

DEPARTMENT:	REPORT A3	DATE:	LEADER:
PROCES:		PARTICIPANTS:	
1) DEFINITION OF THE PROBLEM	5) DEVELOPMENT OF REMEDIAL MEASURES		
2) ANALYSIS OF THE PROBLEM	6) IMPLEMENTATION <i>DO</i>		
3. SETTING A TARGET	7) VERIFICATION <i>CHECK</i>		
4) SEARCHING FOR THE CAUSES OF THE PROBLEM	8) STANDARDISATION <i>ACT</i>		