

	COMUNIC	TRUST HP	ATT DR	ATT NURSES	ATT HH	TIME	QUAL SPEC	ATTENTION	TRUST INFORM
PII1	0.975	-0.015	-0.007	0.012	-0.003	-0.003	0.012	0.005	0.004
PII 2	0.975	0.015	0.007	-0.012	0.003	0.003	-0.012	-0.005	-0.004
TRUST_DOCTORS	0.078	0.866	0.217	-0.165	-0.082	-0.008	-0.023	-0.008	0.044
TRUST_NURSES	-0.007	0.932	-0.097	0.188	-0.111	0.008	0.006	0.003	-0.006
TRUST_HH	-0.071	0.855	-0.114	-0.038	0.204	-0.001	0.017	0.004	-0.038
PAD1	-0.003	0.066	0.914	-0.129	0.026	-0.004	-0.008	0.072	0.012
PAD 2	-0.005	-0.054	0.906	0.008	-0.014	0.001	0.025	-0.109	-0.019
PAD 3	0.008	-0.013	0.908	0.121	-0.012	0.002	-0.017	0.037	0.007
PAN1	-0.008	0.053	0.021	0.928	-0.017	0.002	0.023	0.036	0.006
PAN2	-0.007	-0.036	0.105	0.916	-0.087	0.005	0.002	-0.045	-0.002
PAN3	0.016	-0.018	-0.132	0.874	0.109	-0.007	-0.026	0.010	-0.004
HHS1	-0.014	0.008	0.010	0.028	0.969	0.005	0.016	-0.000	-0.011
HHS2	0.014	-0.008	-0.010	-0.028	0.969	-0.005	-0.016	0.000	0.011
WTP1	0.047	0.090	-0.194	0.089	-0.023	0.604	-0.018	-0.072	-0.049
WTP2	-0.024	-0.045	0.103	-0.046	0.099	0.768	0.004	-0.005	0.000
WTP3	0.029	-0.009	-0.019	0.086	-0.157	0.703	-0.039	0.018	0.095
WTP4	-0.052	-0.023	0.088	-0.137	0.083	0.578	0.061	0.060	-0.064
SCS1	0.092	-0.084	0.125	-0.039	-0.036	0.055	0.711	-0.133	0.211
SCS2	-0.064	0.047	0.102	-0.121	0.013	0.012	0.848	0.015	-0.026
SCS3	-0.018	0.030	-0.088	0.018	0.123	-0.038	0.781	0.014	-0.154
SCS4	0.003	-0.004	-0.134	0.147	-0.104	-0.025	0.793	0.089	-0.010
ATT1	0.016	-0.057	0.327	-0.128	-0.040	0.019	-0.009	0.765	0.190
ATT2	0.019	0.058	-0.042	0.017	-0.036	0.036	-0.030	0.871	-0.007
ATT3	-0.037	0.020	-0.190	0.076	0.092	-0.007	0.024	0.794	-0.115
ATT4	0.001	-0.029	-0.079	0.028	-0.014	-0.051	0.018	0.789	-0.061
PIR1	0.012	0.030	0.102	-0.062	-0.029	-0.003	-0.029	0.022	0.874
PIR2	-0.012	-0.030	-0.102	0.062	0.029	0.003	0.029	-0.022	0.874

Table S1: Combined loadings and cross loadings

	COMUNIC	TRUST	ATTIT DR	ATTIT NURSES	ATTIT HH	TIME	QUAL SPEC	ATTENTION	TRUST INFORM
PII	0.975	0.388	0.385	0.323	0.223	0.178	0.440	0.445	0.313
TRUST	0.388	0.885	0.478	0.494	0.393	0.264	0.520	0.548	0.402
PED	0.385	0.478	0.909	0.752	0.441	0.245	0.445	0.637	0.507
PAN	0.323	0.494	0.752	0.906	0.597	0.253	0.423	0.576	0.425
HHS	0.223	0.393	0.441	0.597	0.969	0.151	0.270	0.420	0.296
WTP	-0.178	-0.264	-0.245	-0.253	-0.151	0.667	-0.278	-0.345	-0.184
SCS	0.440	0.520	0.445	0.423	0.270	0.278	0.785	0.584	0.379
ATT	0.445	0.548	0.637	0.576	0.420	0.345	0.584	0.806	0.505
PIR	0.313	0.402	0.507	0.425	0.296	0.184	0.379	0.505	0.874

Table S2. Discriminant validity: Correlations among latent variables with sq. rts. of AVEs