

## Article

# University Graduate Students and Digital Competence: Are Future Secondary School Teachers Digitally Competent?

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**Abstract:** Information and communication technology is very important both for teacher training and for delivering quality education. Therefore, university graduates must have a level of qualification in digital competencies suitable for their entry into the world of work. The research analyzes various aspects related to the use of technological resources by graduate students who were currently studying for a university master's degree in compulsory secondary education, and the relationship between their use based on gender and/or age. A descriptive cross-sectional survey is carried out. We use an ad hoc questionnaire that shows acceptable reliability. The results show that graduate students make traditional use of ICT—both for searching for information and using digital resources for teaching. Moreover, differences were found based on gender and age regarding participants' perception of their digital competence.

**Keywords:** digital competence; university graduates; teacher professional development; cross-sectional survey



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## 1. Introduction

In the so-called “Knowledge Society”, the use of technology is critical in all walks of life. As a consequence, to participate in the labor market in our digitalized world, it is essential to be highly qualified to fulfill one's professional competencies.

The 17 Sustainable Development Goals were approved by the United Nations (UN) in 2015. The fourth focused on quality education, includes the development of digital competency, as it is a key value contributing to equal opportunities, economic development, citizen engagement, and social inclusion. Such is its significance that it is still in force in the Digital Agenda for Europe within the European policy cooperation (ET2020 framework).

The current Spanish Higher Education System is based on the Paris Communiqué, highlighting priority activities to develop in the coming years. The Communiqué outlines a joint vision of education for a more ambitious European Higher Education Area by 2020. It aims to achieve three principal goals: First, an inclusive and innovative approach to learning and teaching; secondly, integrated transnational cooperation in higher education, research, and innovation; and finally, a sustainable future through higher education. Competencies are currently listed in the curricula of Spanish universities [1], with digital competencies included. The concept “competency” can be defined as “students' capacity to analyze, reason and communicate efficiently while facing, solving and interpreting problems from a variety of interest areas” [2] (p. 2).

It is necessary that secondary education teachers have sufficient technical experience to work with and teach Information and Communication Technology (ICT) to help students develop adequate technological skills. Authors [3] have emphasized the importance of initial teacher training in ICT, since it allows teachers to obtain an adequate level of digital competence and develop proper training materials.

This research aims to assess the level of technological training (digital competence) of future teachers enrolled in a master's program in compulsory secondary education and baccalaureate teaching, professional training, and language teaching, which qualifies graduates for the teaching profession, at the University of Jaén in Spain.

## 2. Development and Current State of Digital Competence

Digital competence “involves the confident and critical use of Information Society Technologies (IST) for work, leisure and communication. It is underpinned by basic skills in ICT: The use of computers to retrieve, assess, store, produce, present and exchange information, and to communicate and participate in collaborative networks via the Internet” [4]. The development of digital competencies began at the end of the last century, when the future of education was a topical issue in the international community. Digital competencies were officially acknowledged as a priority in Europe in December 2006 via the European Parliament's recommendation on key competencies for lifelong learning (DO L394,2006). The work carried out by the authors of [5], who developed the competencies framework for professors, organized into three states or levels: Technological literacy, deepening of knowledge, and knowledge creation.

The European Digital Competence Framework, also known as DigComp, focuses on the improvement of understanding and development the digital competency [6]. It was intended to create a consensus among European countries about digital competencies, with the idea that a shared framework will send a clear message about its importance. In this regard, within the Digitally Competent Educational Organizations (DigCompOrg) European framework, published by the European Commission in 2015, the tool Self-reflection on Effective Learning by Fostering the Use of Innovative Educational technologies (SELFIE) was created to support the digital transformation of schools. It is a free and flexible tool designed to help schools embed digital technologies into the teaching and learning process and assessment, thereby contributing to the development of the digital competence of all members of the educational community [7].

The development of DigComp, DigCompOrg, and SELFIE were significant benchmarks regarding digital competency in Europe. Organizations, such as the National Institute of Educational Technologies and Teachers Training (INTEF) and others, have built upon their research, experience, and relevant documents. One of the priorities of INTEF is “to provide primary and secondary school teachers with innovative resources and training opportunities to improve their competencies and acquire good practice skills, strategies, and knowledge in all fields of education”. Digital competence is one of the main goals of the professional development (PD) plans that INTEF run [8].

The latest version of the Common Digital Competence Framework for Teachers published in January 2017 outlines five areas that comprise digital competence for teachers, and 21 competencies that make up the aforementioned areas are addressed [9].

