

Article

Employing SWOT Analysis and Normal Cloud Model for Water Resource Sustainable Utilization Assessment and Strategy Development

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Abstract: Water Resource Sustainable Utilization (WRSU) is becoming increasingly important, given growing water resource shortages and widening gaps between water supply and demand. Most existing studies have focused on WRSU levels without a dedicated strategy-oriented framework. In addition, uncertainties occur in the process of indicator quantification and grading, leading to a lack of accuracy in the assessment results. Therefore, in this study, stemming from water resource, societal, economic, and environmental dimensions, an indicator system with qualitative description was introduced by Strengths, Weaknesses, Opportunities, and Threats (SWOT) analysis to enable development and selection of sustainable water use strategies. A normal cloud model that is capable of addressing uncertainties was used to determine WRSU levels. The comprehensive evaluation results can both reflect the WRSU levels and select the most suitable strategy. The model's utility was demonstrated by applying it to the case of Shandong province in China. Based on the results, most areas of Shandong province appear to be facing serious unsustainable issues. Appropriate development strategies based on the WRSU levels were provided for improving sustainable use of water resources. The proposed method offers an efficient means for WRSU assessment and strategy development. Moreover, it has the potential to be applied to other water resource issues.

Keywords: Water Resource Sustainable Utilization; strategy development; SWOT analysis; normal cloud model; Shandong province

1. Introduction

Water is a fundamental natural resource that influences social progress and economic development [1,2]. Water Resource Sustainable Utilization (WRSU) can contribute to sustainable human development by meeting the needs of present and future generations without unacceptable consequences. However, water demand has increased in several parts of the world, in response to rapid economic and human population growth over the past few decades; the gap between supply and demand is thus gradually widening [3]. In addition, inadequate awareness regarding the need for resource conservation, and lifestyles that are not environment friendly, have contributed to heavy pollution and exacerbated ecological problems. For the reasons above as well as varying climatic conditions, urbanization, and industrialization, the amount of wastewater generated will increase further; unsustainable use of water resources will thus likely become the biggest bottleneck hindering the increase in overall national wealth in the future [4]. In many Asian regions, numerous countries struggle to meet their water demands, as water quantity insufficiency has recently become a matter of great concern, with widening gaps between water supply and demand. Although many countries respond to water crises with water diversion projects, they also recognize the urgent need to develop water resource use plans and appropriate strategies for sustainable development, and to

allow long-term maintenance of ecological cycles. Scientific WRSU assessment provides a foundation for sustainable water use strategy development [5], and it has become an important aspect in water resources research, considering that water resource issues are one of the greatest challenges facing modern society [6–9]. WRSU assessment is also one of the most complicated tasks in the study of water resources, owing to the wide range of indicators and uncertainties in the process of indicator quantification and grading [10].

The selection of assessment indicators is a key tool and guideline for sustainability assessment [11–13]. Indicators can be used to develop strategies and actions as they measure the state of or change in a specific system [14]. A number of concepts are relevant to WRSU indicators. According to Pülzl et al. [15], one of the keys to achieving a sustainable future lies in finding balance and equity between the environment, economy, and society. A chain flow is also created according to dynamic relationships and behaviors between environmental, economic, and social indicators. Koop et al. [9] focused more on the water resources, social, environmental, and financial characteristics of the water resources system and pointed out that these may affect managers' operational processes. Zijp et al. [5] summarised the themes related to sustainability, and an overview was given to show that sustainability mainly covered planet (resources and environment), prosperity (economy and technology) and people (human and society) aspects. Most authors argue, however, that sustainable use of water resources should be based on persistence and continuity. For example, according to Sandoval-Solis et al. [16], coordinated development requires that water resources meet water resources, societal, economic, and ecological needs. In this contribution, we concluded that WRSU indicators should cover the following aspects: (a) maintain water resources sustainability; (b) guarantee the social and economic development and (c) ensure the virtuous circle of environment system. WRSU indicators were thus associated with water resource, societal, economic, and environmental dimensions. After years of study, a variety of sustainability assessment indicators have been developed. Wang et al. [17] summarized a series of indicators of sustainable development capacity from subsystems of the four dimensions. Such systems include total amount of water resource, urbanization rate, GDP per capita, and waste water discharge, etc. Hara et al. [14] listed the sustainability assessment indicators developed at Columbia and Yale universities (ESI): socio-economic dimension, measured in terms of water access and natural population growth etc.; environment dimension, measured in terms of sewage treatment ratio and wastewater discharge etc.; resource dimension, measured in terms of water availability and water supply etc. Balkema et al. [18] summarized multi-dimensional characters of sustainability, and some indicators will be helpful for our study such as land areas (economic dimension), water resource utilization for environment (environmental dimension) and local development level (social-cultural dimension). There are also scholars such as Ma et al. [19,20] and Zhang et al. [21] who mentioned some other indicators related to water resources assessment: water resources per capita, water producing coefficient, water utilization per unit of GDP, population density, water requirements for irrigation and proportion of environmental protection investment to GDP etc.

After assessment indicators are selected, many evaluation methods are used to assess WRSU. In previous studies, researchers have primarily adapted comprehensive index and fuzzy comprehensive evaluation methods. These have been thoroughly studied and applied in the water resources assessment field. Koop et al. [9] built a city blueprint framework aiming to analyze integrated water resources management, and used the blue city index to aggregate indicators and obtain an overall score. Aydin et al. [22,23] proposed a sustainability index (SI) in order to produce an overall score for sustainability assessment of water distribution systems. Zhao et al. [24] modeled a comprehensive evaluation index considering water quality, water quantity, population density, and GDP standards to obtain water resources risk levels. Gong et al. [25] established a fuzzy comprehensive evaluation model to evaluate water resources capacity and related dynamic trends, providing insights for scientific water management policies.

However, most of the reported indicators selected based on the four dimensions [14,17–21] and related evaluation methods above have focused on the current state of water resource issues [9,21–25].

Strategy-oriented principles have thus generally been ignored. More specifically, WRSU assessment studies have not included the formulation of development strategy scenarios that can be applied to different areas to improve water resource sustainability within a region of interest. Current indicators and methods can reflect the state of or change in a specific water resource system, but may not be useful to develop strategy. This limits the potential to apply water use practices toward future sustainable development goals. In addition, uncertainties manifested mainly in randomness and fuzziness are often unavoidable in the process of describing certain indicators. Randomness refers to the various connections between an indicator and external factors, and fuzziness refers to uncertainty in defining the exact boundary value of an indicator. Randomness and fuzziness occur simultaneously in the process of indicator quantification and grading, leading to a lack of accuracy in the assessment results [18,19]. Hence, the selection of indicators should be based not only on water resource, societal, economic, and environmental dimensions but also on a strategy-oriented principle. Furthermore, the uncertainty conversion between qualitative concepts and their quantitative expression should be given further consideration.

The purpose of this paper is to present a scientific approach for WRSU assessment as well as a broader view on sustainable development. Based on the Strengths, Weaknesses, Opportunities, and Threats (SWOT) analysis, an indicator system with qualitative description was introduced to enable development and selection of strategies for sustainable water use practices. A normal cloud model was integrated with the analytic hierarchy process (AHP)-entropy method and VFS technology to enable determination of WRSU levels. Moreover, strategies for pursuing sustainability were selected according to city position and the SWOT analysis matrix.

Following this introduction, the paper includes the following three sections. In Section 2, the basic situation in the research area was introduced, providing supporting data for assessment. Section 3 described the methodical approach and the detailed modeling procedure. Following application of the fundamental theory framework to the assessment process, the last two sections outlined the main results and presented a corresponding discussion, respectively.

2. Materials and Methods

2.1. Research Area

Shandong province is located on the eastern coast of China, in the lowest reaches of the Yellow River ($34^{\circ}22.9' - 38^{\circ}24.01' \text{ N}$; $114^{\circ}47.5' - 122^{\circ}42.3' \text{ E}$; Figure 1). Shandong belongs to the warm temperate monsoon region, with concentrated precipitation in summer and distinct seasons. The yearly average temperature is $11 - 14^{\circ} \text{ C}$ and temperature distribution varies clearly along an east-west (rather than north-south) gradient. The province lies in a semi-arid and semi-humid region, and its water resources are mainly meteoric water. Average annual precipitation is about 676.5 mm, and runoff volume is $222.9 \times 10^9 \text{ m}^3$. Shandong is an economically developed province with a large population, but its water resources are relatively insufficient, with frequent incidences of drought in recent years. For the above and a variety of other reasons like heterogeneous water resource distribution, aggravated water pollution and severe water waste, water managers have faced more difficult and complex water shortage problems. In low flow years, sediment deposition, abnormalities in the soil environment, and the Yellow River cutoff render the gap between water supply and demand even more severe, having significant negative impacts on the national economy and human life.

