

## Article

# Comfort of Domestic Water in Residential Buildings: Flow, Temperature and Energy in Draw-Off Points: Field Study in Two Danish Detached Houses

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**Abstract:** There is very little knowledge on the occupant actual hot water comfort (temperature and flow), usage practice, and routines (temporal and spatial distribution of hot water usage in a household). This paper describes the results from the total and hot water measurements in two Danish detached houses. The results show that, at the draw-off points, the temperature of 55 °C is never asked by the occupants, not even in the kitchen sink. The domestic water temperature differentiates depending on the function of the draw-off point, with the shower and kitchen taps being most energy- and water-intense. They constitute around 90% of the hot water use in the house. Shower units on average demand for highest temperature (i.e., 35.5 °C to 40.4 °C). Hand washing operates, on average, at temperature between 20.5 °C to 26.5 °C. Average water temperature at the taps located in utility room varies between 23 °C to 26 °C. These in-depth insight in the total and hot water use in two new-built low energy houses, can a) help building professionals designing more efficient hot water installations; b) enhance the research work on energy flexibility buildings by providing knowledge on most energy-intensive draw-off points; and c) facilitate district heating professionals in improving the network performance.

**Keywords:** domestic water comfort; water flow; temperature measurement; energy use for hot water; hot water spatial distribution in residential buildings; hot water load profiles



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## 1. Introduction

The energy reduction initiatives were and still are a cornerstone in the transition towards fossil-free energy systems. As the building sector is responsible for 30% of the worldwide energy use and 40% of the global CO<sub>2</sub> emissions [1], a great deal of efforts was/is dedicated to the improvements of buildings' energy performance. Energy in buildings is used for heating up the spaces and domestic water, for cooling the spaces, ventilation, lighting, and other services, such as energy input to appliances [2]. In cold climates, the heating need is the major part of total energy use in building sector. During the last decades, the energy efficiency actions (e.g., tightening the energy frames and/or making stricter the regulations for air tightness and thermal characteristics of building envelope and energy performance of heating, ventilation, and air conditioning) aimed primarily to reduce the energy use for space heating (SH). These measures have been efficient and SH decreased (e.g., in Denmark, the final energy consumption per m<sup>2</sup> for heating the dwellings dropped by 25% since 1990 [3]).

The energy use for production and distribution of the domestic hot water (DHW) has been overlooked when designing the energy efficiency strategies. In consequence, it stayed constant when compared to the decrease of energy use for space heating (SH), however,

its share in total energy use increased significantly. Pomianowski et al. [4] highlighted that the process of tightening building legislations changed the outlook of total energy use in residential buildings in Denmark, France, and Spain. In these countries, the share of final energy use for production of DHW in buildings constructed in 1940s or 1950s is between 5% to 10%, while, for the nearly zero energy buildings (NZEBs) and recently built energy-efficient dwellings, the DHW share can reach up to 40%.

The energy use for DHW is related to the characteristics of building occupants, in particular their number, comfort preferences and sequence of practices [5–8]. The energy use for DHW is also influenced by the requirements for personal hygiene, life style, and comfort expectations. Due to increase in populations' requirements for these parameters (i.e., more frequent and longer showers, shorter waiting time for hot water delivery at the tap), the annual DHW consumption per capita in Denmark rose from 10 m<sup>3</sup>/year to around 15 m<sup>3</sup>/year between 1990 to 2009 [9]. The increased tendency was also noticed in Australia [10] and is expected in other developing and developed countries.

The energy used for preparation of DHW, among others, depends on the amount of used water (flow) and on the hot water temperature. In Denmark, a fixed annual DHW usage of 250 L/m<sup>2</sup> of heated area (with maximum of 60 m<sup>3</sup> per year) is applied for energy performance calculations in all residential buildings [11]. According to the review by Fuentes et al. [6], the design hot water temperature for devices producing hot water in Europe is 55 °C, in Canada and USA is 57.3 ± 3 °C, in Japan is ≤65 °C, and, in Australia and New Zealand, there is no limitations for maximum. The temperature level above 50 °C is primarily set due to hygienic reasons and elimination of Legionella bacteria from water heating devices. These rigid requirements, which define the DHW usage in a function of building area and with constant usage temperature, are understandable when performing the energy compliance calculation of a building or sizing of the DHW production units. However, there is very little knowledge on the occupants' actual domestic water comfort (i.e., temperature and flow), consumption practice, and routines (i.e., temporal and spatial distribution of water consumption in a household). This knowledge would be very helpful in design of efficient DHW installations and in estimations of the actual energy use in a building, and thereby, narrowing the energy performance gap. This paper aims to contribute to the knowledge on real comfort of domestic water by describing results from high resolution DHW measurements in two energy-efficient houses located in Denmark. Thereby, this paper demonstrates the real-life DHW draw-off schedule (i.e., water flow, temperature, duration, and frequency of tapings) for every tap in the house, thus providing in-depth understanding of spatial and temporal distribution of energy use for DHW in households.

### *Literature*

The presented literature review comprises only the publications related to the DHW measurements campaigns. The work on modeling hot water systems in residential building is out of scope.

The measurements of the DHW at consumption side are not wide-spread and common activity. The metering equipment installed in buildings and used for billing does not differentiate between the energy used for space heating and preparation of the DHW. Table 1 presents that there is very few documented campaigns with the aim to investigate the DHW consumption patterns.

**Table 1.** Summary of the DHW measurement campaigns.

Ref.	Objective of Study	Period	Building Typology and Location	Measurement Details
[12]	Objective is building a database with more than 30 m data entries of DHW measurements	1979 to 1987	<ol style="list-style-type: none"> <li>1. 110 single-family houses (USA#1)</li> <li>2. 142 residential buildings (USA#2)</li> <li>3. 74 and 24 single-family houses (USA#3)</li> <li>4. 55 residential buildings (Canada#1)</li> <li>5. 5 apartment complexes (Canada#2)</li> </ol>	<ol style="list-style-type: none"> <li>1. 15-min intervals, use of magnetic tape</li> <li>2. &amp; 3. not provided</li> <li>4. 15-min intervals, use of hot water energy meter Btu</li> <li>5. 15-min intervals, use of magnetic tape</li> </ol>
[13]	Objective is to give directions on the development of a hot water consumption pattern used for design of central DHW system	September 1990 to August 1991	4 multifamily buildings (Greece); in total, 83 apartment of household size between 1 to 7 persons	DHW centrally monitored at building level with 1-min intervals, use of magnetic tapes; manual readings at apartment level
[14]	Objective is to determine efficiency of current DHW systems	2000 to 2008	13 multifamily buildings (Denmark); in total, 1370 apartment units	DHW centrally monitored at building level in the with 5-min intervals.
[15]	Objective is to provide information on residential hot-water usage patterns and on the DHW consumption changes after introduction of the DHW standard in 1990	2007 to 2009 Measurements performed over two–three weeks per household	74 households of size between 2 to 5 persons (Canada)	DHW monitored at production point in each house with 2-s and, later, 4-h intervals. Supplementary questionnaire given to occupants
[16]	Objective is to investigate user profiles and to determine energy demand for DHW	January 2012 to April 2013 May 2013 to June 2014	4 apartment complexes (Finland); in total, 182 apartment units and 379 occupants routines are monitored	Measuring resolution not provided
[17]	Objective is to develop a series of representative DHW draw profiles at high temporal resolution for simulating the performance of solar thermal systems	November 2006 to April 2007	73 single-family houses (Canada); household size between 1 to 5 persons.	DHW monitored at production point in each house with 5-min time steps with pulse signal of 1 L
[18]	Objective is to investigate user profiles and to determine energy demand for DHW	May 2014 to February 2015	1 apartment complex (Finland); in total, 86 apartment units and 191 occupants routines are monitored	Monitored data obtained in hourly time steps; minimum accuracy 1 L
[19]	Objective is to develop a generator of high temporal resolution hot water profiles	July 2014 to June 2015	4 dwellings in multi-family building (Switzerland)	Monitored data obtained as accumulated values with accuracy of 0.25 L
[10]	Objective to investigate the tendency of total, rainwater, mains and hot water consumption	January 2010 to January 2013	59 households of size between 1 to 5 persons (Australia).	Monitored data obtained in minutely time steps.
[20]	Objective is to demonstrate a high-resolution DHW measurement set-up	December 2017 (2 weeks)	Detached single-family house (Denmark) with 5 persons.	DHW monitored at draw point level with resolution of 2 Hz (in total, 9 set-ups installed)

Becker and Stogsdill [12] reviewed five field studies of DHW consumption conducted in Canada and USA and organized them in a database form. The database comprises more than 30 million data entries of DHW usage in residential buildings. The average DHW consumption was calculated to be 238 L/day per residential unit for weekdays and weekends with peaks over 13 L/hour in the mornings between 6:00–11:00 a.m. and evenings between 5:00–9:00 p.m. The significantly higher average DHW use compared to European countries could be due to the fact that in USA and Canada dishwashers and washing machines are often connected to hot water installation.