These five areas are (Figure 1):

1. Area 1—Information and data literacy;
2. Area 2—Communication and collaboration;
3. Area 3—Digital content creation;
4. Area 4—Safety;
5. Area 5—Problem solving ([9], p. 1).

Each of the competencies within these five areas is made up of three dimensions. For example, area 1 (information and data literacy) is made up of the following three dimensions: (1.1) Browsing, searching, and filtering data, information, and digital content; (1.2) Evaluating data, information, and digital content; and (1.3) Managing and retrieval of data, information, and digital content. This structure is designed to identify teachers' digital competence, to help them plan a path of development and autonomy stemming from the basic (foundation) to the maximum (advanced) level (Figure 2).

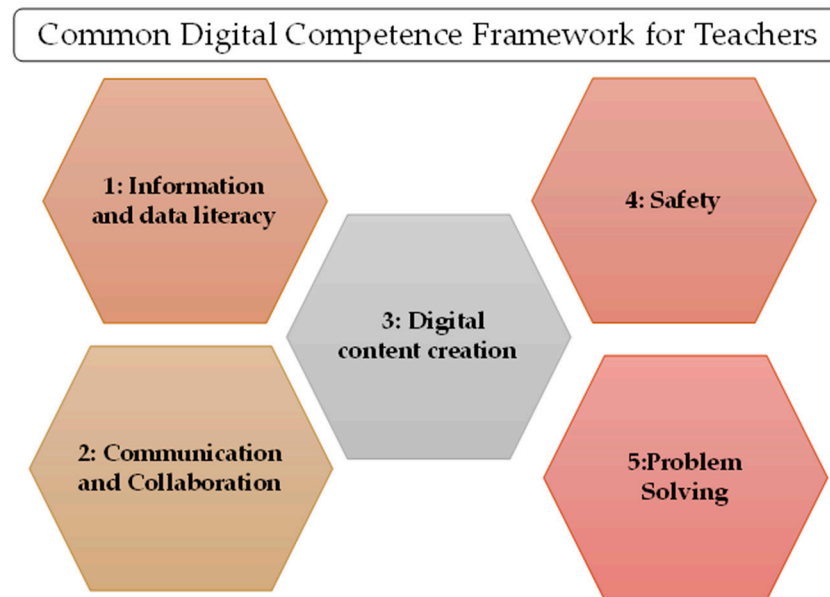


Figure 1. Common Digital Competence Framework for Teachers ([9], p. 13).

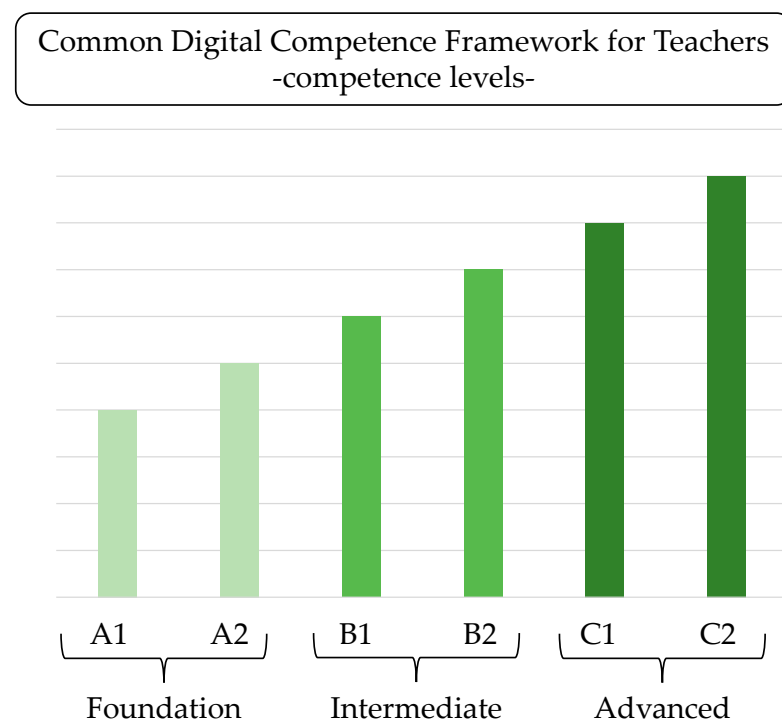


Figure 2. Levels of competence of the Common Digital Framework for teachers ([9], p. 3).

Continuing with the example of area 1, the three levels of competence of dimension 1.1, Browsing, searching, and filtering data, information, and digital content, are:

- A. Foundation: I know that the Internet is a source of resources for teaching, and I use it to find information, data, and digital content. I know that the search results are different depending on the search engines.
- B. Intermediate: I know how to browse the Internet to locate information and digital educational resources in different formats and dynamic sources of information relevant to my teaching. I express my information needs in an organized manner, and I know how to select the most appropriate information and resources for educational use.