In this situation that increasingly threatens sustainable development, rational utilization and effective management of valuable water resources is particularly important; this in turn requires scientific WRSU assessment.

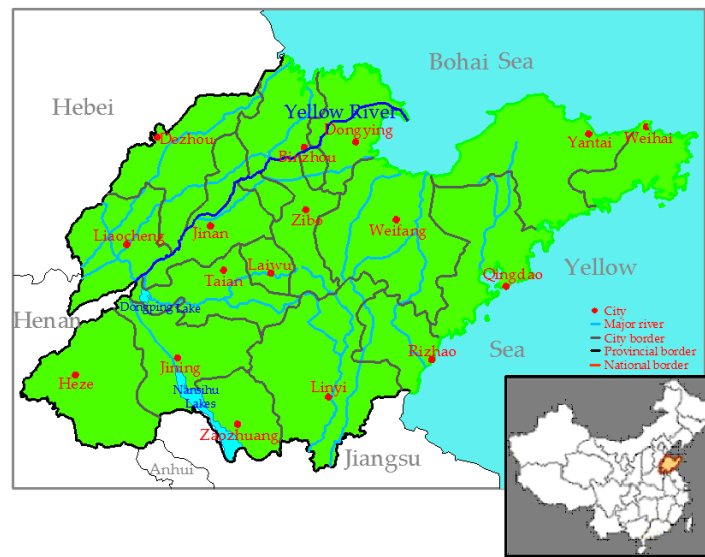


Figure 1. The research area.

2.2. Methodology

2.2.1. SWOT Analysis

SWOT analysis is a systematic and comprehensive strategy identification tool that considers factors relating to water resource systems, that is, internal and external factors [26,27]. SWOT stands for categorized internal (Strengths and Weaknesses) and external (Opportunities and Threats) factors [28–30]. It is also a combination of different effects, in which S and O have positive effects on the system, while W and T represent negative effects. SWOT analysis has been utilized in various fields concerned with decision-making and strategy guidance as it allows pair-wise comparisons between opportunities/threats and strengths/weaknesses [30–34]. This phase extends SWOT analysis to develop and select strategies.

- Strategy Development Process

Figure 2 shows the SWOT analysis matrix framework and strategy development for sustainable use of water resources. It is worth noting that strategies are defined according to the share of ideas from each SWOT element. For example, if the strategy is derived from S and O, and synthesizes two strengths and one opportunity, then it is named SO with the subtitle S, that is, SO-S type. At least one sub-type within each type group is recommended, so that cities can make the most appropriate selection.

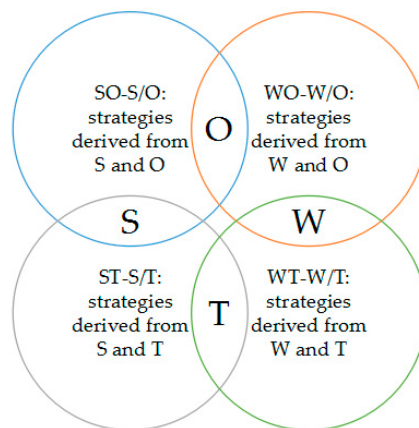


Figure 2. SWOT Analysis Matrix Framework.

- Strategy Selection Process

Through internal and external factors comparison, the positions of research objects can be illustrated in the SWOT coordinate diagram, shown in Figure 3, to allow analysis of strategic options.

It is evidently advantageous to be located in the first quadrant in Figure 3. Conversely, a city is relatively weak when positioned in the third quadrant. Decision-makers must be able to judge research object features with regard to meaningful suggestions and corresponding strategy types; the strategy zone is thus taken during position determination.

In the first quadrant, strengths outweigh weaknesses; opportunities outweigh threats. For strategy zone 1, there is more space to capitalize on strengths than to seize opportunities, and SO-S strategy is most suitable. For strategy zone 2, there is more space to seize opportunities than to capitalize on strengths, and SO-O strategy is most suitable.

In the second quadrant, weaknesses outweigh strengths; opportunities outweigh threats. For strategy zone 3, there is more space to seize opportunities than to avoid weaknesses, and WO-O is strategy is most suitable. For strategy zone 4, there is more space to avoid weaknesses than to seize opportunities, and WO-W strategy is most suitable.

In the third quadrant, weaknesses outweigh strengths; threats outweigh opportunities. For strategy zone 5, there is more space to avoid weaknesses than to avoid threats, and WT-W strategy is most suitable. For strategy zone 6, there is more space to avoid threats than to avoid weaknesses, and WT-T strategy is most suitable.

In the fourth quadrant, strengths outweigh weaknesses; threats outweigh opportunities. For strategy zone 7, there is more space to avoid threats than to capitalize on strengths, and ST-T strategy is most suitable. For strategy zone 9, there is more space to capitalize on strengths than to avoid threats, and ST-S strategy is most suitable.

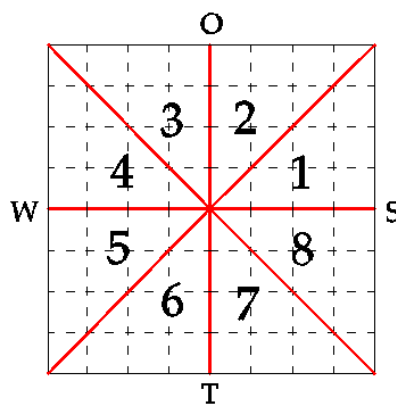


Figure 3. Position of Research Objects in the SWOT Coordinate Diagram.

2.2.2. Cloud Model

The cloud model (CM) is an effective tool proposed by DeYi Li in the 1990s to address uncertainty in conversions between qualitative concepts and their quantitative expressions [35]. Since there are various distribution functions, the CM can be divided into different types, including the normal cloud, half-up CM, and half-down cloud. The normal cloud model (NCM) has successfully gained general applicability and universality because several social and natural sciences phenomena are approximately subordinate to normal or semi-normal distribution [35–37]. The NCM is thus adopted in this study and can be defined as follows: let U be a discourse domain and let A be a qualitative concept in U . A contains three parameters to express certain digital characteristics of WRSU indicators [36–39], that is, expectation (Ex), entropy (En), and hyperentropy (He). If there exists a quantitative number x ($x \in U$) that is a random realization of A and satisfies expressions (1) and (2), the certainty degree of x to A is subject to Equation (3), then the distribution of x in A is a normal cloud.

$$x \sim N(Ex, En^2), \quad (1)$$

$$En^2 \sim N(Ex, He^2), \quad (2)$$

$$y = \exp\left(\frac{-(x - Ex)^2}{2En^2}\right), \quad (3)$$

Ex is the mathematical expectation of cloud drops that best represents a concept in the WRSU universal set. En measures the uncertainty of WRSU indicators. In randomness measurement terms, it represents the standard variance of indicators and in fuzzy set theory terms, it is the value range that can be accepted by the qualitative concept in discourse space. Additionally, He , as a measure of uncertainty to entropy, reveals the cohesion and randomness of its representative assessment indicator concept.

Let x_{ij}^f and x_{ij}^l be the upper and lower boundary values of the i th indicator to the j th level:

$$\begin{cases} Ex_{ij} = (x_{ij}^f + x_{ij}^l)/2 \\ En_{ij} = |x_{ij}^f - x_{ij}^l|/n \\ He = k \end{cases} \quad (4)$$

Two different theories have been summarized for En_{ij} determination. In some studies [40,41], the parameter n had been fixed to 2.355, which mainly emphasize boundary value should have equal certainty degrees to its two adjacent levels. On the other hand, some other studies [36,38] clarify that the “3En criterion” of normal distribution requires 99.7% of cloud drops to be focused on $[Ex - 3En, Ex + 3En]$. This criterion requires $n = 6$ when En_{ij} is applied to transform WRSU indicators quantitatively. In this study, we fix n to 6 as the second theory has more extensive applications.

k is a constant, and it can determine the “atomization” degree for a normal cloud. Higher value of k correlates with a greater dispersion feature of the cloud drops. k should be adjusted according to the uncertainty degree of indicators. In particular, when $He = 0$, the cloud model degrades into a normal membership function. Based on relevant references [36,38], assuming that k has a linear relationship with En_{ij} : $He = k = mEn_{ij}$, as He is the uncertainty degree of En . Then m will be estimated using a range of values, say from 0.05 to 0.2, based on practical situation of applications.