Papakostas et al. [13] presented the DHW draw-off profiles built from the experimental data collected in four multifamily buildings in Greece. The DHW consumption is monitored centrally in every building by flow meter and temperature sensor located at the cold water supply and a second temperature sensors at hot water pipe after the water storage tank. Moreover, every apartment has a manual flow meter. The hourly load profile for an average day is given at the building level and indicates a clear pattern for weekdays and weekends. During the weekday, there is a “small” peak at 1:00 p.m. and a clear evening peak between 8:00–10:00 p.m. The weekend profile has a more even distribution during the day hours with a “small” peak at 6:00 p.m. The results showed that the average DHW consumption is 32.2 L/day per person, which is then calculated to an energy consumption of 0.83 kWh/day per person (with assumption of hot water temperature of 42 °C). Finally, the measurements of Papakostas et al. revealed that the average daily DHW usage per person decreases with the increase of family size.

Bøhm [14] measured the energy demand for production and circulation of the DHW in 13 multifamily buildings. This building typology is characterized by extensive installations for DHW circulations, which is a consequence of regulation for waiting time for hot water being set for max. 10 s at each water tap in the building. Therefore, Bøhm selected this typology for investigations. The consumption of cold water for DHW varies between 1.4 and 4.3 m<sup>3</sup>/month per apartment. In the multifamily buildings, the circulation losses are between 23% to 70%. Moreover, the circulation installation influences negatively the cooling of the district heating water (i.e., the temperature difference between supply and return water varies between 19 K to 45 K).

Thomas et al. [15] measured the DHW consumption in 74 Canadian residences. In each house, the flow meter was installed at the pipe supplying cold water to the water heater. Results showed that the average DHW usage has dropped in the past 17 years from 243 L/day per residential unit to 186 L/day per residential unit. This is a reduction of 25%. The occupancy level was a significant indicator of daily DHW use. The Canadian and USA standards adopt fewer draws but with larger flow per event (i.e., 6 draws of 41 L/draw) compared to measured 79 draws of 2.7 L/draw. This study indicates significant discrepancy between standard values and the values provided from the field measurements and that there is lacking knowledge and understanding within the subject. Another conclusion is that occupant behavior and preferences may change considerably in time; therefore, the ongoing intensified monitoring in the field is required.

Ahmed et al. [16] conducted a measuring campaign on 182 Finnish apartments. Measurements were taken at the apartment level in two periods (i.e., 2012 to 2013 and 2013 to 2014). In the first period, DHW consumption was measured on a monthly basis, and in the second period on a daily basis. The objective of the campaign was to determine the DHW profiles, thereby being able to better predict building energy use and to facilitate the design process of DHW installations and/or systems. Measurements indicated average DHW use at 43 L/day per person.

Edwards et al. [17] measured the DHW consumption at the production point in 73 houses in Canada. In each house, the flow meter was installed at the pipe supplying cold water to the electric-resistance heater, since the volume of DHW water is replaced in the tank by cold make-up water. The results showed the DHW consumption varies between 70 L/day to 438 L/day per house with mean value of 189 L/day and standard deviation of 83 L/day. Yet, no correlation to the number of occupants was given. Twenty-five percent

of the houses had an average daily profile characterized as “morning customers” with DHW peak between 7:00–8:00 a.m. Thirty percent of the houses were characterized as “evening customers” with low consumption during morning and daytime, but with peak consumption of almost 30% of total daily DHW consumption between 7:00–8:00 p.m.

The second campaign conducted in 86 Finnish apartments between May 2014 to February 2015 aimed to determine the hourly DHW profiles for five user groups in order to be able to estimate energy demand for preparation and distribution of DHW [18]. Measurements revealed two peaks during the day (i.e., the morning peak between 7:00–9:00 a.m. and the evening peak between 8:00–10:00 p.m.). In weekends, the morning peak shifted with two hours forward and evening peak occurrence was unchanged compared to weekdays. The average DHW consumption in peak periods and outside peak periods was determined at 3.6 L/h hour and 1.5 L/h, respectively.

Santiago et al. [19] conducted a full year monitoring campaign of domestic hot water in four dwellings in Switzerland. The measurements included two temperature sensors of supply and outlet water from the hot water tank and a flow meter measuring the accumulated water consumption with 0.25 L resolution. The measurement revealed that hot water consumption per person varied with between 23 to 48 L/day per person, and the high end values were registered in the 2-person units. In three units, the weekend consumption was higher than during the weekdays.

The monitoring campaign in 59 Australian dwellings investigated the trend of total and hot water consumption in households equipped with rainwater tanks [10]. The 3-years measurements demonstrated that hot water consumption has a seasonal patten with peaks of 59 and 60 L/day per person in June and August. Over the 3 years, the monthly hot water consumption per household increased from 3200 to 4000 L. The diurnal average hot water profile showed a clear morning peak at 7:00 a.m. of 14 L/h per household and an afternoon peak at 6:00 p.m. of 8.5 L/h per household. The peak size differed by factor seven between the maximum and minimum users, and the maximum users had additional nighttime peak around midnight.

The first study where the DHW field measurements were conducted at the tap level was by Reference [20]. At each tap in the house, a flow meter was installed at the cold and hot water supply pipe. They recorded the water flow and temperature in 8 Hz resolution. The quantitative data showed that the length of draws differ between the taps. The showering events had an average duration of 300 s and the temperature between 37 °C to 43 °C. In the kitchen, the average event had a length of 20 s. The 80% of the events in the kitchen were shorter than 30 s. This indicated that users used the kitchen tap primarily for filling the kettle, washing hands, and rinsing vegetables/fruits, which are characterized by short use of water. The temperature of tapped water at the kitchen sink ranged between 40 °C to 45 °C for more than 60% of the events.

In the majority of described measurement campaigns, the DHW consumption and load patterns were monitored at the household level. Therefore, the knowledge on the distribution of DHW usage between the draw points in the household is quite limited. To fill in this gap, two approaches were applied:

- measurement of the water flow per end-use and tapping temperature inferred from standards and/or statistics [21–25], and
- measurement of the energy use for DHW per unit (i.e., household, building) with characteristics on end-use draw events (i.e., volume, flow rate, duration, and frequency) derived from other scientific references [5,26].

The models are often burdened with many assumptions (e.g., constant water flow at the particular end-uses, constant temperature of 55 °C of the hot water at individual end-uses) and the actual understanding of energy use for DHW of various end-uses is not well developed. The knowledge on the spatial distribution of the DHW usage (i.e., the flow and the temperature) in the system is essential information for efficient design and operation of heating installations in existing and new-built buildings, and thereby the reduction of the environmental footprints of the building sector. Moreover, this information

is also incredibly valuable for the district heating (DH) networks and their transformation towards 4th generation DH. The future DH grids are aimed to operate on low and ultra-low supply temperatures, using intermittent energy sources, such as solar and wind energy, and, therefore, needs an in-depth understanding on their demand side, which can facilitate their smooth transformation and cost-optimal network operation.

## 2. Research Aims

The share of energy use for preparation and distribution of DHW constitutes a big piece of the total energy use in a building. As pointed out by Pomianowski et al. [4], this share, among others, depends on the year of construction of a building and its location. The literature review of the conducted DHW measurement campaigns indicated that the energy use for DHW is related to the household size and national characteristics. Moreover, the review demonstrated that the current understanding of the actual DHW consumption (i.e., water and energy) is primarily limited to the residential unit level (i.e., apartment in multifamily block or single-family house). There is lack of detailed knowledge of real-life characteristics (i.e., water flow, temperature, events duration, and frequency of use) of different water draw points located within the households and how these features vary in time. Moreover, the field studies delivered fragmented knowledge that, in many cases, does not represent the up-to-date changes in hygiene requirements. In response, this paper contributes to closing this knowledge gap by presenting results from a field study, where the flow and the temperature are monitored with the resolution of 8 Hz at all water draw points in two new-built energy-efficient houses. The measurement results are translated into following contributions:

1. Spatial and temporal distribution of domestic water usage in two detached houses. The novelty is in providing the in-depth knowledge on the temperature distribution, duration of water tapings, water consumption, and used energy at each draw-off point using only high granularity monitored data without assistance of modeling work or values from standards. The quantitative water data are augmented with few socioeconomic characteristics of the occupants (e.g., gender, age, and employment), their daily routines, and details on hot and cold water installation characteristics (e.g., pipe distribution in the house and pipe properties).
2. Evaluation of the measured data against the standard values of DHW consumption used in the design of DHW installation or in energy software compliance tools.

The obtained results are intended to get a better and updated understanding of how the DHW is used in the residential single-family houses, particularly what the temperature and flow characteristics of each water draw-off point are. Thereby, the spatial and temporal distribution of energy use for DHW low-energy buildings is drawn.

