

Table 1*The Likert scale in the relational coordination survey*

Item	The Likert scale (1 through 5)					
FREQ ¹	Far too little	Too little	Just right	Too much	Far too much	Not relevant
TIME	Never	Rarely	Occasionally	Often	Always	Not relevant
ACCUR	Never	Rarely	Occasionally	Often	Always	Not relevant
PROBL	Never	Rarely	Occasionally	Often	Always	Not relevant
GOAL	Not at all	A little	Somewhat	A lot	Completely	Not relevant
KNOW	Not at all	A little	Somewhat	A lot	Completely	Not relevant
RESP	Not at all	A little	Somewhat	A lot	Completely	Not relevant

Note. FREQ = frequent communication; TIME = timely communication; ACCUR = accurate

communication; PROBL = Problem-solving communication; GOAL = Shared goals; KNOW; Shared knowledge; RESP = Mutual respect.

¹More frequent communication does not indicate higher quality communication. Responses for this question was recoded for analysis such that 1 = "Far too little", 2 = "Far too much", 3 = "Too little", 4 = "Too much", and 5 = "Just right" (Gittell, 2018).