Considered as a WRSU assessment process for various indicators, two major pillars of NCM are suggested: (a) determine the weight of an indicator to reflect its relative importance for assessment and (b) obtain precise WRSU levels according to the certainty degree and indicator weight.

- Approach for Pillar (a)—the AHP-Entropy Method

At present, methods of determining indicator weight can be divided into three categories.

1. Subjective weighting methods such as Delphi [42,43] and AHP [44–51]. With these methods, it is difficult to eliminate the influence of contrived factors. The final evaluation conclusion thus definitely includes subjectivity and blindness [52–54].
2. Objective weighting methods including entropy [55,56] and principal component analysis [48]. These ways of calculating weight unilaterally rely on pure mathematical operations without considering the real condition of the indicator itself. In practice, there are sometimes still substantial elements of disparity between the calculated weight and actual importance degree of indicator.
3. Combined weighting method. This method is intended to overcome the shortcomings of subjectively- or objectively-determined weights [57,58]. The AHP-entropy method (details in Appendixs A and B), which takes into account both the data and the subjective preferences of decision-makers, is used as the solution for pillar (a) in this research.

- Approach for Pillar (b)—the Variable Fuzzy Set Method (VFS)

The variable fuzzy set method (VFS) for ascertaining the certainty degree was introduced by Chen [59]. It takes into consideration the problems of level judgment distortion due to the maximum membership degree law. Due to its easy operation, scientific results, and clear physical meaning, VFS is used very frequently in assessments [59–62].

2.2.3. Procedure for WRSU Assessment and Strategy Development

Based on the SWOT analysis and cloud model descriptions in Sections 2.2.1 and 2.2.2, and according to the technical approach for pillars (a) and (b), a procedure for WRSU assessment and strategy development was proposed as shown in Figure 4.

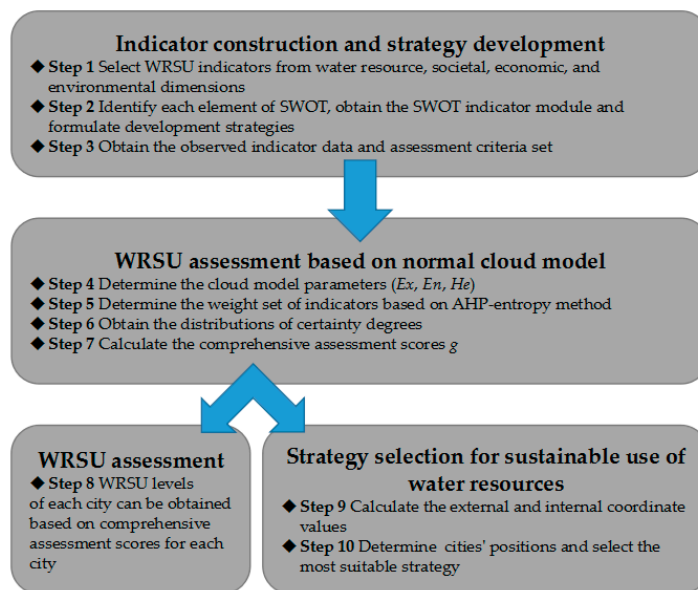


Figure 4. The Modeling Procedure Used in this Research.

Indicator values need to be normalized before the first modeling step to eliminate dimensional differences and render indicators comparable. Generally, indicators can be divided into two categories—positive (higher value is good for WRSU level) and reverse (smaller value is good for WRSU level). Equations for positive and reverse indicators, respectively, are as follows:

$$x(i, j) = \frac{x^*(i, j) - x_{\min}(j)}{x_{\max}(j) - x_{\min}(j)}, \tag{5}$$

$$x(i, j) = \frac{x_{\max}(j) - x^*(i, j)}{x_{\max}(j) - x_{\min}(j)}, \tag{6}$$

where $x^*(i, j)$ is the origin value of the j th indicator of the i th city; $x_{\max}(j)$ and $x_{\min}(j)$ mark the minimum and maximum values, respectively, of the j th indicator.

The modeling procedure comprises the following steps:

Step 1: According to the special features of Shandong province and existing studies, WRSU indicators are selected from water resource, societal, economic, and environmental dimensions, which have briefly explained in Section 1 (WRSU indicators in Figure 5).

Step 2: WRSU indicators are then classified into internal and external factors. Each element (S, W, O, and T) is explored separately based on whether the factors have positive or negative effects on sustainable water resource use. Then describe each element (S, W, O, and T) qualitatively and formulate the development strategy (Figure 2). WRSU indicators are hence transformed into an indicator system with qualitative description, that is, SWOT indicator module (Figure 5).

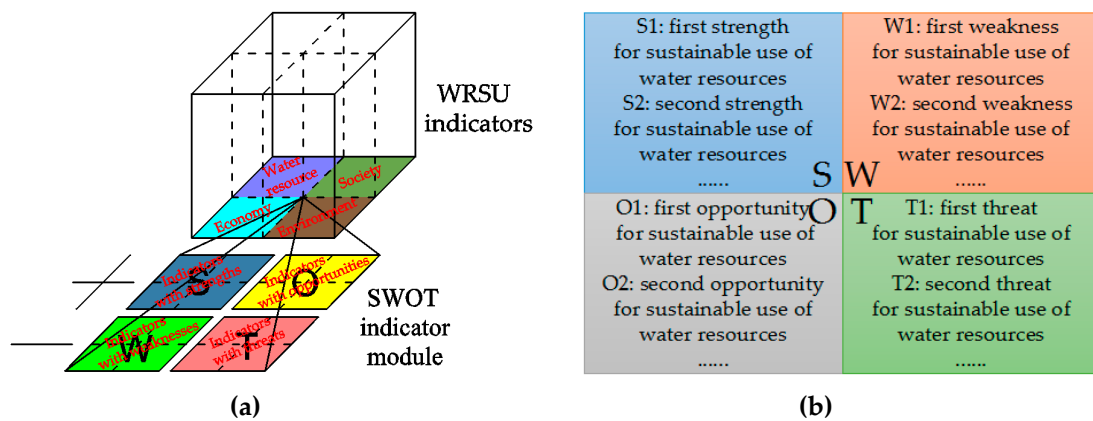


Figure 5. The Process of Forming SWOT Indicator Module. (a) Indicator Construction and Classification; (b) Qualitative Descriptions of SWOT about the Indicators.

Step 3: It was necessary to obtain assessment indicators and grading criteria for analysis. Some indicators can be acquired directly from the *Statistical Yearbook of Shandong Province (2002–2012)* and *Shandong Water Resources Bulletin (2002–2012)*. Other can be obtained through relevant calculations using existing data for Shandong province.

Studies [63] have clarified that two principles should be considered to obtain indicator grading criteria: (1) when making grading criteria, we should refer to water resources laws and regulations, as well as recent water resources policy—both on the national and on the provincial levels; (2) the quantitative analysis, including economic development level and water resources can be exploited and utilized, should be done to decide whether the grading criteria are practical and operable. Based on grading criteria principles, statistical data on the provincial levels and grading criteria in widely accepted studies [11,24,25] are summarized in order to provide comparative references for our research area. Some grading criteria can be directly obtained from development plans of Shandong province [64]. For the grading criteria that cannot be obtained from previously mentioned sources, the following two steps were performed: (1) compare the provincial average levels of indicators in our research area with these in existing studies; (2) the grading criteria of existing studies are adjusted according to the proportion of provincial average levels to obtain grading criteria of our research area.

Step 4: Determine the cloud model parameters (Ex, En, He); for detailed theory, see Section 2.2.2.

Step 5: Determine the weight of different indicators. The combined weights, based on AHP and entropy methods, are calculated using maximal entropy theory and the Lagrange multiplier method, as per Equation (7) [48].

$$w_i = \frac{(w_{1i}w_{2i})^{0.5}}{\sum_{i=1}^m (w_{1i}w_{2i})^{0.5}} \quad (i = 1, 2, 3, \dots, m), \tag{7}$$

Here, two groups of combined weights should be calculated: (1) combined weights of WRSU indicators (w_{ii}), which are used for WRSU assessment; (2) combined weights of internal and external factors (w_{iin} and w_{iex}), which are used to determine cities' positions in SWOT coordinate diagram. For w_{ii} , WRSU indicators will be calculated as a whole set of data; for w_{iin} and w_{iex} , internal and external factors will be calculated as two groups of separate data.