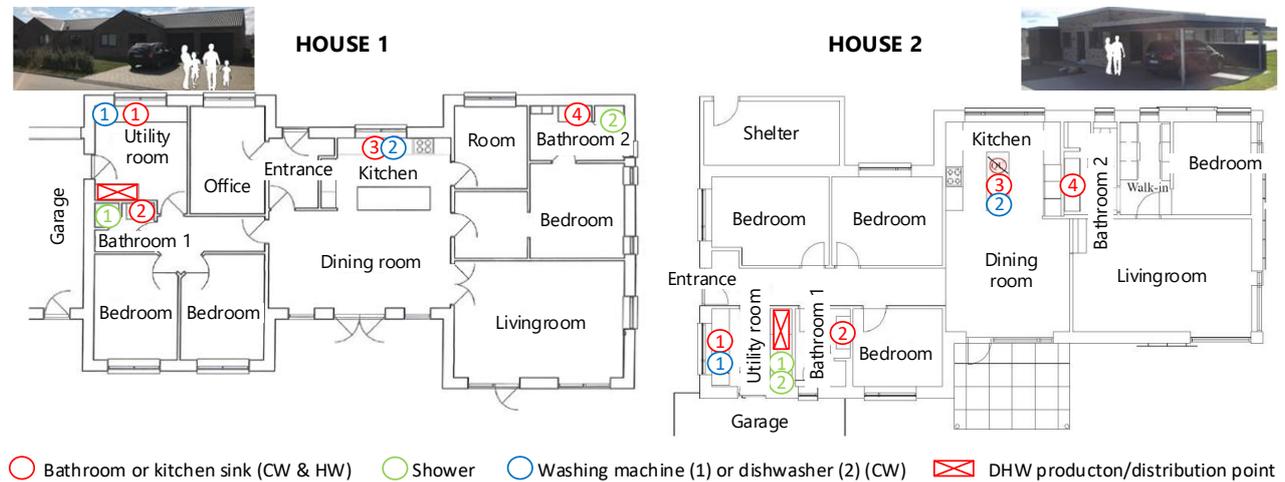
## 3. Materials and Methods

This section is divided into three subsections, each corresponding to the particular part of the methodology. The first section presents two case buildings, the second one describes the equipment used in the measurement campaign, and the third one outlines the measurement set-up.

### 3.1. Buildings

The measurements were conducted in two detached single-family houses located, respectively, in northern Denmark (House 1) and in central Denmark (House 2) in the cities of a similar size and socio-cultural characteristics. Both locations have similar weather conditions. Both houses represent the “typical” houses [27] built after 2010 and are occupied by a family. The family in House 1 represents the typical “2 + 2” working family. The family in House 2 represents the young working couple that is involved in many activities outside their home. Figure 1 presents the layout of each case house, as well as indication of the household size and configuration. Table 2 summarizes the key information on the case houses and occupants. The following paper presents the measurement results for

draw-off points excluding measurements at the washing machine and dishwasher that are connected only to cold water. The metering equipment was first installed in House 1 and afterwards moved to House 2. The metering periods were selected for the analysis as the quality of the data was the best during these weeks, and they represent similar seasons during the year (i.e., transition periods).



**Figure 1.** Layout of the case buildings and numbering of the tap locations.

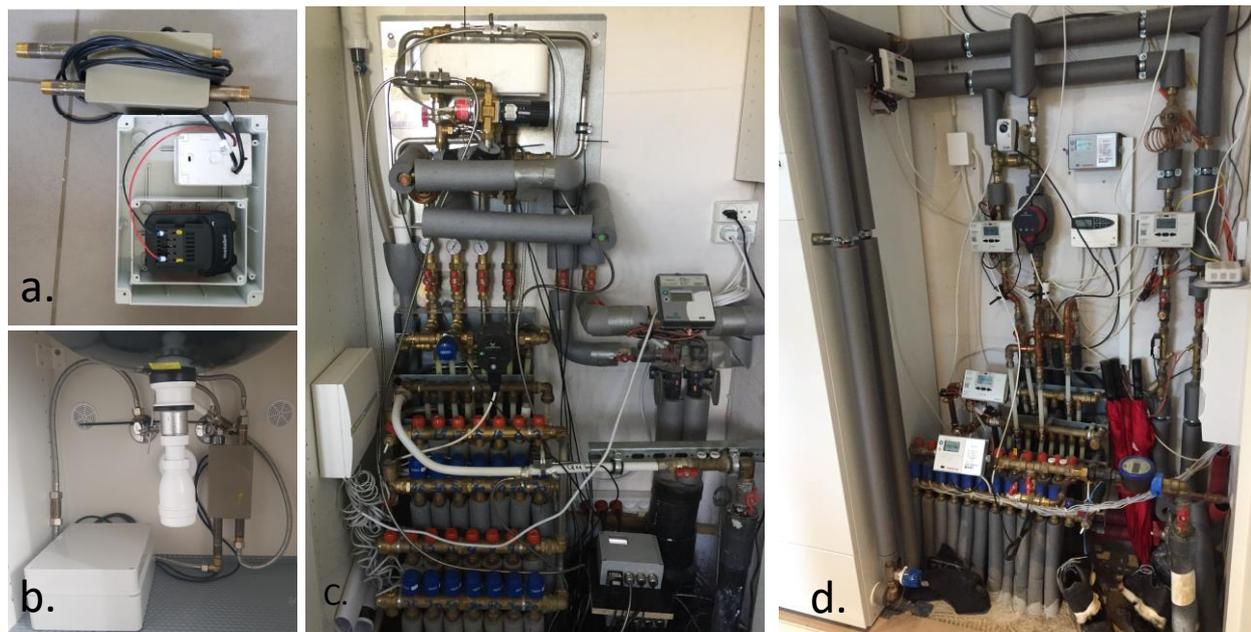
**Table 2.** Specification of the case buildings.

Case	Area (m <sup>2</sup> )	No. of Showers	No. of Sinks	Construction Year	No. of Occupants	Metering Period
House 1	195	2	4	2013 (BR10) <sup>1</sup>	4	September to October 2018 (7 weeks)
House 2	160	2	4	2017 (BR15) <sup>1</sup>	2 adults	March to April 2019 (4 weeks)

<sup>1</sup>(valid building code).

In House 1, the DHW is produced in instantaneous heat exchange unit where the source of the heat is the DH network. House 2 is also connected to DH grid. This case house is equipped with a compact heat pump, which is a complementary ventilation and heating system providing the house with ventilation, heat recovery, and production of DHW. The DH is used to heat up the DHW as secondary source, only if the heat pump cannot meet the demand.

DHW installation in both case houses is made from PEX pipes and a manifold in star plumbing circuit. The DHW pipe network is located above the ground deck insulation in order to utilize the distribution heat losses for additional space heating. The diameter of the pipes is Ø15. Figure 2c,d present the technical closets in case houses, together with the installed measurements equipment.



**Figure 2.** Flowmeters set-up layout (a). Flow meters installed at the kitchen sink in House 1 (b). The technical closet with the measurement equipment in House 1 (c), House 2 (d).

### 3.2. Occupants' Practices and Routines Around Domestic Water Use

The family living in House 1 consists of two adults (male and female) working full-time and two children (age 6 and 9 years, male). On weekdays, the mornings start at approximately 6:30 a.m., where both adults take a shower, in turn, in Bathroom 2. For the children, the morning routine includes basic hygiene tasks, such as brushing teeth and face/hand washing. The use of the kitchen in the mornings is limited to basic cooking, preparing lunch-boxes, and mild clean-up. The family leaves the house at approximately 7:30 a.m. and returns home after approximately 8 to 9 h. Both children take part in after-school activities (3 out of 5 weekdays); thus, only half of the household is at home on those afternoons. The weekday evening routine includes cooking and cleaning in the kitchen. At least a few times a week, the children are put into a temporary 60-L bathtub, one at a time before bedtime. Typically, the evening hygiene for adults does not include a shower.

On the weekends, the mornings in House 1 start at approximately 8:00 a.m. The use of DHW, in this case, is more distributed over the day: use of the shower and the bathtub can take place at any time of the day, cleaning activities vary a lot from weekend to weekend and the same is true for the cooking. There are many weekends when the family is only partly at home or not at all.

In general, House 1 is often visited by family and has numerous scheduled play dates for children, both on weekdays and weekends. Bathroom 2 is typically used by the adults in the family and sometimes by children for shower. Bathroom 1 is used by children and guests. The kitchen sink is also frequently used for washing hands; meanwhile, the sink in the utility room is not used very often. The dishwasher is frequently used for all types of dishes. Very few dishes are cleaned manually. The family owns a 200-L fish tank, which is maintained via cold water taps in Bathroom 2.

House 2 is occupied by a young couple (male and female) with full-time jobs. The weekday morning routine for the couple starts at approximately 6:30 a.m., but, contrary to House 1, only one member of the household takes a morning shower. The number of showers in this household is, in general, greatly reduced due to daily fitness activity. In this household, the use of the kitchen in the mornings is at its minimum. The couple leaves their home early in the morning and returns home late in the evening, often at the dinner time. Use of DHW in the evening includes cooking and moderate cleaning activity.

The couple is engaged in numerous activities besides their jobs, which explains late arrival home and frequent absence from home in the weekends. In general, the couple uses Bathroom 2 in their daily life to reduce unnecessary cleaning. The utility room is rarely used for specific cleaning tasks. It must be mentioned that a Quooker (tap that only dispenses boiling water) is installed in House 2 in the kitchen.