- C. I know how to use advanced search tools and filters to find appropriate information and resources regarding my educational needs. I am able to design a customized strategy for searching and filtering information, data, and digital resources for continuous updating of resources, best practices, and educational trends. ([9], p. 17).

In turn, these three levels are subdivided as indicated in Figure 2, obtaining the six progressive proficiency levels that are detailed in Table 1.

**Table 1.** Proficiency levels of the Common Digital Competence Framework for teachers.

<b>Foundation</b>	A1	This person has a basic competence level and needs assistance to develop their digital competence.
	A2	This person has a basic competence level, and a certain degree of autonomy and appropriate assistance can develop their digital competence.
<b>Intermediate</b>	B1	This person has an intermediate competence level, so they can, by solving simple problems, develop their digital competence on their own.
	B2	This person has an intermediate competence level, so they can develop their digital competence independently to suit their needs and by solving well-defined problems.
<b>Advanced</b>	C1	This person has an advanced level of competence so that they can lead other people to develop their digital competence.
	C2	This person has an advanced level of competence so that they can meet their needs and help others to develop their digital competence in complex settings.

Note: ([9], p. 4).

Multiple studies have been carried out to clarify competency in all stages of education, from the compulsory [10] to the post-compulsory [11–13], as well as in informal education and leisure time [14]. At the university level, most research is centered on analyzing self-perceptions about the digital competency level of students, mostly, but not solely, from positive degree results [15–17]. The research focused on determining the level of digital competency of university teachers showed a moderate level of acquisition. The areas related to digital pedagogy and digital resources were the most evaluated [18]. Since self-perception is personal and relative, it can help to validate a reliable accreditation certificate of teacher digital competency [19].

There have been multiple investigations of digital competence developed with students obtaining different university degrees, but there is little research regarding the use of ICT by graduate students. We present the following research questions regarding the domain of digital competence in graduate students enrolled on a university master's degree in teacher training for compulsory secondary education, baccalaureate, vocational training, and language teaching:

1. How have the graduate students learned to use digital resources?
2. What are the browsing and information leakage techniques that they use the most?
3. What perception do they have about the didactic use of digital resources?
4. Are there significant differences in the use of these resources according to the age and gender of the students?

The main objective of this research was to analyze various aspects related to the use of technological resources—that is, digital competence—by students who were studying for a master's degree. The specific objectives of this research were (1) to investigate the way in which the students enrolled in the university master's degree program in compulsory secondary education and baccalaureate teaching, professional training, and language teaching had learned to use digital resources; (2) to investigate the browsing and information leakage techniques most used by the students; (3) to investigate the perception of the students about the didactic use of digital resources; and (4) to establish possible significant relationships between the digital competence of the students and the independent variables, gender, and age.

### 3. Materials and Methods

The methodological approach followed was quantitative, using a non-experimental and non-correlational descriptive design. We began by carrying out descriptive research on the topic, where reality is presented as something external to the researcher. The purpose of this kind of research is to understand this reality to improve it. According to [20], descriptive research seeks to specify the properties, characteristics, and important features of any analyzed phenomenon.

#### 3.1. Procedure

This research presents a cross-sectional survey. The questionnaire was distributed, and the data were collected in the second week of November 2018, among the students on the generic module “Educational Processes and Contexts”, of the master’s program in compulsory secondary education and baccalaureate teaching, professional training, and language teaching of the University of Jaén, Spain.

#### 3.2. Sample

The research was carried out using students who were enrolled in this master’s degree in the 2018–2019 academic year. The population was 330 individuals, and 220 answered the questionnaire anonymously. The sample was made up of 91 men (41%) and 131 women (59%). Descriptive data available for the sample are shown in Table 2.

**Table 2.** Percentage of respondents by gender and age.

		Age					
		>27 27%		26–24 38.7%		23–21 34.3%	
Male	Female	Male	Female	Male	Female	Male	Female
51%	49%	35%	65%	39.5%	60.5%		

#### 3.3. Instrument

We used a questionnaire developed from the adaptation, improvement, and validation of the questionnaire by [21] on the use of digital resources from students’ perspectives. It is made of 38 items with five response options: 1 = rarely, 2 = sometimes, 3 = half the time, 4 = almost always, and 5 = always. These responses make up the dependent variable. There are two independent variables—age and gender. Some of the items are subdivided into subcategories, which makes it possible for respondents to specify the degrees of use of each specific resource.