Step 6: The certainty degree matrix r_{ij} can be calculated by the forward cloud generator [29–31]. For assessment accuracy, the running processes can be performed repeatedly to obtain an average certainty degree matrix R_{ij} , as shown in the following equation:

$$R_{ij} = \sum_{m=1}^N r_{ij} / N, \tag{8}$$

Step 7: The combined weights and average certainty degrees will be used as inputs for VFS to obtain comprehensive assessment scores g [60,61]:

$$\left\{ \begin{array}{l} g = \frac{\sum_{g'=1}^l g'u'_{g'}}{\sum_{g'=1}^l u'_{g'}} \\ u'_{g'} = 1 / \left[1 + \left(\frac{d_{g'ta}}{d_{g'tb}} \right)^p \right] \\ d_{g'ta} = \left[\sum_{i=1}^m [w_i(1 - R_{ij})]^q \right]^{1/q} \\ d_{g'tb} = \left[\sum_{i=1}^m [w_i(R_{ij})]^q \right]^{1/q} \end{array} \right. , \quad (9)$$

where p is the optimization guideline parameter, q is the distance parameter, and w_i is the combined weight generated by Equation (7). This work adopts $p = 1$, $q = 2$. By inputs combined weights of WRSU indicators and these of internal and external factors, two groups of comprehensive assessment scores can be obtained, that is, the comprehensive assessment scores for each city and for external and internal factors, respectively.

Step 8: The comprehensive assessment scores for each city will help determine WRSU levels.

Step 9: The coordinate origin values are defined as the intermediate WRSU level (level II), providing a benchmark for external and internal assessment. Then the external and internal coordinate values can be calculated as follows [26]:

$$XX_i = XO_i - X_i, i = 1, 2, \dots, n, \quad (10)$$

$$YY_i = YO_i - Y_i, i = 1, 2, \dots, n, \quad (11)$$

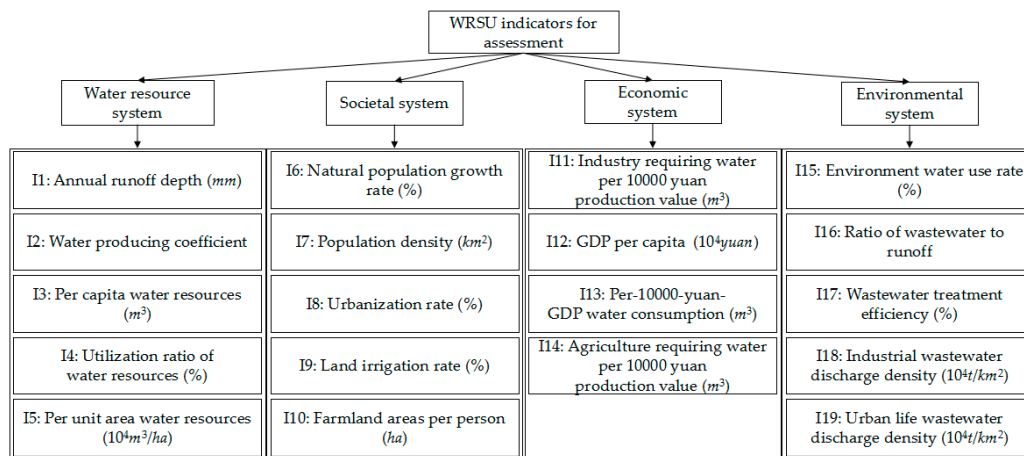
where XX_i and YY_i , represent the external and internal coordinate values of the i th city; X_i and Y_i represent comprehensive assessment scores of the i th city's external and internal factors, and XO_i and YO_i represent the coordinate origin value of the external and internal factors, respectively.

Step 10: During this step, the positions of all cities are illustrated in the SWOT coordinate diagram (Figure 3), to allow analysis of strategic options.

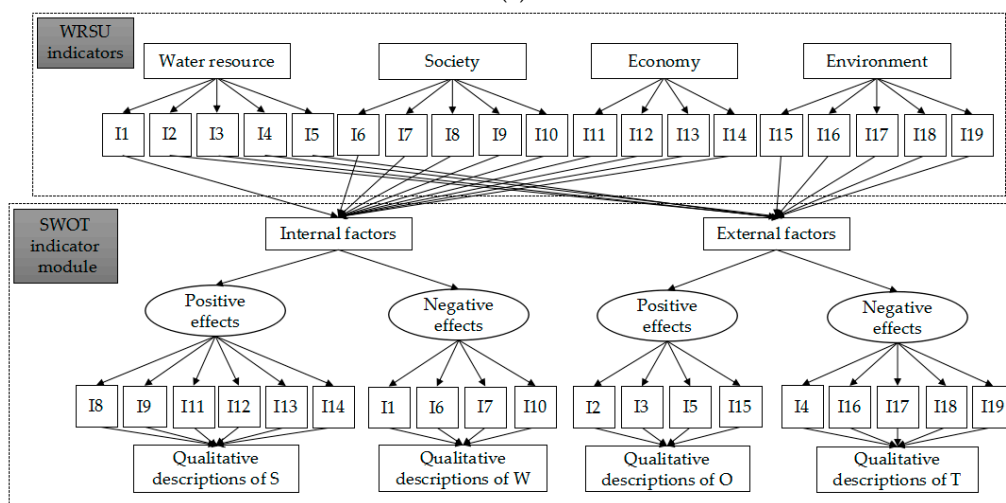
3. Case Study

3.1. Construction of WRSU Indicators and Strategy Development

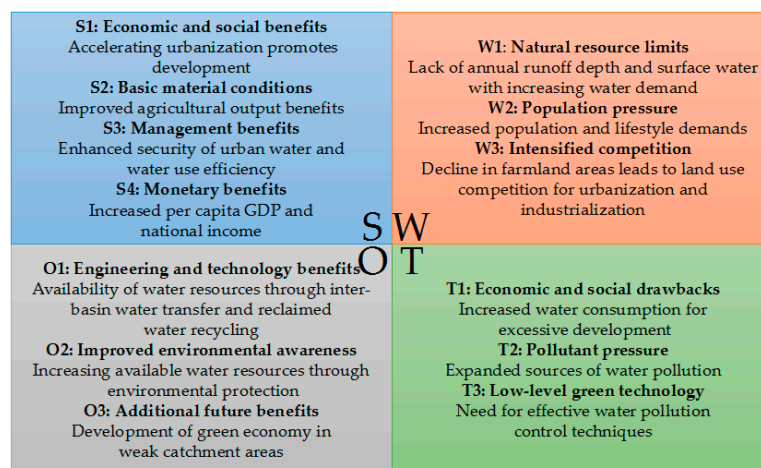
This article takes the data of Shandong province in 2012 to demonstrate the model's utility. WRSU indicators are intended to help strategy- and decision-makers have an integrated understanding of water resource, social, economic and environmental conditions that are critical for selecting strategic action. For this purpose, the selection of WRSU indicators should conform to the specific features of Shandong province, taking into account the relevant indicators in existing studies. From water resource, societal, economic, and environmental dimensions, we selected 19 variables that reflect the current WRSU levels (Figure 6a). Some indicators like I2-I3, I5-8, I11-I14 and I17-19 were gathered from the relevant literatures. The rest indicators were extracted by analyzing the significant policies from development plans of Shandong province. The water resource system components provide insights into local water resource conditions, current supply and utilization features, and existing problems. The societal and economic system components reflect their sustainability and stability under a particular water resource system. If the socio-economic system is not supported by the water resource system, it will obstruct or even go against sustainable use of water resources. The environmental system components represent pollutant discharge, pollutant treatment degree and environmental protection measures, reflecting sustainability press from environmental aspects and human consciousness of protecting environment.



(a)



(b)



(c)

Figure 6. WRSU Assessment Indicator System. (a) Details of WRSU Indicators; (b) SWOT Indicator Module based on SWOT Analysis; (c) Qualitative Descriptions of each Element (S, W, O, and T).

SWOT analysis was then performed on the indicators (Figure 6b). Taking annual runoff depth as example, it is related to surface water resources and land area, which are both internal factors. Meanwhile, according to the data from *Statistical Yearbook of Shandong Province (2002–2012)* and

Shandong Water Resources Bulletin (2002–2012), the annual runoff depth shows a downward trend in those years, it thus has negative effects on WESU. Annual runoff depth thus belongs to weakness. Each element (S, W, O, and T) was described qualitatively (Figure 6c), forming the SWOT indicator module, and a detailed overview of the strategies were given in Figure 7.