### 3.3. Measurement

The measurement set-up installed in each house consists of two parts: (i) the high resolution measurements of flow and temperature of cold and hot water at each draw point in the house and (ii) at the energy meters at the DHW production point in the technical closet. Moreover, the temperature and flow of the cold water supply to the washing machine and dishwasher were measured. The showers in House 1 are installed with the built-in mixing battery, and separate measurements of cold and hot water were impossible. Therefore, only the total water flow, without differentiation between hot and cold water, and the water temperature after the mixing battery are measured. In House 2, it was not feasible to place the measuring equipment after the mixing battery. Therefore, the sensors were moved to the technical closet and placed close the manifold. Figure 1 displays the location of draw points/sensors and DHW production/distribution point in both case houses.

The measurements at the draw points are conducted with the flowmeters set-up presented in Figure 2a. It includes a box with two Huba flow sensor type 236 [28] (1 for hot and 1 for cold water), as well as a waterproof box with Arduino micro board and power supply. Huba flow sensors require direct installation in the pipes, and they measure voltage output that is later converted to SI units. The flowmeter set-up was developed at Aalborg University and tested in the measurements campaign in 2017 [20]. The data were collected with the resolution of 8 Hz and transferred via WiFi to the server every 15 min. In this way, the risk for gaps in the time series was reduced. Figure 2b shows the set-up installed at the kitchen sink in House 1.

The measurements in the technical closets include placement of the Ultrasonic Flow Transmitters (KATflow) [29] with PT100 sensor on the main DHW pipes delivering water to the manifold. KATflow meter is a clamp mounted externally on the pipes. In House 1, the KATflow meters are also located at the DH supply and return pipes to the instantaneous heat exchanger.

In order to calculate the flow and the temperature of water at each draw point, Equations (1) and (2) were used:

$$m_{\text{mix}} = m_{\text{CW}} + m_{\text{HW}}, \quad (1)$$

$$t_{\text{mix}} = (m_{\text{CW}} \cdot c_{p,\text{CW}} \cdot t_{\text{CW}} + m_{\text{HW}} \cdot c_{p,\text{HW}} \cdot t_{\text{HW}}) / (m_{\text{CW}} \cdot c_{p,\text{CW}} + m_{\text{HW}} \cdot c_{p,\text{HW}}), \quad (2)$$

$$E_{\text{ev}} = m_{\text{mix, ev}} \cdot c_{p,\text{ev}} \cdot (t_{\text{ev}} - 20), \quad (3)$$

where  $m$  is water mass (kg),  $c_p$  is specific heat capacity (kJ/kg°C),  $t$  is temperature (°C), and  $E$  is energy (kJ). The energy used to heat up the water was also calculated for each draw point using Equation (3). The calculations are performed per water tapping and with the assumption that the total water consumption in the event is heated from 20 °C to the mean temperature of the event. Therefore, the calculated value is just an estimate, which is used to give an insight in the distribution of energy between draw points in the household rather than an exact number of used kJ.

## 4. Results

### 4.1. Duration, Temperature and Energy of Domestic Water at Each Draw-Off Point

This part presents a simple statistical analysis of the monitoring data from both houses. Each draw-off point is analyzed separately. All water tapings were used to draw the cumulative frequency distribution curves for duration and temperature, as well

as the domestic water (cold, hot, and total) distribution between the draw-off points in each house.

According to Table 3, in House 1, the kitchen sink is by far the most frequently used draw-off point with an average number of 32.7 daily water tapings, which constitute 70% of all water draw events (not energy use) in the house. The hand washing sinks in both bathrooms have daily usage of ca. 5 water tapings per day. The shower in bathroom 1 is rarely used, which corresponds well with the knowledge on occupants daily routines during the monitoring periods (i.e., taking showers after swimming lessons).

**Table 3.** Overview of water draw events at every tap in House 1 and 2.

No. of Draws	Kitchen Sink	HW Bath 1	Shower Bath 1	HW Bath 2	Shower Bath 2	HW Utility Room
<b>House 1</b>						
Daily	32.7	5.4	0.1	5.1	1.6	2.0
Total (21 days)	687	114	2	108	34	42
<b>House 2</b>						
Daily	10.9	0.9	-	12.4	0.8	0.5
Total (28 days)	306	27	-	348	21	14

In House 2, the use of draw-off points has other distribution; see Table 3. The hand-washing sink in bathroom 2, located close to the master bedroom, and the kitchen sink constitute, respectively, 49% and 43% of all tapings (not energy use) in the house. The remaining draw-off points during the monitoring period of 28 days are used less than 10%. The daily use of shower of 0.8 indicates that the house might be occupied by one and not two persons. The reason for that is the lifestyle of the occupants, who are actively involved in many sport activities and often take a shower after training, thus being outside of their own home.

Figure 3 demonstrates the longest water taping in Houses 1 and 2 belongs to shower activity. The duration is between 4–13 min. The S-shape of the cumulative curve indicates normal distribution of shower event lengths with mean duration of 7–8 min per shower. Almost all other water tapings from remaining draw-off points last below 2 min and have steep shape in the first seconds of duration, indicating that 80% of them are below 30 s. Water tapings from kitchen sink and hand washing are dominated by very short events where, in 90% of cases, duration is less than 15 s and 20 s for, respectively, House 1 and 2. These very short water draws explain the necessity for high measuring and logging resolution if the thorough understanding of the DHW usage is to be drawn.

Figure 4 compares the cumulated water temperature for both buildings and all monitored draw-off points. The majority of the short water tapings, especially from hand washing points (HW bath), have relatively low water temperature that for approximately 80% of time is below 27 °C. Showering temperature is significantly higher and is in the same interval in both buildings, between 38 and 42 °C. The distribution of water temperature in the kitchen tap differs between the monitored buildings. This variation clearly indicates that occupants in the monitored buildings have different water temperature preferences for washing dishes. It could also be an indication that, in House 1, the dishes requiring high temperature to remove the fat are washed in the dishwasher, and, in House 2, the occupants do these dishes by hand. However, this is just a hypothetical explanation that must be validated by the qualitative data (e.g., interviews with occupants on the dishwashing practices).

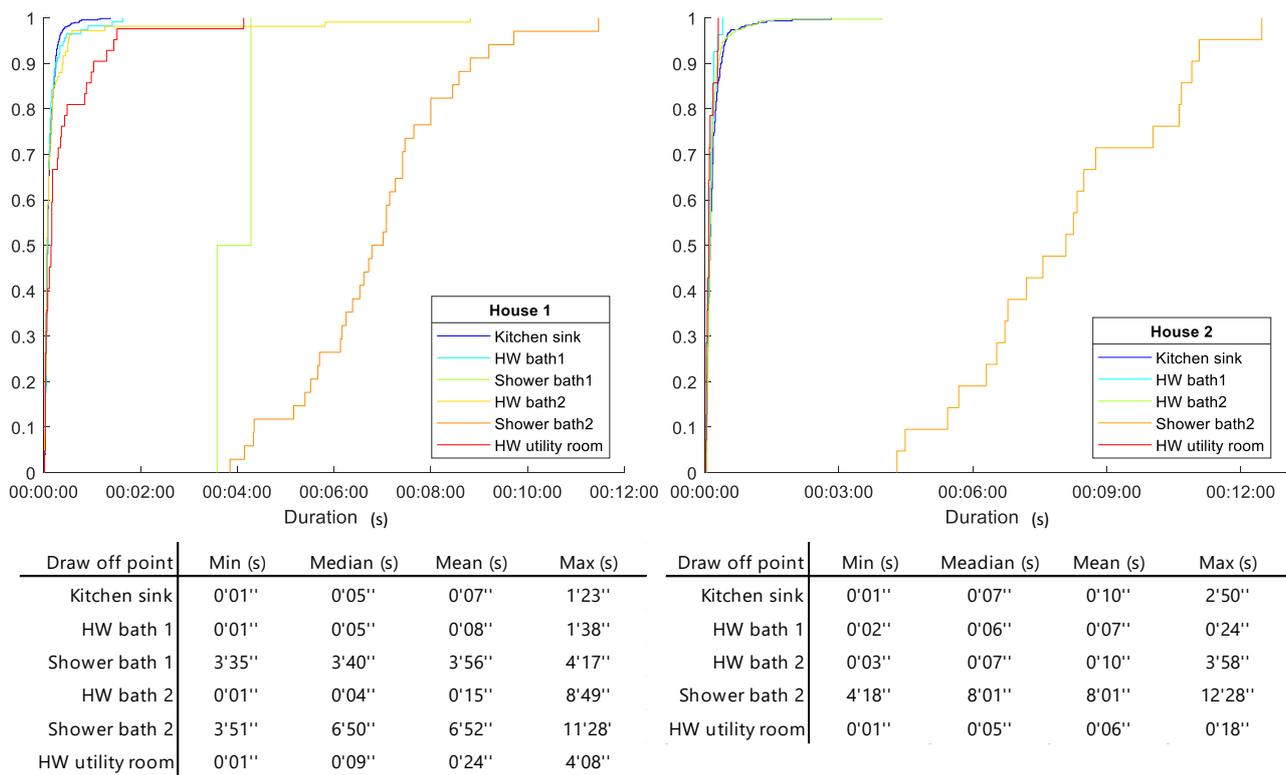


Figure 3. Cumulated frequency of duration of water draw events for all monitored taps. HW—hand washing point.