The reliability of the scale was determined to define the internal consistency of the measuring instrument. Cronbach’s alpha coefficient was calculated for all the items of the instrument, obtaining  $\alpha = 0.955$ , which, according to [12], allows us to consider the instrument reliable. A Kaiser–Meyer–Olkin (KMO) index of sampling adequacy was also calculated to compare the magnitudes of the correlation coefficients obtained with the magnitudes of partial correlation. The result obtained was 0.762, which is considered valid [22].

Data were analyzed with the SPSS software package for Windows, version 27.0. An analysis of the items through frequencies and percentages, as well as a descriptive analysis (means and standard deviations) of each of the items on the questionnaire, was carried out. This was done to determine, as the main objective of the research, various aspects related to the use of technological resources by graduates who are studying for a master’s degree. In addition, an analysis of variance (ANOVA) test was used to study the specific objectives depending on the sociodemographic variables (age and gender). A confidence level of 99% was used in all analyses (significance:  $p < 0.01$ ).

## 4. Results

### 4.1. Descriptive Statistics

Higher frequencies were seen for “agreements” and lower ones for “disagreements”. The descriptive statistic of centralization tells us the number of individuals of the population who choose each option within each item, which will be indicative of its greater or lesser relevance. The most relevant results are shown below, expressed as percentages of the total responses.

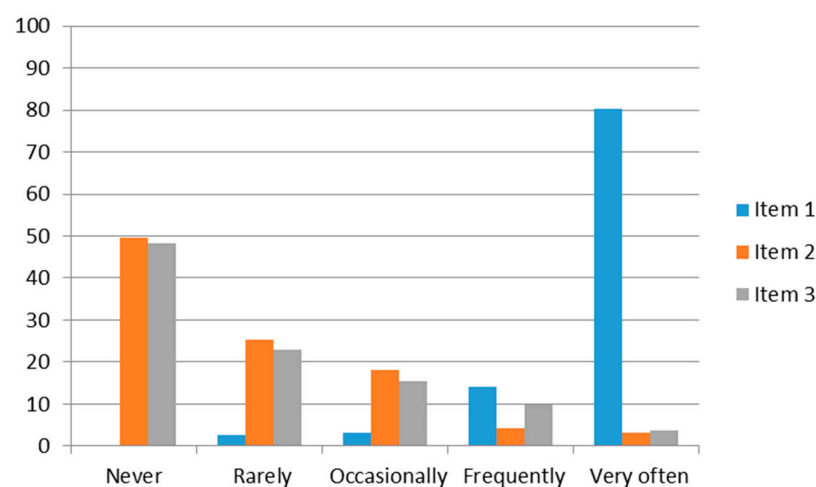
Table 3 shows a large difference in the use of Internet browsers (item 1) compared to digital repositories (item 2) and digital university databases (item 3) among students.

**Table 3.** Use of internet browsers vs. digital repositories and university databases.

ITEM	1—Never (%)	2—Rarely (%)	3—Occasionally (%)	4—Frequently (%)	5—Very often (%)	Medium	Standard Deviation
1. In your academic activity as a student you use Internet browsers (for example, Google, Google Scholar, Yahoo, etc.).	0	2.7	3.2	14	80.2	4.72	0.656
2. In your academic activity as a student, you use repositories that contain digital resources.	49.5	25.2	18	4.1	3.2	1.86	1.052
3. In your academic activity as a student, you use the university’s digital databases.	48.2	23	15.3	9.9	3.6	1.98	1.167

Note: 1 = Never; 2 = Rarely; 3 = Occasionally; 4 = Frequently; 5 = Very often.

Most students use Internet search engines, both general and more specialized ones, such as Google and Google Scholar, respectively, to search for information to carry out their academic work (1 + 2 = 94.2%). However, as can be seen in Figure 3, they do not usually access the university library website, whereby, through their username and password, they can access specialized databases and academic repositories (approximately 50% of the respondents answered option 1 = never).



**Figure 3.** Difference in use of internet browsers (item 1) regarding digital repositories (item 2) and digital university databases (item 3) among students.