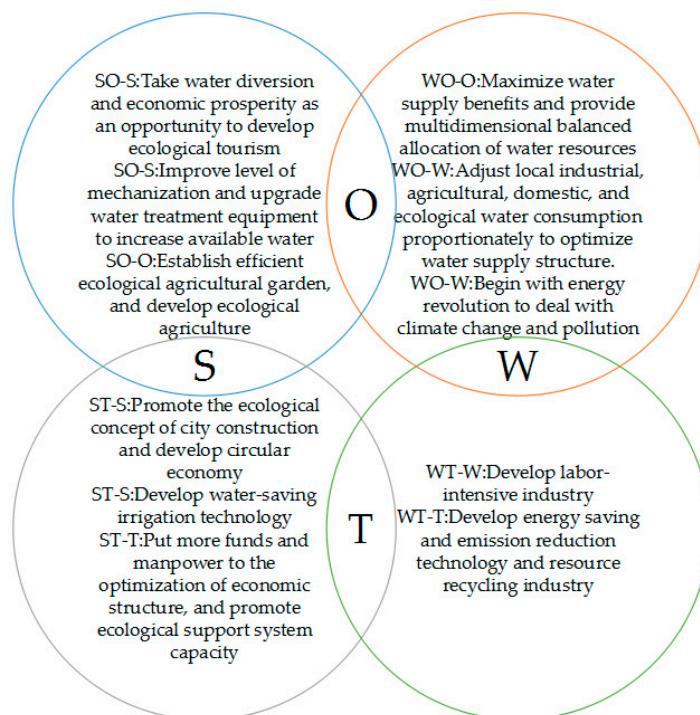


Figure 7. Strategies for Improving Sustainability Based on Each Element (S, W, O, and T).

Grading criteria of indicators I1–I3, I6, I9–I10, I15 can be directly obtained from development plans of Shandong province. The rest are acquired according to grading criteria principles [63], grading criteria in existing studies [11,24,25] and statistical data on the provincial levels. Each indicator can be divided into 4 levels (I, II, III, IV) indicating “sustainable”, “critical sustainable”, “unsustainable”, and “totally unsustainable” situations, respectively. The symbols, descriptions, and grading criteria for these indicators are shown in Table 1.

Table 1. Descriptions and Grading Criteria for WRSU Indicators.

Indicators	Descriptions	Grading Criteria				Indicator Types
		I	II	III	IV	
I1	Surface water resources/Land area	200–900	50–200	10–50	0–10	Positive
I2	Total water resources/Precipitation	0.5–0.6	0.3–0.5	0.1–0.3	0–0.1	Positive
I3	Total water resources/Total population	0.20–0.40	0.10–0.20	0.05–0.10	0.00–0.05	Positive
I4		0–10	10–20	20–30	30–50	Reverse
I5	Total water resources/Cultivated area	3–6	1.5–3	0.6–1.5	0–0.6	Positive
I6		0–1	1–1.5	1.5–2	2–3	Reverse
I7	Total population/Land area	0–20	20–50	50–100	100–300	Reverse
I8		60–70	50–60	40–50	0–40	Positive
I9	Irrigation area/Cultivated area	50–60	30–50	10–30	0–10	Positive
I10	Cultivated area/Total population	0.60–1.00	0.08–0.60	0.05–0.08	0–0.05	Positive
I11	Total water consumption of industry/Gross industrial output value	0–6	6–8	8–12	12–18	Reverse

Table 1. Cont.

Indicators	Descriptions	Grading Criteria				Indicator Types
		I	II	III	IV	
I12	Gross domestic product/Total population	3.00–7.74	0.66–3.00	0.35–0.66	0–0.35	Positive
I13	Total water consumption/Gross domestic product	0–24	24–140	140–610	610–1060	Reverse
I14	Total water consumption of agriculture/Gross agricultural output value	1500–2000	1000–1500	500–1000	0–500	Positive
I15	Eco-environmental water consumption/Total water consumption	3–5	2–3	1–2	0–1	Positive
I16	Discharge of sewage/Surface runoff	0–0.01	0.01–0.02	0.02–0.05	0.05–0.10	Positive
I17	Total wastewater treatment/Wastewater discharge	60–90	50–60	10–50	0–10	Positive
I18	Total industrial wastewater discharge/Land area	0–1	1–2	2–3	3–4	Reverse
I19	Total urban life wastewater discharge/Land area	0–1.5	1.5–2.5	2.5–3.5	3.5–4.5	Reverse

3.2. Determination of Comprehensive Assessment Scores Based on Normal Cloud Model

The normal cloud parameters for indicators at different WRSU levels should be calculated for further computation process. Take the He of indicator I1 to level I as an example, here m is assumed as 0.05, 0.1, 0.15 and 0.2, respectively, the corresponding cloud drops are shown in Figure 8. For $He = 0.05En_{ij}$, the dispersion feature is not well expressed; for $He = 0.15En_{ij}$ and $0.2En_{ij}$, cloud drops are too widely scattered, making the subsequent computation difficult. Further, distributions of the certainty degrees for $He = 0.1En_{ij}$ are ideal, of which the dispersion degree is both well expressed and distributed. In addition, the value 0.1 has been adopted in existing studies [36,38], it is thus reasonable.

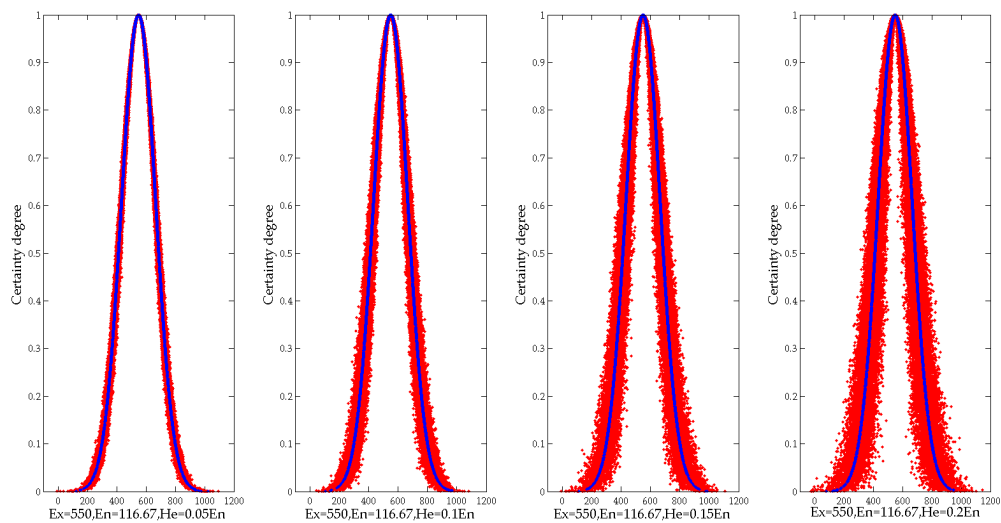


Figure 8. Cloud Drop Distributions with Different He (the Blue Curve is for Comparison; Here $He = 0$).

Equation (4) can thus be transformed into:

$$\begin{cases} Ex_{ij} = (x_{ij}^f + x_{ij}^l)/2 \\ En_{ij} = |x_{ij}^f - x_{ij}^l|/6 \\ He = 0.1En_{ij} \end{cases} \quad (12)$$

(*Ex, En, He*) for indicators at different WRSU levels are shown in Table 2. The paired comparisons of indicators have been made to reflect their relative importance. By establishing consistent judgment matrix and performing consistent checks (Equations (1) and (2) in Appendix A), the subjective weight (AHP) can be obtained. Then objective weight (entropy) can be calculated by Equations (3)–(6) in Appendix B. Combined weights, as generated using the AHP-entropy method, are calculated using Equation (7). Weight results for the three techniques are given in Table 3. Meanwhile, the distributions of certainty degree for different levels are obtained by repeating calculations and subsequent conversion into the average certainty degrees matrix R_{ij} . The weights in Table 3 and the average certainty degrees will be used as inputs for VFS, and Equation (9) are then employed to calculate the comprehensive assessment scores.

Table 2. Normal Cloud Parameters for Indicators at Different WRSU Levels.