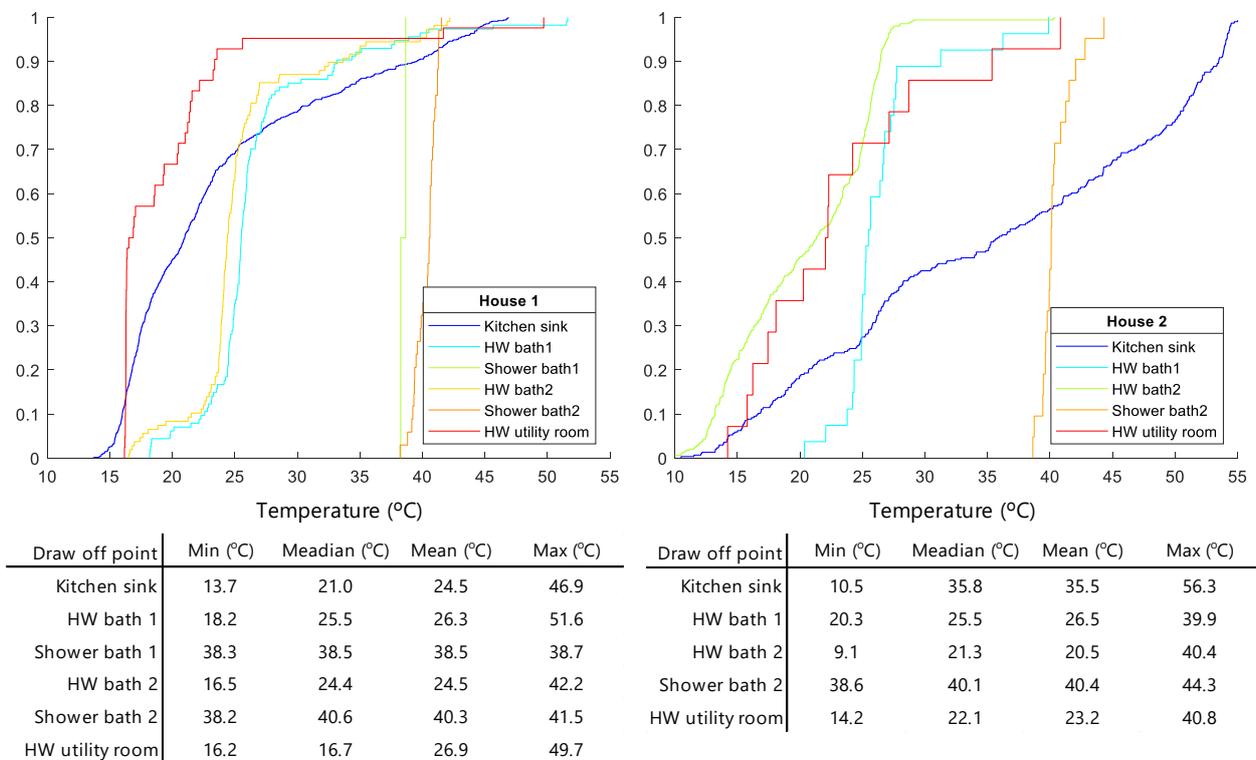
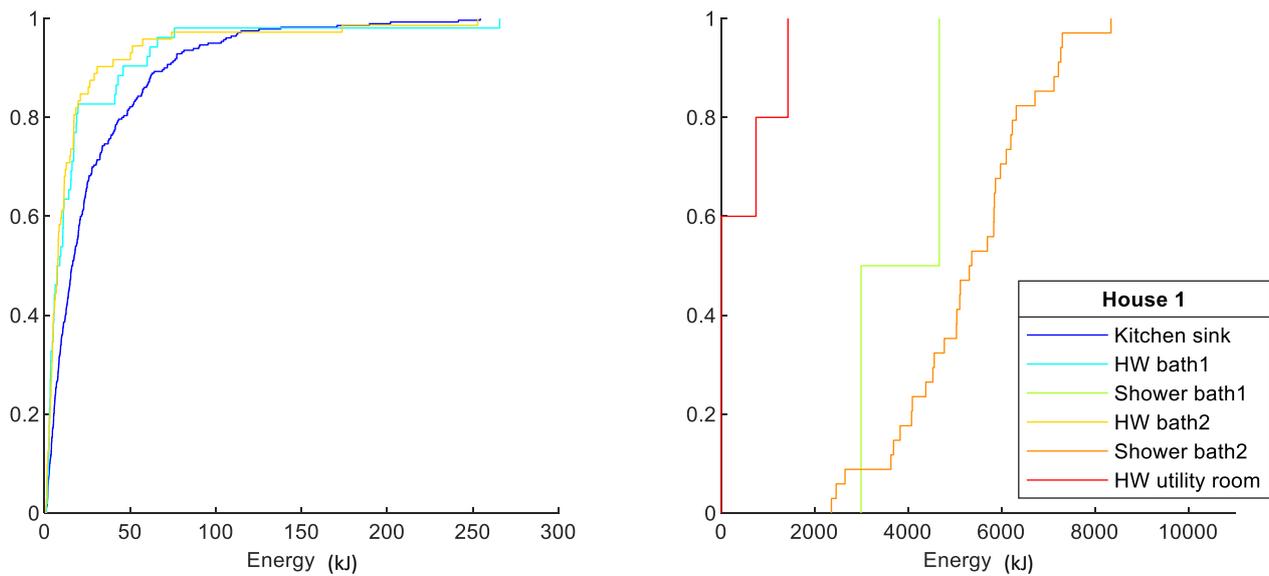


Figure 4. Cumulated frequency of temperature of water draw events for all monitored taps. HW—hand washing point.

The energy use for a water draw is directly related to its duration and temperature and is calculated using Equation (3). The energy use is not calculated at each second interval but per entire respective water tapping. Therefore, the results illustrated in Figures 5 and 6 should only be considered as estimates. In both houses, the energy use during the shower event represents the most energy intense draw-off point. The energy use per shower event spans between 2300–8300 kJ and 4400–13,500 kJ for House 1 and House 2, respectively. The difference of factor 1.5–1.9 in energy use is the result of longer and higher temperature shower events in House 2; see Figures 3 and 4. However, since the median and mean showering temperatures are of around 40 °C in both houses, we can conclude that the duration of showers is the main reason for this difference. The kitchen sink is a second water tapping point where the energy use differs significantly between the two houses; cf. Figures 5 and 6. In this tap the temperature of the draw-off events influences the energy, the average difference is of factor 4. The energy use in the hand washing water draw-off points is similar in both houses. In House 1, the energy use in both bathrooms is similar. The sink in the utility room has different purposes, as it is for dirtier and often time-consuming activities (e.g., washing shoes, pre-washing of clothes). In House 2, there is a clear intensity hierarchy of hand washing water tapping points, with the sink in the bathroom close to the bedroom being the most energy intensive and with the sink in utility room least used. Figure 7 demonstrates showers and kitchen sinks are the most energy intense water tapping points for hot water.



Draw off point	Min (kJ)	Median (kJ)	Mean (kJ)	Max (kJ)
Kitchen sink	0.6	16.2	28.9	254.4
HW bath 1	1.3	8.3	20.1	265.7
Shower bath 1	2,996.8	3,834.1	3,834.1	4,671.4
HW bath 2	0.8	7.6	17.7	252.9
Shower bath 2	2,362.9	5,339.6	5,294.0	8,345.8
HW utility room	1.4	8.3	438.6	1,432.8

Figure 5. Cumulated frequency of the estimated energy use for all water draw events in House 1.

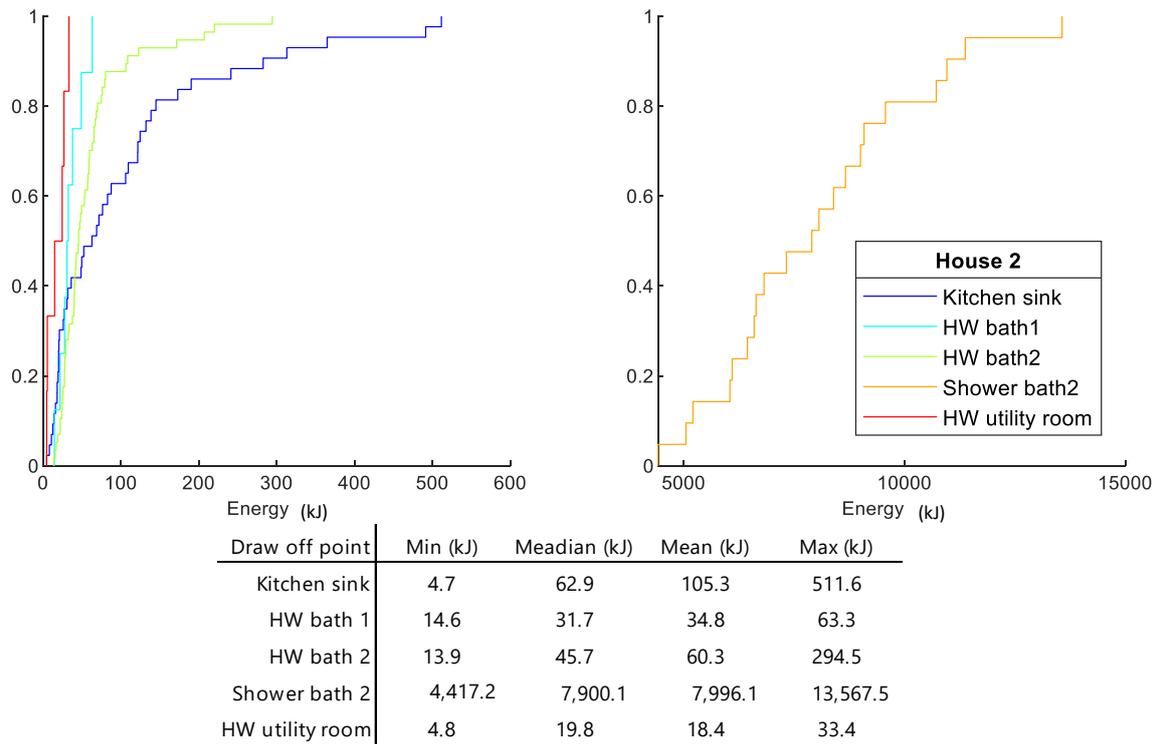


Figure 6. Cumulated frequency of the estimated energy use for all water draw events in House 2.