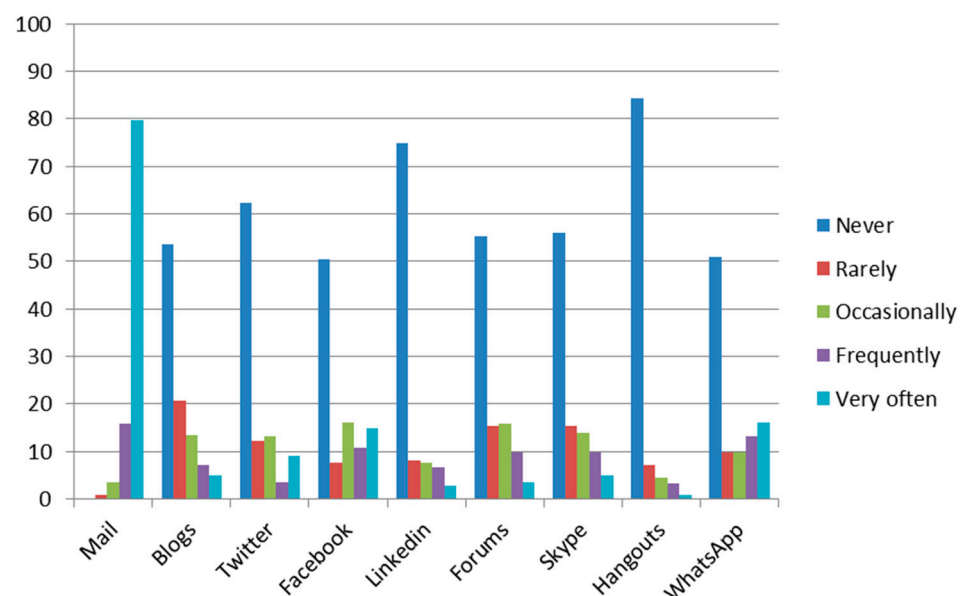
Table 4 shows the different degrees of use of digital resources or tools of respondents to communicate remotely with their teacher and/or their classmates (item 13).

**Table 4.** Different degrees of use of digital resources or tools of respondents to communicate remotely with their teacher and/or their classmates.

	% of Answer 1	% of Answer 2	% of Answer 3	% of Answer 4	% of Answer 5	Medium	Standard Deviation
13.(a) Mail	0	0.9	3.6	15.8	79.7	4.74	0.564
13.(b) Blogs	53.6	20.7	13.5	7.2	5	1.89	1.183
13.(c) Twitter	62.2	12.2	13.1	3.6	9	1.85	1.301
13.(d) Facebook	50.5	7.7	16.2	10.8	14.9	2.32	1.531
13.(e) LinkedIn	74.8	8.1	7.7	6.8	2.7	1.55	1.066
13.(f) Forums	55.4	15.3	15.8	9.9	3.6	1.91	1.196
13.(g) Video calls through Skype	55.9	15.3	14	9.9	5	1.93	1.242
13.(h) Video calls through Hangouts	84.2	7.2	4.5	3.2	0.9	1.29	0.773
13.(i) Video calls through WhatsApp	50.9	9.9	9.9	13.1	16.2	2.34	1.577

Note: 1 = Never; 2 = Rarely; 3 = Occasionally; 4 = Frequently; 5 = Very often.

Figure 4 clearly shows that e-mail is the most used tool among respondents to communicate with each other and/or their teachers, as no students selected “never” for this item.



**Figure 4.** Percentage of use of digital resources or tools of respondents to communicate remotely with their teacher and/or with their classmates (item 13).

Distinguishing between synchronous and asynchronous tools, we can see that the asynchronous tool that graduate students use the most is mail at 79.9%, followed by Facebook (14.9%) and Twitter (%); the least used are blogs and LinkedIn (7.7%). The most used synchronous tool is video calls through WhatsApp (16.2%), versus other less innovative tools whose use is considerably lower (Skype, 5%, or Hangouts, 0.9%).

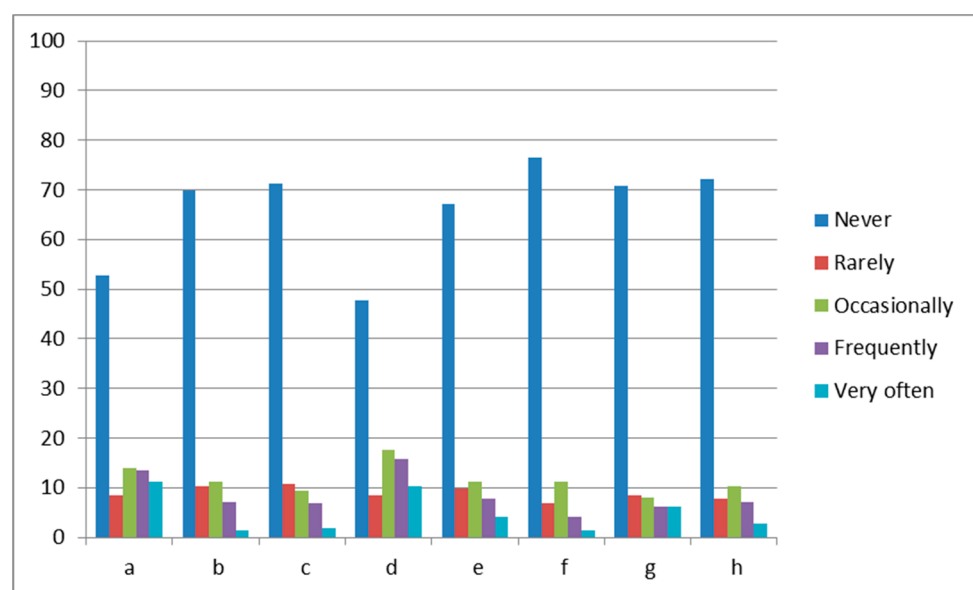
Table 5 shows the different degrees of use of each subject area’s Massive Open Online Course (MOOC) (item 26).