Indicators	<i>(Ex, En, He)</i> of Indicator <i>i</i> at Different WRSU Levels			
	I	II	III	IV
I1	(550, 116.67, 11.67)	(125, 25.00, 2.50)	(30, 6.67, 0.67)	(5, 1.67, 0.17)
I2	(0.55, 0.017, 0.002)	(0.4, 0.033, 0.003)	(0.2, 0.033, 0.003)	(0.05, 0.017, 0.002)
I3	(0.300, 0.033, 0.003)	(0.150, 0.017, 0.002)	(0.075, 0.008, 0.001)	(0.025, 0.008, 0.001)
I4	(5, 1.67, 0.17)	(15, 1.67, 0.17)	(25, 1.67, 0.17)	(40, 3.33, 0.33)
I5	(4.5, 0.50, 0.05)	(2.25, 0.25, 0.025)	(1.05, 0.15, 0.015)	(0.30, 0.10, 0.01)
I6	(0.50, 0.170, 0.017)	(1.25, 0.083, 0.008)	(1.75, 0.083, 0.008)	(2.50, 0.170, 0.017)
I7	(10, 3.33, 0.33)	(35, 5.00, 0.50)	(75, 8.33, 0.83)	(200, 33.33, 3.33)
I8	(65, 1.67, 0.17)	(55, 1.67, 0.17)	(45, 1.67, 0.17)	(20, 6.67, 0.67)
I9	(55, 1.67, 0.17)	(40, 3.33, 0.33)	(20, 3.33, 0.33)	(5, 1.67, 0.17)
I10	(0.80, 0.067, 0.007)	(0.34, 0.087, 0.009)	(0.07, 0.005, 0.001)	(0.03, 0.008, 0.001)
I11	(3, 1.00, 0.100)	(7, 0.33, 0.033)	(10, 1.70, 0.050)	(15, 1.00, 0.100)
I12	(5.37, 0.79, 0.079)	(1.83, 0.39, 0.039)	(0.51, 0.05, 0.005)	(0.18, 0.06, 0.006)
I13	(12, 4.00, 0.40)	(82, 19.33, 1.93)	(375, 78.33, 7.83)	(835, 75.00, 7.50)
I14	(1750, 83.33, 8.33)	(1250, 83.33, 8.33)	(750, 83.33, 8.33)	(250, 83.33, 8.33)
I15	(4.0, 0.33, 0.033)	(2.5, 0.17, 0.017)	(1.5, 0.17, 0.017)	(0.5, 0.17, 0.017)
I16	(0.01, 0.002, 0.0002)	(0.02, 0.002, 0.0002)	(0.04, 0.005, 0.0005)	(0.08, 0.008, 0.0008)
I17	(75, 5.00, 0.50)	(55, 1.67, 0.17)	(30, 6.67, 0.67)	(5, 1.67, 0.17)
I18	(0.5, 0.167, 0.017)	(1.5, 0.167, 0.017)	(2.5, 0.167, 0.017)	(3.5, 0.167, 0.017)
I19	(0.75, 0.250, 0.025)	(2.00, 0.167, 0.017)	(3.00, 0.167, 0.017)	(4.00, 0.167, 0.018)

Table 3. Results of the AHP-entropy Method for Weight Determination.

Indicators	Weights of WRSU Indicators				Weights of Internal and External Factors		
	AHP	Entropy	Combined Weights		AHP	Entropy	Combined Weights
I8	0.0229	0.0331	0.0280	Internal factors	0.0458	0.0673	0.0565
I9	0.0098	0.0477	0.0287		0.0196	0.0968	0.0582
I11	0.0666	0.0222	0.0444		0.1331	0.0452	0.0891
I12	0.0260	0.0654	0.0457		0.0521	0.1329	0.0925
I13	0.0623	0.0243	0.0433		0.1247	0.0494	0.0870
I14	0.0623	0.0698	0.0661		0.1247	0.1418	0.1332
I1	0.0750	0.0781	0.0765		0.1500	0.1586	0.1543
I6	0.0750	0.0260	0.0505		0.1500	0.0527	0.1014
I7	0.0750	0.0466	0.0608		0.1500	0.0947	0.1224
I10	0.0250	0.0791	0.0521		0.0500	0.1607	0.1053
I2	0.0195	0.0480	0.0338	External factors	0.0390	0.0947	0.0669
I3	0.1306	0.0804	0.1055		0.2611	0.1585	0.2098
I5	0.0500	0.0941	0.0720		0.0999	0.1854	0.1426
I15	0.0500	0.1032	0.0766		0.0999	0.2034	0.1516
I4	0.1166	0.0317	0.0742		0.2332	0.0624	0.1478
I16	0.0485	0.0287	0.0386		0.0970	0.0565	0.0767
I17	0.0485	0.0582	0.0533		0.0970	0.1147	0.1058
I18	0.0182	0.0270	0.0226		0.0364	0.0533	0.0448
I19	0.0182	0.0362	0.0272		0.0364	0.0713	0.0539

The comprehensive assessment scores (1.00–2.00, 2.00–3.00, 3.00–4.00) correspond to the WRSU levels (I–II, II–III, III–IV), respectively, as shown in Figure 9. By taking the external and internal factors and using Equations (10) and (11), two groups of data used to show the position of a city, that is, the comprehensive assessment scores of external and internal factors, and the coordinate values which help allocate all locations into one of the four quadrants, can be obtained (Table 4).

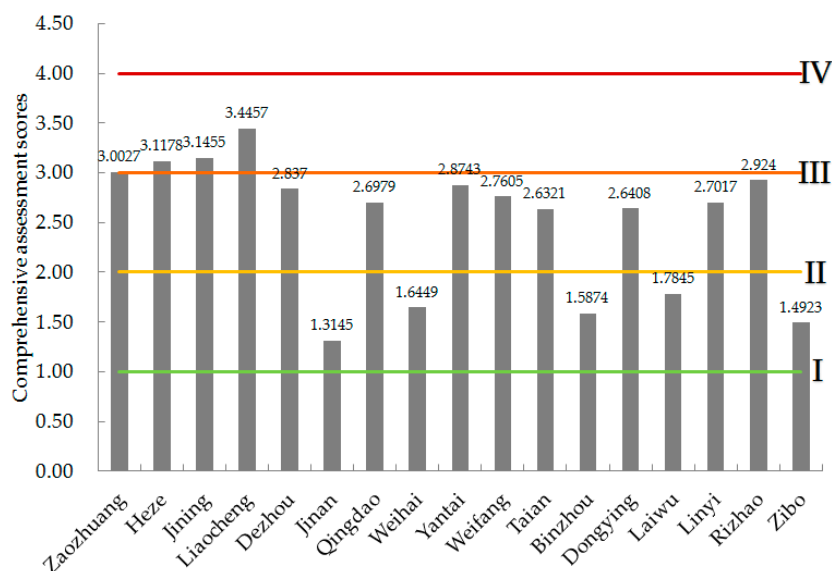


Figure 9. Comprehensive Assessment Scores and their Corresponding WRSU Levels.

Table 4. Comprehensive Assessment Scores and Coordinate Values of each City.

Cities	Comprehensive Assessment Scores			Coordinate Values	
	WRSU Levels	Internal Factor Scores	External Factor Scores	Internal Coordinate Values	External Coordinate Values
Zaozhuang	3.0027	2.8321	3.1335	−0.8321	−1.1335
Heze	3.1178	2.4012	3.3774	−0.4012	−1.3774
Jining	3.1455	2.0216	3.3724	−0.0216	−1.3724
Liaocheng	3.4457	2.4676	3.5405	−0.4676	−1.5405
Dezhou	2.6370	2.9730	1.8185	−0.9730	0.1815
Jinan	1.3145	1.2789	2.0534	0.7211	−0.0534
Qingdao	2.3979	1.8631	2.7614	0.1369	−0.7614
Weihai	1.6449	1.2522	1.8487	0.7478	0.1513
Yantai	2.8743	2.9499	2.8461	−0.9499	−0.8461
Weifang	2.7605	2.8157	2.4333	−0.8157	−0.4333
Taian	2.2821	2.4562	1.7299	−0.4562	0.2701
Binzhou	1.5874	1.3788	1.8961	0.6212	0.1039
Dongying	2.6408	1.9780	3.1916	0.0220	−1.1916
Laiwu	1.5845	1.7407	1.1141	0.2593	0.8859
Linyi	2.3817	2.5388	1.4232	−0.5388	0.5768
Rizhao	2.9740	1.8828	3.6068	0.1172	−1.6068
Zibo	1.6923	1.1683	1.7911	0.8317	0.2089
Average	2.4402				

3.3. WRSU Assessment of Shandong Province

The spatial distribution of WRSU levels is depicted in Figure 10, according to WRSU comprehensive assessment scores of each city (see second column in Table 4).