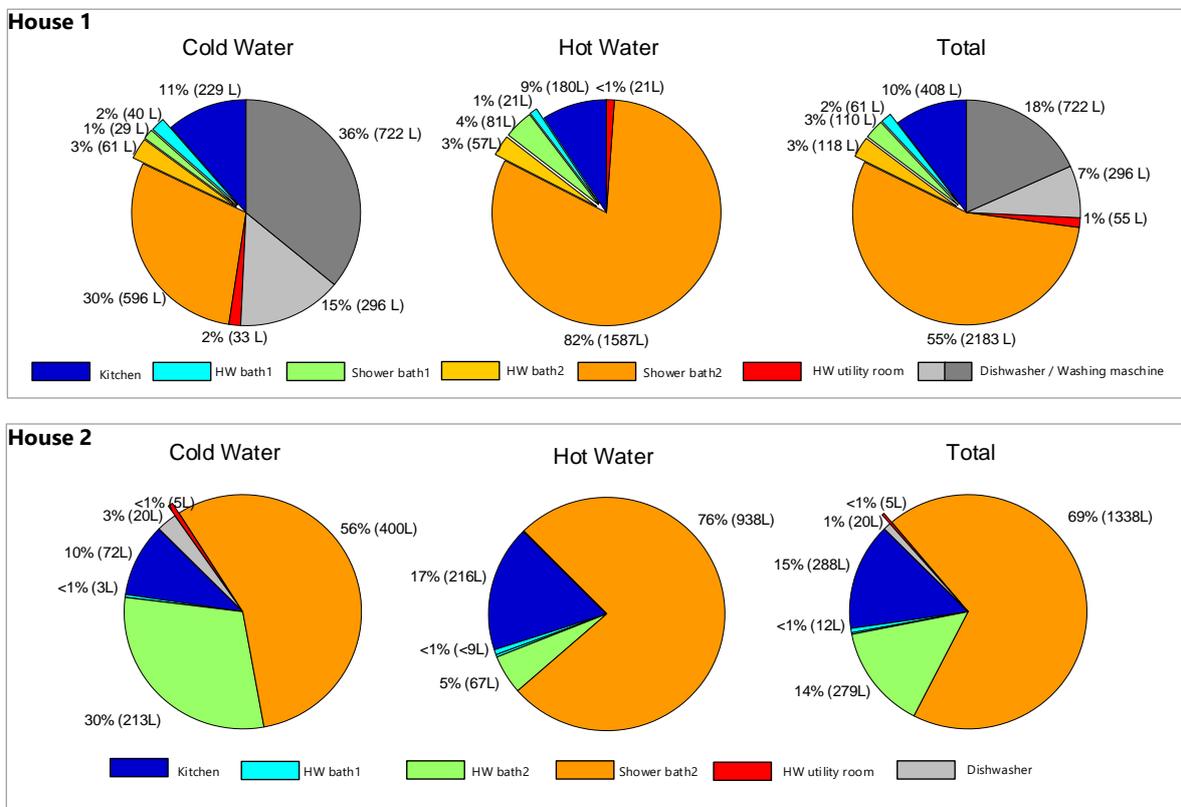


Figure 7. Distribution of the cold, hot and total water consumption between the taps in House 1 (top) and House 2 (bottom) during the monitoring period.

## 4.2. Household Daily Profiles

### 4.2.1. Profiles for Selected Days

This part describes the daily water load profiles in each house for specific days selected from monitoring period. A weekday and a weekend day are selected from monitoring period in order to visualize the exact time of use of specific draw-off points in the monitored households (i.e., House 1 is a family of 2 adults + 2 kids, and House 2 is a family of 2 adults). The water use profiles are presented for 1-s resolution in Figures 8 and 9.

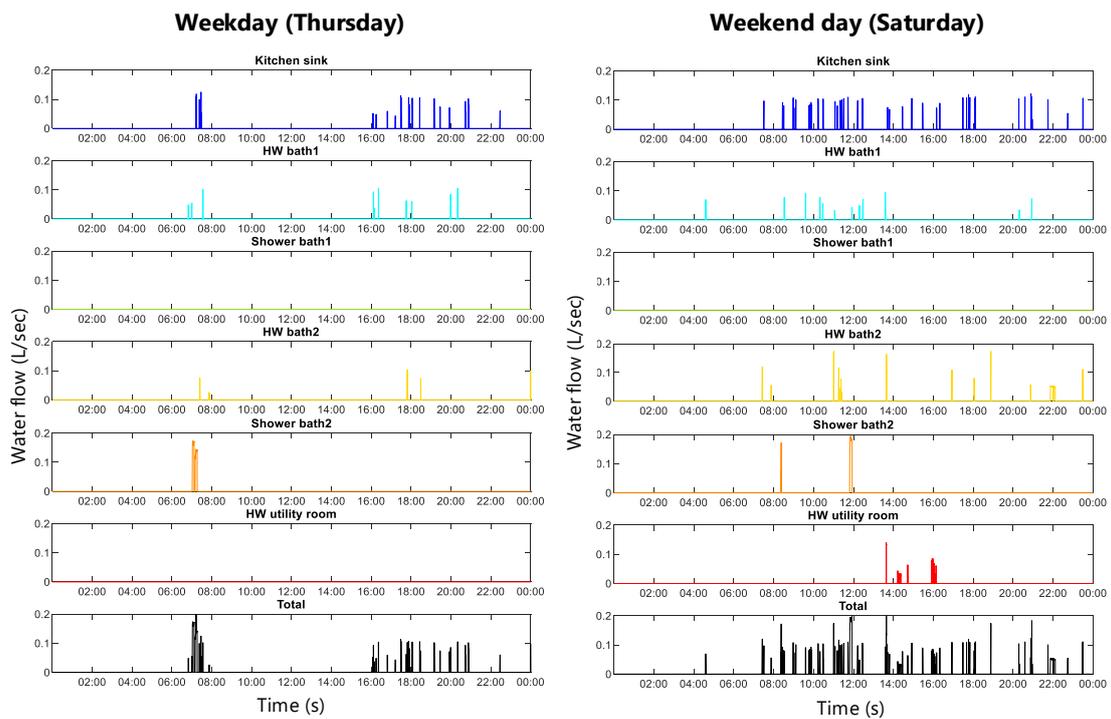


Figure 8. Diurnal 1-s water use in draw-off points in House 1 for weekday—20 September 2018 and weekend day—22 September 2018.