**Table 5.** Percentage of use of MOOCs in the different subject areas.

	% of Answer 1	% of Answer 2	% of Answer 3	% of Answer 4	% of Answer 5	Medium	Standard Deviation
26. (a) Arts, Humanities, and Social Sciences	52.7	8.6	14	13.5	11.3	2.22	2.182
26. (b) Health Sciences	69.8	10.4	11.3	7.2	1.4	1.6	1.065
26. (c) Economic- Administrative Sciences	71.2	10.8	9.5	6.8	1.8	1.57	1.06
26. (d) Educational Sciences	47.7	8.6	17.6	15.8	10.4	2.32	2.121
26. (e) Natural and Exact Sciences	67.1	9.9	11.3	7.7	4.1	1.72	1.381
26. (f) Agronomic Sciences, Veterinary, Medicine and Zootechnics	76.6	6.8	11.3	4.1	1.4	1.47	0.884
26. (g) Engineering and Technology	70.7	8.6	8.1	6.3	6.3	1.69	1.518
26. (h) International Relations	72.1	7.7	10.4	7.2	2.7	1.61	1.208

Note: 1 = Never; 2 = Rarely; 3 = Occasionally; 4 = Frequently; 5 = Very often.

As can be seen from the data above and in Figure 5, most students in all subject areas state that they do not use MOOCs for their training. These tools seem to find more acceptance in areas of knowledge related to the Arts, Humanities, and Social Sciences, among which Educational Sciences stands out with a mean response is 2.32, which is the highest average of all the subject areas surveyed.



**Figure 5.** Different degrees of use of MOOCs by graduates in various subject areas (item 26).



In the above figure, a–h refer to:

- a. Arts, Humanities, and Social Sciences
- b. Health Sciences
- c. Economic–Administrative Sciences
- d. Educational Sciences
- e. Natural and Exact Sciences
- f. Agronomic Sciences, Veterinary Medicine, and Zootechnics
- g. Engineering and Technology
- h. International Relations

#### 4.2. Analysis of Variance

Table 6 shows the results of the analysis of variance (ANOVA) regarding age. It indicates that there are very significant differences ( $p < 0.01$ ) between the perceptions about the use of the different resources by graduate students according to the independent variable “age”.

Table 6. ANOVA—Age.

	Sum of Squares	d.f.	Root Mean Square	F	Sig.
13. What are the digital resources or tools that you use to communicate remotely with your teacher and/or with your classmates? Synchronous and asynchronous tools, such as: c. Twitter	16.814	2	8.407	5.153	0.007
	357.281	219	1.631		
	374.095	221			
14. What are the digital resources or tools that you use to produce, edit or create new contents and visual, auditory and/or audiovisual resources? For example: (e) Word	2.655	2	1.327	5.655	0.004
	51.399	219	0.235		
	54.054	221			
14. What are the digital resources or tools that you use to produce, edit, or create new content and visual, auditory, and/or audiovisual resources? For example: (h) Instagram	40.964	2	20.482	7.647	0.001
	586.590	219	2.678		
	627.554	221			
15. Through which tool or tools do you share information of interest to you? (g) Twitter	20.637	2	10.319	4.865	0.009
	464.484	219	2.121		
	485.122	221			
15. Through which tool or tools do you share information of interest to you? (i) LinkedIn	15.336	2	7.668	4.929	0.008
	340.718	219	1.556		
	356.054	221			
22. What digital resources do you like to use to learn? For example: (c) Videos	8.014	2	4.007	4.457	0.013
	196.874	219	0.899		
	204.887	221			
22. What digital resources do you like to use to learn? For example: (e) Written Resources	20.421	2	10.211	8.116	0.000
	275.507	219	1.258		
	295.928	221			
22. What digital resources do you like to use to learn? For example: (f) Images	10.540	2	5.270	6.159	0.002
	187.388	219	0.856		
	197.928	221			
25. What do you use learning objects, such as videos, images, multimedia, educational games, interactive resources, etc., for? (b) To clarify concepts	10.540	2	5.270	6.159	.002
	187.388	219	0.856		
	197.928	221			

Table 6. Cont.