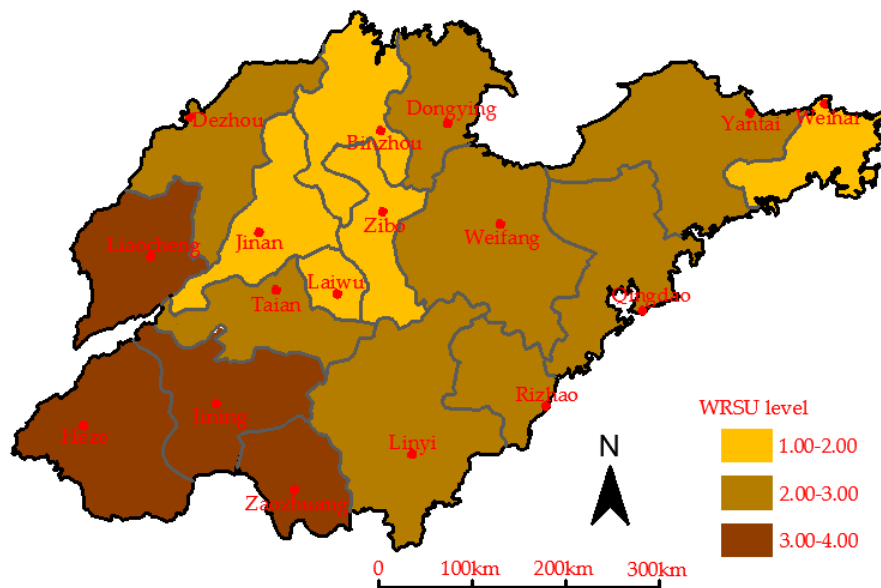


Figure 10. Spatial Distribution of WRSU Levels.

From Table 4 and Figure 10, it can be observed that the WRSU levels for Jinan, Weihai, Binzhou, Laiwu, and Zibo are between I and II; WRSU assessment results in these cities are therefore very favorable, allowing for considerable social and economic development. A low natural population growth rate and strong sewage treatment capacities have contributed significantly to the stability of these cities. Taking Jinan and Zibo as examples, their wastewater treatment efficiencies are as high as 82% and 60%, while per capita GDP is 6.94×10^4 Yuan and 7.78×10^4 Yuan, respectively. The figures are all higher than the provincial average values. Based on the present situation, these cities can not only meet current social development needs, but also guarantee a certain period during which they will be able to meet future water demand.

For western areas of Shandong province, including Zaozhuang, Heze, Jining, and Liaocheng, WRSU levels are between III and IV. It is thus evident that they are in a serious situation tending towards unsustainable, due to their large population, lower per capita water resources, and increasing water demands for social and economic development. Additionally, indicators related to GDP growth and environmental pollution control in these cities all point to a grave situation, with prevailing water shortages across these areas. For example, in Jining, wastewater treatment efficiency is as low as 23%, which is located the bottom 6 in this province, and wastewater discharge is up to 2.27×10^4 t/km², leading to an increase in sewage generation. It is feared that such increase can pose threats on the environment such as water pollution and habitat destruction.

For the remaining cities in the southern and coastal areas of Shandong province, WRSU levels are between II and III. In these areas, social and economic development is lagging but water resource utilization ratios are increasing. These increase vulnerability by creating a wider gap between water supply and demand. Efforts are underway to reduce the gap but this city still has a long way to go to achieve sustainable use of water resources. In summary, the mean comprehensive assessment score is 2.4402, indicating that most cities are in an unsustainable situation.

3.4. Strategy Selection for Sustainable Use of Water Resources

Using the coordinate values (Table 4), the strategic position of the evaluated cities can be easily depicted in Figure 11. This can help decision-makers make the most suitable management decisions based on the SWOT analysis matrix for strategy development (Figure 7).

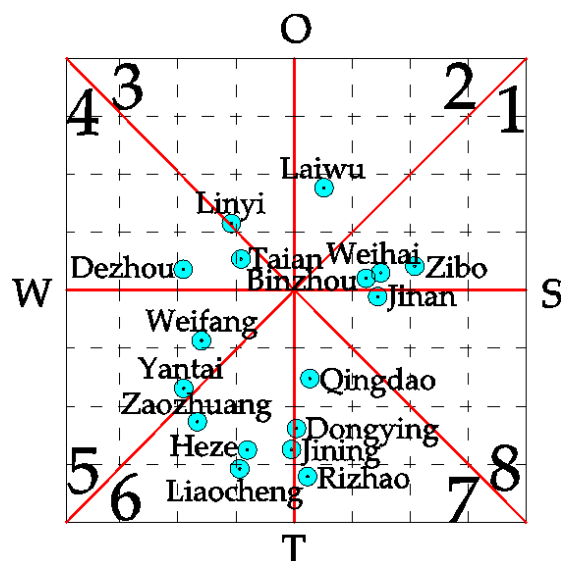


Figure 11. SWOT Coordinate Diagram Showing All Cities' Positions.

Figure 11 indicates that Binzhou, Weihai, Zibo, and Laiwu are located in the first quadrant, indicative of their external development opportunities and internal competitiveness. They are thus in the best position to face threats and weaknesses. As Laiwu is located in strategy zone 2, there is a gap between it and other cities located in strategy zone 1. In other words, it has more space to seize opportunities than to capitalize on strengths, so an SO-O strategy should be selected, while an SO-S strategy is more suitable for others. Conversely, Weifang, Yantai, Zaozhuang, Heze, Liaocheng, and Jining face serious threats and inherent weaknesses. They must hence not only strive for the most suitable market to avoid threats but also enhance internal competition. Weifang and Yantai are located in strategy zone 5; they should thus adopt WT-W strategy, while WT-T strategy should be adopted by the rest cities. For the cities located in the second quadrant, although they have opportunities, the weaknesses it face cannot be ignored. Taking into account the different strategy zones, WO-O and WO-W strategy should be adopted Linyi and the other two cities (Dezhou and Taian), respectively. Furthermore, Jinan, Qingdao, Dongying, and Rizhao are located in the fourth quadrant, indicating that they have strengths but that threats cannot be ignored. Considering the different strategy zones for cities in the fourth quadrants, the ST-S strategy should be implemented in Jinan and the ST-T strategy in Qingdao, Dongying, and Rizhao.

4. Discussion

4.1. Comparison Results of Three Evaluation Methods

The WRSU assessment results play a decisive role in this research, reflecting current WRSU levels and directly influencing strategy determination. To verify the rationality and validity of the NCM for WRSU assessment, two conventional evaluation methods, fuzzy comprehensive evaluation (FCE) and projection pursuit method (PP), were also employed for comparison. The computational processes for FCE and PP have been described by Lee et al. [65–67] and Ghasemi et al. [68,69], respectively. The assessment results for analysis are summarized in Table 5.

1. From the perspective of WRSU level rank, the spatial distribution of WRSU levels based on NCM accorded well with results from two conventional methods. Due to the different theoretical basis of the methods, there were slight deviations but this is understandable. The top five cities are Jinan, Laiwu, Binzhou, Weihai, and Zibo, with the southern and coastal areas of Shandong province showing a similar ranking result (between 6 and 14). The very low sustainability areas are mainly located in the western area. In general, when comparing NCM and FCE, 82.35%

- (14/17) of the city ranking positions remain unchanged; this ratio is 76.5% (13/17) for NCM and PP. There is thus sufficient evidence to indicate the considerable reliability of the cloud model.
- The assessment results can be divided into two types—the WRSU levels and comprehensive scores—according to their implications. Taking Zaozhuang as an example, for FCE and PP, the values 0.3827 and 1.5178 are comprehensive scores; they reveal the relative WRSU level rank when compared with other cities, and the numbers alone are not useful. Comparatively, it can be seen that the score of NCM 3.0027 indicates that the WRSU level is between levels II and III, but it also further reveals the WRSU position by ranking with values.
 - By employing the VFS to calculate assessment scores, rather than considering only the final WRSU levels, more information can be obtained. For instance, the western areas of Shandong province all rank between III and IV, where their comprehensive assessment scores are 3.0027, 3.1178, 3.1455, and 3.4457, respectively. This difference indicates that Liaocheng has a higher likelihood of being at level IV compared with Zaozhuang, Heze and Jining. NCM therefore displays a more competitive solution when dealing with the WRSU levels.

Table 5. Comparisons of WRSU Assessment Results Using Three Different Methods.

