

Table S1. This is the English version of the original questionnaire in the Italian language (<https://forms.gle/sAP8E5D3pWgs9pn46>).

Question	Variables
Q1. Select your age group	18–24
	25–34
	35–44
	45–54
	55–64
	65–74
	Over 75
Q2. Gender	Female
	Male
Q3. Region of Residency	Open Answer
Q4. Marital Status	Unmarried
	Married
	Separated
	Divorced
	Widowed
Q5. Including yourself, how many people are in your household?	1
	2
	3
	4
	4+
Q6. What is your educational level?	Primary School
	Middle School
	High School
	Bachelor's degree
	Master's degree
	PhD/Specialization School
Q7. What is your current employment status?	Employed in a public company
	Employed in a private company
	Self Employed/Freelance
	Entrepreneur

	Housekeeper
	Unemployed
	Student
	Retired
Q8. Did the coronavirus pandemic reduce the income of your household?	No, income remained unchanged.
	Yes, income was reduced up to 20%
	Yes, income was reduced between 20 and 50%
	Yes, income was reduced over 50%
	Yes, household income reduced to zero
Q9. How much do you fear being infected by SARS-CoV-2?	1 (Not at all)
	2 (A Little)
	3 (Quite)
	4 (A Lot)
	5 (Extremely)
Q10. How much do you fear SARS-CoV-2 could infect your dearest ones?	1 (Not at all)
	2 (A Little)
	3 (Quite)
	4 (A Lot)
	5 (Extremely)
Q11. How much do you feel comfortable when you go out of your home?	1 (Not at all)
	2 (A Little)
	3 (Quite)
	4 (A Lot)
	5 (Extremely)
Q12. With respect to the modalities of contagion from coronavirus...	I feel anxious
	I feel quiet, it is enough to respect the safety measures
	I think the virus has lost its effect, it is less aggressive and contagious than before
Q13. How much do you think that fear of being infected might generate or has generated collective hysteria?	1 (Not at all)
	2 (A Little)
	3 (Quite)
	4 (A Lot)
	5 (Extremely)
	Yes

Q14. Beyond the information received from TVs and newspapers, did you look for more information on COVID-19?

No

Q15. Through which channels did you become informed on COVID-19? You can select more than one option.

Newspapers/Online newspapers

TV/Radio

Social Media (Facebook, Instagram, YouTube...)

Blog/Forum

Journals or Websites of Medicine, Health, Wellness

Family Doctor/Other Doctors/Chemist

Other

Q16. How much do you think these channels are reliable to obtain information on COVID-19? Assign a value from 1 to 5, where 1 is "Not at all" and 5 is "Extremely".

1

2

3

4

5

Newspapers/Online newspapers

TV/Radio

Social Media (Facebook, Instagram, YouTube, etc.)

Blog/Forum

Journals or Websites of Medicine, Health, Wellness

Family Doctor/Other Doctors/Chemist

Friends and Relatives

Q17. How much do you think you are informed about the modalities of contagion from SARS-CoV-2?

1 (Not at all)

2 (A Little)

3 (Quite)

4 (A Lot)

5 (Extremely)

1 (Not at all)

2 (A Little)

Q18. How much do you fear a new diffusion of coronavirus after the reopening of activities?	3 (Quite)
	4 (A Lot)
	5 (Extremely)
Q19. How much do you think the measures adopted to limit contagion are effective?	1 (Not at all)
	2 (A Little)
	3 (Quite)
	4 (A Lot)
	5 (Extremely)
Q20. What is the safety distance between two people who are NOT wearing a face mask?	At least 1 meter
	2 meters
	More than 2 meters
Q21. What is the safety distance between two people who are both wearing a face mask?	At least 1 meter
	2 meters
	More than 2 meters
	The safety distance is not needed
Q22. If two persons are physically close and just one of them is wearing a face mask, is there a risk of infection?	Yes
	No
	It depends on the kind of face mask, some of them protect from contagion and at the same time do not allow to infect others
	I do not know
Q23. During Phase 2, do you think you will resume the activities you left behind at the beginning of the emergency?	As before the crisis, with no fear
	As before the crisis, with fear
	Less than before, with no fear
	Less than before and with fear
	With fear
	I will not resume
Q24. What is the main reason for your visits to the dentist?	I only go for emergencies
	I go for control visits or regular oral hygiene appointments
	I am following a treatment plan
	I do not go / I've never been to a dentist → if so, you can skip directly to question 30
	Yes

Q25. Do you have a trusted dentist?

No

Q26. Which type of dentist clinic are you used to visiting?

Private

Public

Low-Cost Chain

Affiliated Private Clinic

Q27. Where is the clinic you visit?

In the same province and city I live in

In the same province I live in but in a different city

In a different province but in the same region I live in

In a different region from the one I live in

Abroad

Q28. For how many years have you visited the same dentist?

Less than 1 year

2-3 years

More than 3 years

Q29. How often do you go to the dentist?

In case of necessity

At least once a year

A couple of times a year

Three times or more per year

Q30. From 9 March to 4 May 2020, did you need to undergo oral care?

Yes

No→ if so, you can skip directly to question 34

Q31. What was your behavior?

I underwent without any problem

I underwent with fear

I postponed them to a date to be determined

The problem was solved telematically

The clinic postponed or canceled the appointment

The Dentist was wearing Personal Protective Equipment

Q32. How much did these measures make you feel safe? You can choose more than one option.

I could smell the disinfectant

I was informed about the precautionary measures adopted

I looked for information on various channels

I fully trust my dentist

I was not feeling safe

Positively

Q33. Having undergone the oral care treatment, how do you evaluate the experience?	Negatively
	I do not know
	Other
Q34. Do you have any scheduled appointments in the next months?	Yes
	No
Q35. How will or would you behave if you have scheduled appointments at the dentist?	I would undergo oral care without any problem
	I would undergo oral care with fear
	I would postpone the appointment
	I would cancel the appointment
Q36. What do you think might be the main reason to cancel a scheduled oral care appointment?	Fear of contagion
	Non-urgent cures
	Lowered income
	I would rather the number of new cases decreases more
	Other
Q37. During Phase 2, how comfortable would you feel in starting/going on with oral care?	1 (Not at all)
	2 (A Little)
	3 (Quite)
	4 (A Lot)
	5 (Extremely)
Q38. During Phase 2, how much do you think the risk of contagion could affect your next appointments?	1 (Not at all)
	2 (A Little)
	3 (Quite)
	4 (A Lot)
	5 (Extremely)
Q39. How urgent do you think it is to resume with the cures you stopped?	1 (Not at all)
	2 (A Little)
	3 (Quite)
	4 (A Lot)
	5 (Extremely)
Q40. How much do you trust your dentist regarding sterilization and	1 (Not at all)
	2 (A Little)
	3 (Quite)

sanitization of tools and environment?	4 (A Lot)
	5 (Extremely)
Q41. Did your dentist give you all the information on the sanitization procedures adopted in the dental office?	Yes
	No
Q42. Through which means of communication did you obtain the information? You can select more than one option.	Phone Call
	Talk
	Message
	Email
	Social Network
	I did not receive any information
	Other
Q43. Will you look for further information to feel safer with concern to access to oral care?	No, I feel safe and I will not look for other information
	Yes, I will directly call the Clinic or the dentist
	Yes, I will browse the website of the Clinic
	Yes, I will browse websites specialized in medicine
	Yes, I will ask for information on social media
	Yes, I will get informed through friends and family
	Other