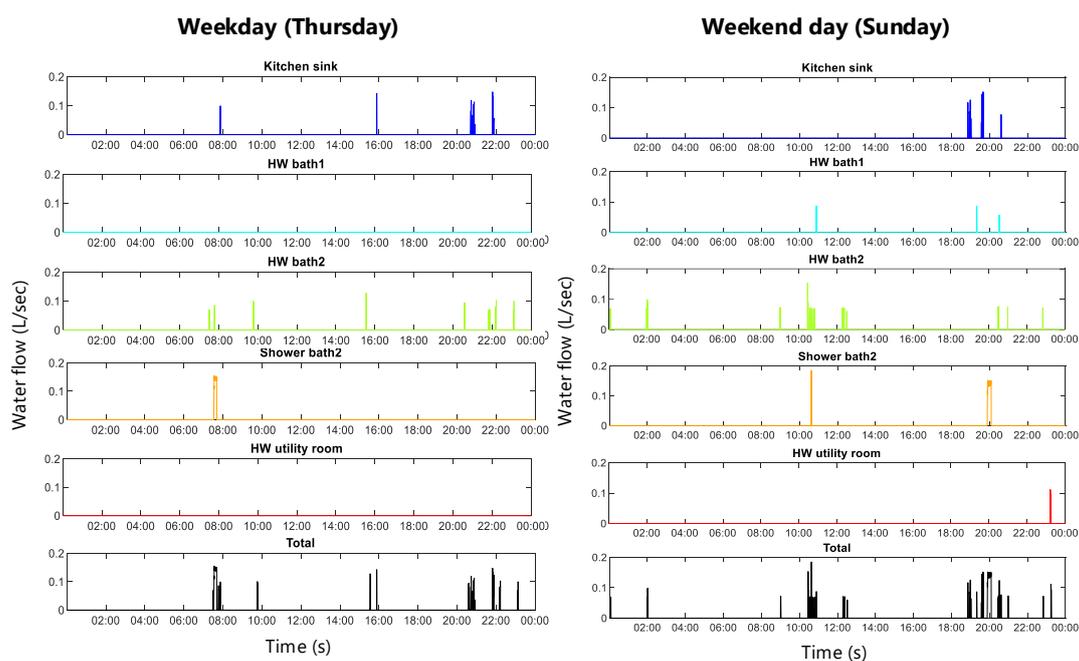


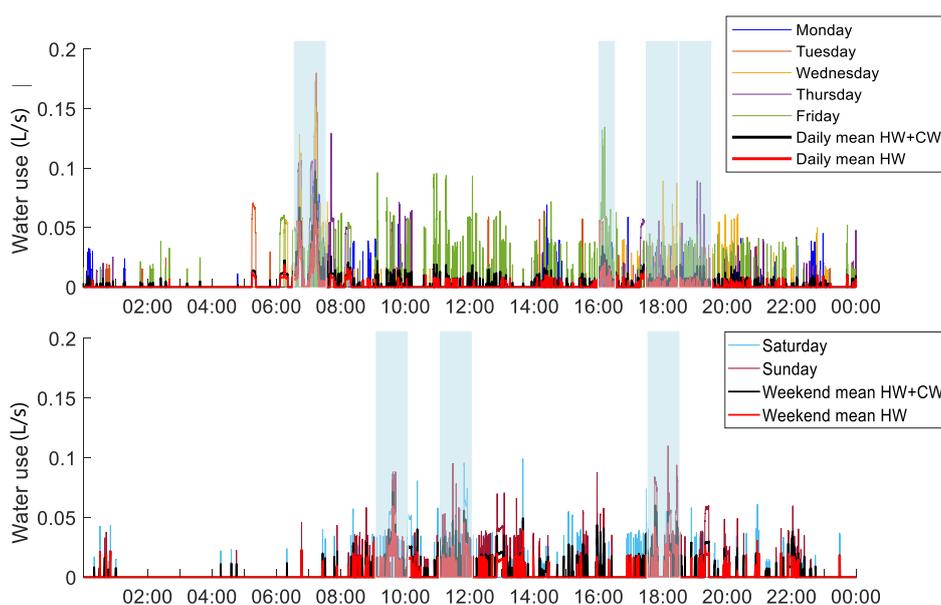
Figure 9. Diurnal 1-s water use in draw-off points in House 2 for a weekday—4 April 2019 and weekend day—7 April 2019.

The spatial and temporal distribution of hot water usage is depicted in Figures 8 and 9 for selected days. In both houses, the shower is the most hot water intense draw-off points. The use of sinks in the houses has a dominating impact on daily profiles during short but frequent events in the afternoons. The showers in both houses are correlated with either wake-up or go-to-bed practices, which supports the thesis that showering practice is often associated with another action and is the preparation or end phase of a sequence of actions [7]. The use of kitchen sink is correlated with mealtime (i.e., breakfast 6:00 to 8:00 a.m., lunch 11:00 to 12:00 a.m., and dinner 6:00 to 8:00 p.m.). The use of the remaining draw-off points is more irregular and, therefore, difficult to correlate with other everyday practices.

#### 4.2.2. Mean Daily Water Profiles

This part describes the mean daily water load profiles for weekdays and weekend. They are created in order to visualize the change of hot water practice and the change of hot water demand during a 24-h period. Figures 10 and 11 present the draw profiles in 1-s and 1-h resolution for House 1 and Figures 12 and 13 in House 2.

On weekdays, peaks occur from 6:30:00 to 7:00 a.m. due to morning shower routine. Thereafter, between 8:00 a.m. to 4:00 p.m., the consumption is low and uniformly distributed during most of the weekdays. Evening (i.e., between 6:00 to 8:00 p.m.) water draws are frequent but short and do not overlap; therefore, the consumption is more evenly distributed and without high peaks. The weekday mean water consumption is 169 L and in particular for hot water it is 92 L. Friday profile is different for other weekdays due to the fact that one of family members works part-time and is home on Fridays. Therefore, in order to not overshadow the remaining weekdays, the Friday load profile is not shown in Figure 10. Weekend events are shifted forward with approximately 3 h. Morning peak is lower but longer. The weekend mean water consumption is 181 L and in particular for hot water it is 94 L. In general, water consumption during weekends is higher than for weekdays, and evening peak is more evident. Moreover, the morning peaks observed in House 1, and with the 2- to 3-h shift forward, showed the weekend water draw-off events resemble tendencies observed in Reference [18]. Ahmed et al. also observed that evening peaks for weekdays are lower than for mornings, and weekend morning peak and evening peak are more similar to each other.



**Figure 10.** Diurnal 1-s mean water use in House 1 for weekdays and weekends.

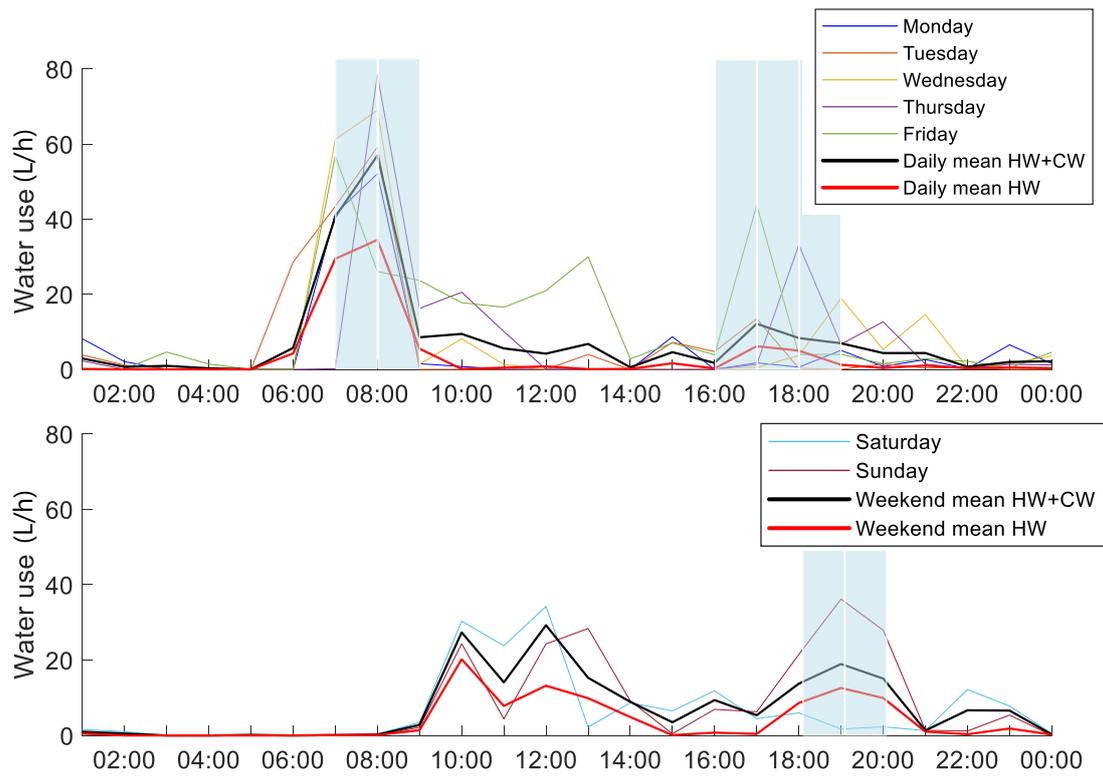


Figure 11. Diurnal hourly mean water use in House 1 for weekdays and weekends.