	Sum of Squares	d.f.	Root Mean Square	F	Sig.
26. In which learning areas have you used MOOCs? (g) Engineering and technology	13.752	2	6.876	4.679	0.010
	321.802	219	1.469		
	335.554	221			

Specifically, regarding age, significant differences were found in the use of Twitter as a tool for remote communication ( $F = 5.153$ ;  $p = 0.007$ ), as well as in the use of any digital tools for the creation of new contents, such as Word ( $F = 5.655$ ;  $p = 0.004$ ) and Instagram ( $F = 7.647$ ;  $p = 0.001$ ), and for sharing resources with other people with tools, such as Twitter ( $F = 4.865$ ;  $p = 0.09$ ) and LinkedIn ( $F = 4.929$ ;  $p = 0.008$ ). The analysis of variance also showed significant differences in the use of learning resources, such as videos ( $F = 4.457$ ;  $p = 0.013$ ), written documents ( $F = 8.116$ ;  $p = 0.000$ ), and images ( $F = 6.159$ ;  $p = 0.002$ ), according to the “age” variable. The same occurred with the use of these resource with the purpose of clarification of concepts ( $F = 6.159$ ;  $p = 0.002$ ). Finally, the subject area in which MOOCs were significantly less used was Engineering and Technology ( $F = 4.679$ ;  $p = 0.010$ ).

Table 7 shows the results of the analysis of variance (ANOVA) regarding gender. It indicated that there are significant differences ( $p < 0.01$ ) between perceptions about the use of different resources by graduate students according to their gender.

Table 7. ANOVA—Gender.

	Sum of Squares	d.f.	Root Mean Square	F	Sig.
5. When searching for digital information, do you use Boolean operators (AND, NOT, OR, XOR), position operators (SAME, WITH, NEAR, ADJ), and/or relational operators (<, >, =, <>, <=, >=)?	11.203	1	11.203	8.473	0.004
	290.892	220	1.322		
	302.095	221			
8. Do you use word processing software (such as Word, Notepad, etc.), e-mail, web editors (such as blogging, wikis, etc.), and spreadsheets (such as Excel) in your personal and/or academic activities?	3.035	1	3.035	7.900	0.005
	84.515	220	0.384		
	87.550	221			
13. What are the digital resources or tools that you use to communicate remotely with your teacher and/or your classmates? Synchronous and asynchronous tools, such as: c. Twitter	9.450	1	9.450	5.702	0.018
	364.644	220	1.657		
	374.095	221			
14. What are the digital resources or tools that you use to produce, edit, or create new content and visual, auditory, and/or audiovisual resources? For example: (c) PowerPoint	3.811	1	3.811	9.737	0.002
	86.116	220	0.391		
	89.928	221			
14. What are the digital resources or tools that you use to produce, edit, or create new content and visual, auditory, and/or audiovisual resources? For example: (e) Word	1.437	1	1.437	6.008	0.015
	52.617	220	0.239		
	54.054	221			
14. What are the digital resources or tools that you use to produce, edit, or create new content and visual, auditory, and/or audiovisual resources? For example: (i) Pinterest	14.770	1	14.770	9.010	0.003
	360.636	220	1.639		
	375.405	221			
16. Do you have computer functions that allow you to use digital resources appropriately (for example, different operating systems, the ability to install software, keyboard functions, making backup copies, etc.)	17.196	1	17.196	12.589	0.000
	300.516	220	1.366		
	317.712	221			

Table 7. Cont.