Cities	Comprehensive Assessment Scores			WRSU Condition Rank		
	FCE	PP	NCM	FCE	PP	NCM
Zaozhuang	0.3827	1.5178	3.0027	Jinan	Jinan	Jinan
Heze	0.3715	1.3847	3.1178	Laiwu	Laiwu	Laiwu
Jining	0.3654	1.2048	3.1455	Binzhou	Zibo	Binzhou
Liaocheng	0.3545	1.1887	3.4457	Weihai	Weihai	Weihai
Dezhou	0.4348	1.6884	2.6370	Zibo	Binzhou	Zibo
Jinan	0.4836	2.497	1.3145	Dongying	Taian	Taian
Qingdao	0.4125	2.0975	2.3979	Linyi	Linyi	Linyi
Weihai	0.4604	2.2201	1.6449	Taian	Qingdao	Qingdao
Yantai	0.4009	1.6781	2.8743	Dezhou	Weifang	Dezhou
Weifang	0.4042	1.8972	2.7605	Qingdao	Dongying	Dongying
Taian	0.4487	2.1786	2.2821	Weifang	Dezhou	Weifang
Binzhou	0.4701	2.2158	1.5874	Yantai	Yantai	Yantai
Dongying	0.4534	1.8347	2.6408	Rizhao	Rizhao	Rizhao
Laiwu	0.4797	2.2265	1.5845	Zaozhuang	Zaozhuang	Zaozhuang
Linyi	0.4503	2.1687	2.3817	Heze	Heze	Heze
Rizhao	0.3894	1.6314	2.9740	Jining	Jining	Jining
Zibo	0.4583	2.2207	1.6923	Liaocheng	Liaocheng	Liaocheng

4.2. Limitations in the Methodology Application

Because of the uncertainties of NCM parameters, data limitations and changes of national policies, the methodology is not without its limitations:

The cloud model parameter hyperentropy (He) need to be determined, but there are no fixed principles and guidelines for He determination. A variety of studies determine He values of different indicators by assuming the linear functions linking He to En ($He = kEn$). The coefficient k is obtained by engineers' estimation, thus making the results have a certain subjectivity.

The construction of WRSU indicators within this study is based on the data available at the time. Only indicators related to pollutant emission and treatment have been taken into account in environmental system. However, it is quite obvious that other indicators (such as vegetation coverage rate and urban green space irrigation quota) are also closely related to environment aspect. For example, a decrease in vegetation coverage rate would affect greening level and environmental sustainability.

Another aspect which could be afforded improvement is the classification of each element (S, W, O, and T) for strategy development. As each indicator is classified based on its effect on the system, we have distinguished these indicators by observing the trend of historical data. However, the accuracy is insufficient since some historical curves of indicators are not consistently rising or

falling. Hence, a supplemental analysis that quantifies the effect of indicator on WRSU needs further study. Furthermore, implementation of national policies and their changes, undoubtedly disturb the application of development strategies proposed in this paper. Forecasting of national development trends in combination by presetting different strategy scenarios could be more flexible for strategy application in the future.

5. Conclusions

The goal of this study was to identify a practical assessment model to be used for analyzing WRSU, and to recommend strategic measures that would reinforce sustainable water use practices. An integrated framework using SWOT analysis and the NCM was successfully applied to WRSU assessment and the identification of development strategies. Stemming from water resource, societal, economic, and environmental dimensions of WRSU indicators, and guided by the strategy-oriented principle, this study integrates the four dimensions with SWOT analysis to develop indicators and select strategies. Considering that evaluation models currently used cannot account for randomness and fuzziness in the process of indicator quantification and grading, this study used a normal cloud model for WRSU assessment. Finally, comprehensive assessment scores were obtained using the variable fuzzy set method. The proposed WRSU assessment and strategy development method was applied to Shandong province, China, as a case study, to demonstrate a more detailed modeling procedure. Its main conclusions can be summarized as follows:

1. WRSU levels for Jinan, Weihai, Binzhou, Laiwu, and Zibo are between I and II; WRSU assessment results in these cities are therefore favorable. In western areas of Shandong province, including Heze, Jining, and Liaocheng, WRSU levels are between III and IV, making it evident that they are facing serious issues and tending towards unsustainable. For remaining cities in the southern and coastal areas of Shandong province, WRSU levels are between III and IV. These cities still have a long way to go to achieve sustainable use of water resources. In summary, most cities are in an unsustainable situation.
2. Binzhou, Weihai, Zibo, and Laiwu have external development opportunities and internal competitiveness. They are thus in the best position to face threats and weaknesses. Develop ecological agriculture will be helpful for Laiwu; it will be useful for others to take advantage of economic prosperity to develop ecological tourism and improve water treatment level. Conversely, Weifang, Yantai, Zaozhuang, Heze, Liaocheng, and Jining face serious threats and have inherent weaknesses. Weifang and Yantai should develop labor-intensive industry, while the others should develop energy saving and emission reduction technology and resource recycling industry. In addition, Linyi, Dezhou, and Taian have both opportunities and weaknesses, as they are located in the second quadrant. Water resources optimal allocation will be an effective way for Linyi to improve WRSU level; optimization of water supply structure and energy revolution will be beneficial to others. Furthermore, Jinan, Qingdao, Dongying, and Rizhao are located in the fourth quadrant, indicating that they have strengths but that threats cannot be ignored. Jinan should pay attention to ecological concept promotion, circular economy and water-saving irrigation technology; the others should lay emphasis on optimization of economic structure.
3. The spatial distribution of WRSU levels by NCM showed high accordance with results obtained via two conventional evaluation methods, that is, fuzzy comprehensive evaluation (FCE) and projection pursuit method (PP). The comparison illustrated that the cloud model is an effective, reasonable, and scientific method to assess WRSU. The NCM assessment scores are also a more competitive solution when considering WRSU levels; they can not only reflect the WRSU levels, but also indicate the likelihood to be one level.

Overall, our research provides an important point of reference for determining WRSU levels and developing sustainable water use strategies. The approach presented in this study offers a new and effective way to assess WRSU and propose development strategies. In future studies, this method can

be used to assessment and strategy development of water resource vulnerability, carrying capacity, and other relevant dimensions.

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Author Contributions: Xueping Gao proposed the research idea and co-wrote the main manuscript. Lingling Chen designed the model and analyzed the data. Bowen Sun co-wrote and revised the paper. Yinzhu Liu completed the strategy development part in this research. All authors reviewed the manuscript.

Conflicts of Interest: The authors declare no conflict of interest.

Appendix A. Overview of the Analytic Hierarchy Process (AHP)

AHP is a multi-layer mathematical analysis model based on qualitative opinions and quantitative analysis. A hierarchical tree model is first created on the basis of the assessment indicator system related to the decision problem, which is composed of three layers, that is, goal, criteria, and indicators. Then, pair-wise comparisons for each hierarchy are constructed (Table A1), and consistency checks are considered as indispensable, given that decision-makers usually have inconsistent judgments.

Table A1. Relative Importance Degree of Indicators.

Assessment Scores	Descriptions
1	Indicator I_i is equal important to indicator I_j
3	Indicator I_i is slight important than indicator I_j
5	Indicator I_i is obvious important than indicator I_j
7	Indicator I_i is strong important than indicator I_j
9	Indicator I_i is extreme important than indicator I_j
2,4,6,8	Intermediate values of the above importance
Reciprocal	If $I_i/I_j = c_{ij}$, then $I_j / I_i = 1 / c_{ij}$

Consistency ratio (CR), estimated by Equations (A1) and (A2), measures the error made by decision-makers and consistency is considered to be satisfying when $CR < 0.1$.

$$CI = \frac{\lambda_{\max} - m}{m - 1}, \quad (A1)$$

$$CR = \frac{CI}{RI}, \quad (A2)$$

Herein, C and λ_{\max} stands for the pair-wise comparison matrix and its maximum eigenvalue, respectively.

Then the priority weight can be obtained from C by calculating the eigenvector of the corresponding maximum eigenvalue. The weights of each layer to the previous one can thus be calculated. Finally, the weight of the indicator to the overall goal, that is, AHP weight, can be obtained by multiplying all the weights of each layer.

Appendix B. Entropy Weighting Method

Entropy is derived from thermodynamics in physics. It is a measure of how disordered a system is and indicates the amount of helpful information provided by the data. The idea is that entropy represents the role of the indicator in comprehensive evaluation. When the indicator values are evidently dispersed, this indicator provides greater effectiveness of information, entropy is lower, and the priority weight of the factor is higher, and vice versa. If the values of one indicator are equal or very close to all objects, then comprehensive evaluation indicates that this is unlikely to work.

Let G_{ij} be the original assessment indicator matrix consisting of m samples and n indicators. The weight of the indicator can then be calculated after obtaining the normalized matrix of original data g_{ij} .

The specific formula is as follows:

$$w_i = \frac{1 - H_i}{m - \sum_{i=1}^m H_i} \quad (0 \leq w_i \leq 1, \sum_{i=1}^m w_i = 1), \quad (\text{A3})$$

where H_{ij} is obtained by the equations below:

$$f_{ij} = \frac{g_{ij}}{\sum_{j=1}^n g_{ij}}, \quad (\text{A4})$$

$$H_i = -k \sum_{j=1}^n f_{ij} \ln f_{ij}, \quad (\text{A5})$$

$$k = \frac{1}{\ln n}, \quad (\text{A6})$$

where H_i and W_i represent the entropy and weight of indicator i , respectively, and assuming that when $f_{ij} = 0$, $f_{ij} \ln f_{ij} = 0$; k is the Boltzmann constant.

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