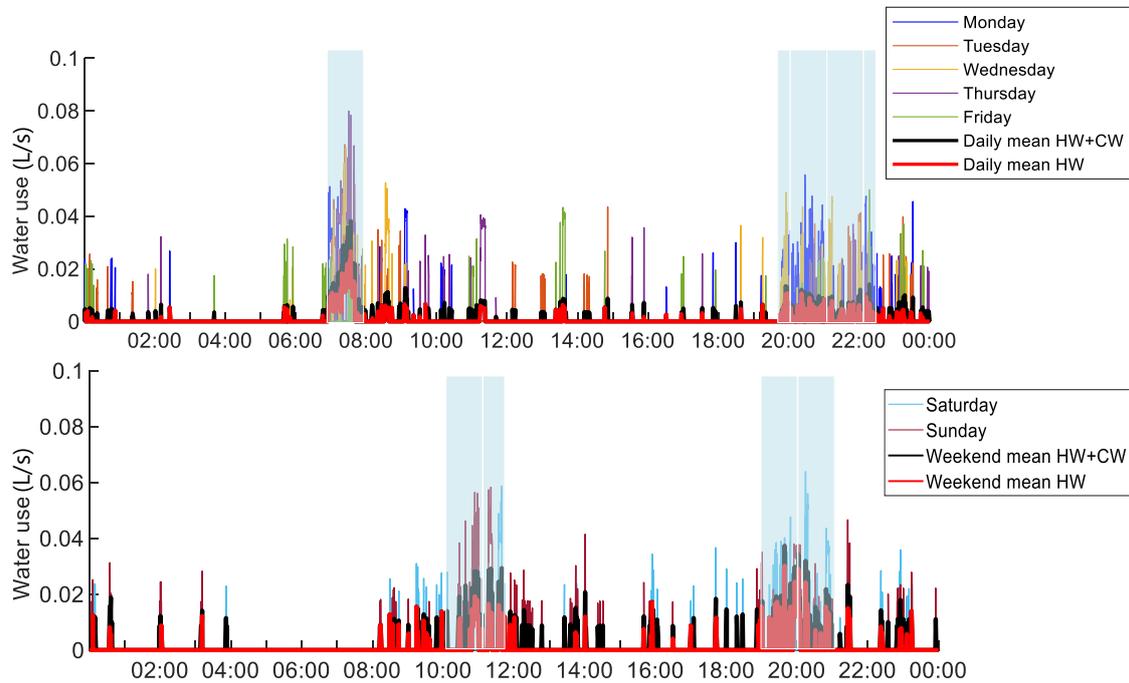
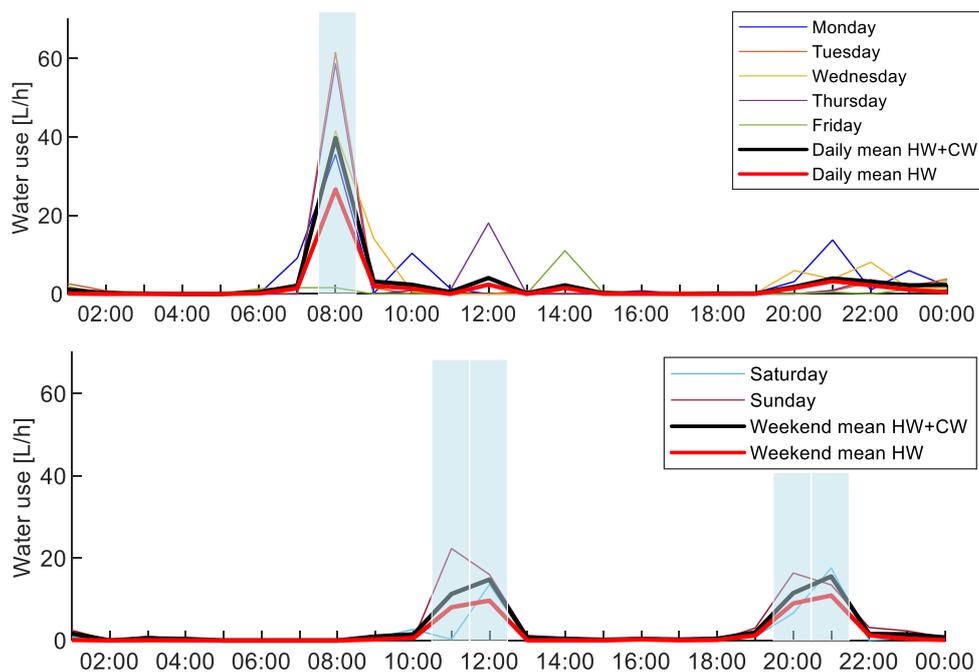


Figure 12. Diurnal 1-s mean water use in House 2 for weekdays and weekends.



**Figure 13.** Diurnal hourly mean water use in **House 2** for weekdays and weekends.

In House 2, all weekday profiles are very similar to each other, with a clear morning peak between 7:00 to 8:00 a.m. (i.e., morning shower routine). Afterwards, there are almost no water tapings detected until evening hours when occupants return from work and begin to use domestic water. Visible dissimilarities on one Monday, Thursday, and Friday are due to Easter holiday and family being at home these days. Weekend profiles are characterized by two peaks, morning and evening peak. In between, before and after peaks, there are no water tapping events detected. The weekday mean water consumption is 71 L, and, in particular, for hot water it is 44 L. Weekend morning peak is shifted forward in time compared to weekdays till between 10:00 to 12:00 a.m. The weekend mean water consumption is 66 L, and, in particular, for hot water it is 42 L.

It can also be concluded that, although hourly presentation of results is easier to read, this has some consequences. For example, for 1-s data, the morning peak is between 6:30 to 7:00 a.m., and, for 1-h data morning peak, it is between 6:00 to 8:00 a.m. The monitoring frequency of 1 s is essential to collect data on water tapping profiles, but it is concluded that presentation of results at that high resolution can make the reading of the results more difficult.

## 5. Discussion

By comparing the measured DHW use in the monitored houses to Danish compliance design values from Danish building regulations in [11] Table 4, it is clear that compliance design value overestimates the use of DHW by 1.5 and 2.5 for House 1 and House 2, respectively. The DHW consumption of 250 L/m<sup>2</sup> per year for residential buildings was set in 2006 when the first Danish compliance calculation tool “Be06” was launched and, since then, has not been changed.

**Table 4.** DHW usage in monitored houses and Danish compliance design values.

Case	Daily Consumption (L/day)	Specific Consumption (L/m <sup>2</sup> per year)
House 1	88.5	166
House 2	44	100
Compliance design value	164	250 (max 60 m <sup>3</sup> per year)

Moreover, reported measured results indicate a strong correlation between DHW consumption, number of occupants and their daily activities. The presented results, although valid for only two households, put into question the correctness of the current approach for energy compliance calculations and enclosure of energy use for DHW. The difference of factor 1.5 and 2.5 between the theoretical and actual energy use is one of the reasons for the presence of the energy performance gap in the building sector. In the buildings where only the total the energy use for heating including the energy use for DHW and space heating is known, this discrepancy could significantly influence the energy evaluation of the building and cause erroneous conclusions about faulty operation of the building or necessity for envelope thermal renovation. The DHW load profile depends strongly on the number of occupants and their daily activities. Thus, it could be questioned why DHW is not considered in compliance energy frame calculation similarly to appliances or artificial lighting. These systems in residential buildings are operated individually by occupants and, therefore, are not included in compliance frame calculations. Therefore, the recommendations are to (a) consider the energy use for DHW separately and not as part of energy compliance calculations; (b) not correlate the DHW usage with the building area, since our living practices and floor area per person has changed significantly since 1990; and (c) evaluate the DHW production and distribution efficiency and eventual losses for individual design solution, which have different performances [4].

Conducted and presented in this paper, work indicates need for the following future work:

- a. The most energy consuming taps are in both houses farthest from the hot water production point. The future work should focus on investigation of energy loss in the distribution of the hot water system. Spatial distribution of draw-off points and spatial DHW energy loss requires better understanding in order to be more optimally incorporated in the design phase.
- b. Registered temperatures of DHW at hand wash events are, for most of the time, rather low, indicating that users do not wait for hot water and accept temperature as it is provided. Influence of the daily profile characteristics: day with many short water tapings versus day with few long draws should be deeper analyzed with respect to the DHW heat exchanger performance.

## 6. Conclusions

This paper presents detailed measurements of spatial and temporal comfort of hot water in two detached single-family houses. The results confirmed that domestic water practices and consumption are strongly correlated with the number of occupants per household and with their daily routines inside and outside the homes. Both of the houses have DHW morning and evening peaks. House 1, occupied by a family with small children, showed 1.6 times higher domestic water consumption than House 2, which is occupied by only two adults. Moreover, daily routines, wake-up time, and professional and sport activities have significant influence on frequency, intensity, and distribution of activation of different draw-off points. Moreover, working at home is also represented by elevated water consumption profiles.

The observed DHW patterns during weekdays and weekends are in line with the results from other field tests. Weekdays are characterized by one strong morning peak, while weekends are characterized by two more mild peaks, one in the mornings and one in the evenings. The peaks can be assigned mainly to showering events, which are responsible for 70% to 80% of DHW use, as it is illustrated in Figure 8.

Comfort of domestic water is, in general, not well investigated in the reported monitoring campaigns. It is often wrongly assumed that DHW has the constant temperature of 55 °C. This might be true at the production substation, but, as the results show, at the draw-off points, the temperature of 55 °C is never asked by the occupants, not even in the kitchen sink. As can be observed, spatial distribution of the domestic water temperature differentiates depending on the function of the draw-off point. Shower units on average represent demand for highest temperatures 35.5 °C to 40.4 °C. Hand washing operates on

average at 20.5 °C to 26.5 °C and sink in the utility room at 23 °C to 26 °C. Observed mean temperature in the kitchen sink is significantly different in the monitored buildings (i.e., House 1—24.5 °C; House 2—35.5 °C). The results of this study confirm that requirements, as stated in Reference [4], that DHW temperatures in the installations must not drop below 50 °C are primarily, if not solely, required in order to avoid bacteria growth, primarily Legionella growth, and not due to comfort requirements.

Similar to other past studies [30], showering events are the longest of all water tapping events and are responsible for majority of energy use for DHW preparation. The mean shower duration for three monitored showers is between 3.5 and 8.0 min, giving the best possibility out of all draw-off points for heat recovery installation as presented in several past research studies [31–33].

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**Data Availability Statement:** The data presented in this study are available on request from the corresponding author. The data are not publicly available due to project restrictions.

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**Conflicts of Interest:** The authors declare no conflict of interest.

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