	Sum of Squares	d.f.	Root Mean Square	F	Sig.
22. What digital resources do you like to use to learn?	9.266	1	9.266	7.111	0.008
For example:	286.662	220	1.303		
(e) Written Resources	295.928	221			
22. What digital resources do you like to use to learn?	10.407	1	10.407	12.209	0.001
For example:	187.521	220	0.852		
(f) Images	197.928	221			
26. In which learning areas have you used MOOCs?	13.400	1	13.400	10.105	0.002
(e) Natural and Exact Sciences	291.722	220	1.326		
	305.122	221			
26. In which learning areas have you used MOOCs?	15.970	1	15.970	10.993	0.001
(g) Engineering and technology	319.584	220	1.453		
	335.554	221			

With regards to gender, there are significant differences in those competencies related to the selection and search of pertinent information ( $F = 8.473$ ;  $p = 0.004$ ), as well as in the use of files ( $F = 7.900$ ;  $p = 0.005$ ). Likewise, as with age, significant differences were found in items 13.c (the use of resources to communicate, such as Twitter ( $F = 5.702$ ;  $p = 0.018$ )) and or 14.c and 14.e (the use of digital tools aimed at communication or the creation of new content, such as PowerPoint and Word ( $F = 9.737$ ;  $p = 0.02$ , and  $F = 6.008$ ;  $p = 0.015$ , respectively), in addition to Pinterest ( $F = 9.010$ ;  $p = 0.003$ )). The analysis of variance also showed significant differences in the use of learning resources, such as writing ( $F = 7.111$ ;  $p = 0.008$ ) and images ( $F = 12.209$ ;  $p = 0.001$ ).

Lastly, the analysis of variance also shows significant differences according to gender in the use of MOOCs for learning based on different areas of knowledge in Natural and Exact Sciences ( $F = 10.105$ ;  $p = 0.002$ ) and Engineering and Technology ( $F = 10.99$ ;  $p = 0.001$ ).

## 5. Discussion

Searching for information on the Internet and tutorials are the two most common ways for graduate students to learn to use digital resources. In this regard, various studies show that teachers should play a more active role in the search for educational information, since tutorials, mostly in video format, do not always provide relevant educational information [23], and it is well known that the Internet can provide incorrect information. However, some have developed tutorials, for example, on YouTube, to facilitate learning in both formal and informal educational settings and have achieved good results [24,25].

In our research, it was shown that traditional tools for didactic use, such as e-mail, are still among the most popular. However, we are surprised by the low competency that respondents say they have in the use of the other tools, both synchronous and asynchronous, especially when various studies have shown that the use of social networks in the educational environment is beneficial for learning [26,27]. Graduate students surveyed in this research felt they have high competence in the use of digital resources to develop their academic tasks, related to the use of specialized search engines. However, the results suggest they have insufficient training in the use of the university databases and repositories. Most studies in the literature show a lack of training in information technologies related to teaching ([13,27]).

It was found that there are significant differences in the use of digital resources and media according to the three age groups (21–23, 24–26, and >27), which is consistent with previous studies [28,29]. In this research, students between 24 and 26 years old use Twitter

the most, both to communicate and to share content with their teachers and classmates. On the other hand, younger graduates (21–23) prefer Instagram to create content, videos, and images as resources to strengthen their learning. On the contrary, the older people in the sample (>27) used LinkedIn more to share relevant information. Other research corroborates the results obtained in our study [30]. This might suggest that the time when each tool became available influences the age of its users.

Regarding subject areas, Engineering and Technology students used their MOOCs the least, which is consistent with other similar studies [31,32]. In agreement with other studies, our survey showed that men from scientific disciplines use MOOCs the most, while women from the same areas use these tools less [32–35].

Significant differences according to gender were observed. Women expressed that they carry out more thorough information searching for their academic activities; however, men believe they make better use of this information processing. These data are corroborated by recent studies that indicate that men perceive themselves to be more competent at tasks related to information management and think they have better online collaboration skills using digital media [31,35]. The obtained results show that women use Twitter more as a tool for communication, and use digital tools to create content, such as Word or PowerPoint, while men use Pinterest more. This assertion is corroborated by other studies [36].

## 6. Conclusions

This study highlights, on the one hand, how graduate students have learned to use digital resources. It was found that they are, mainly, self-taught, and carrying out most of their learning using videos and tutorials, i.e., they develop an informal learning style, not guided by educational institutions. Moreover, the way they navigate and filter information is somewhat ineffective, since they do not usually use databases and repositories, although they claim to have good training in the use of search engines.

In addition, the study of the didactic use of digital resources by graduates allowed us to note differences related to gender and age in this field. These data show that, in the future for teacher training, it is necessary to work on digital competence both in degree programs and in specific master's degrees in teacher training, to be able to reduce the age and gender digital competence gap.

Finally, it should be noted that the type of design used (cross-sectional) could be a limitation of the present research. Therefore, a longitudinal survey should be developed to study the effect of the independent variables. In addition, although our methodology allowed us to determine which resources the respondents mostly use, we have not been able to assess whether they make effective use of them. This limitation will be solved in an upcoming second phase of the study using a more qualitative methodology.

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