



Article A Safety Assessment Model for Handling Dangerous Goods in Port Operations: The Key Role of Detection Capability

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Abstract: Recently, resilience studies have been emphasized in the port field, recognizing that many high-risk and unsafe factors in ports might bring serious disasters and economic losses. One major cause of significant losses is accidents from fires, explosions, and the resultant adverse impacts from dangerous goods. Whilst the occurrence of major events related to dangerous goods is relatively low in occurrence, their impact on the environment and economic and social loss, and on human casualties, can be extremely high when they do occur. In order to prevent potential risks and reduce losses, based on a literature review, a safety assessment model was developed with four criteria and 15 sub-criteria of dangerous goods in ports using a fuzzy analytic hierarchy process (FAHP) approach. This model formed the basis for a subsequent stage involving questionnaires with 25 experts. The results of these questionnaires found that the key criteria are detection capability, followed by recovery capability, rescue capability, and resistance capability. Sensitivity analysis is used to identify the criteria's weight value changes under various scenarios. These findings concern dangerous goods operations management in ports. Critically, these findings emphasize the key role played in the initial stages of determining precisely and exactly what specific goods are in fact dangerous goods, thereby avoiding a domino effect of adverse consequences later. Suggestions are made for policymakers regarding funding and supporting processes for handling dangerous goods, as well as for future research.

Keywords: safety management; dangerous goods; port

1. Introduction

It is argued that the carriage of dangerous goods¹ in packaged form shall comply with the relevant provisions of the International Maritime Dangerous Goods (IMDG) Code², and that shipping operators (including shipping companies, terminal operators, shippers, watchmen, etc.) should be thoroughly trained so as to have the correct awareness to conduct their duties (Chen et al. [1]). The port authorities must, in addition, regulate the safe operation rules for specific cargoes (e.g., pressurized tanks) during different types of operating environments, such as storage and segregation, and loading and unloading [2]. In addition, the necessary safe facilities (including fire-fighting equipment) should be well-established, and the required policies on marking, storage limitations (e.g., classes³ and the maximum amount and height of dangerous goods), segregation, and emergency operation procedures when dangerous goods suffer from risk issues (e.g., explosion or spillage) should be implemented and monitored.

Nevertheless, although many strict regulations have been established and conducted, and despite the undertaking of much research into storing and preventing accidents involving dangerous goods (e.g., Chen et al. [1], Jia and Fagerholt [2], Birk [3], and Hervas-Peralta et al. [4]), accidents due to the mishandling of dangerous goods in the port area still occur, arguably due to the many complex and unpredictable factors surrounding their storage



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Copyright: © 2023 by the authors. Licensee MDPI, Basel, Switzerland. This article is an open access article distributed under the terms and conditions of the Creative Commons Attribution (CC BY) license (https:// creativecommons.org/licenses/by/ 4.0/). and behavior. For example, on 12 August 2015, dangerous cargo in the Ruihai International Logistics warehouses at Tianjin Port exploded and resulted in 165 people dying and 8 people going missing [4–7]. This explosion resulted in severe damage around the accident site up to distances of at least three kilometers [7]. Moreover, on 4 August 2020, an explosion in Beirut Port (Lebanon) caused the deaths of 200 people and devastated 300,000 homes, also leaving countless Lebanese injured and traumatized. This was all due to the inadequate storage of 2750 tons of ammonium nitrate * . Arguably, and analogously with the concept of a chain reaction or of a domino-type effect of one domino falling one after another, it is the first stage, or first domino, that is the key one in determining what subsequently happens. Similarly, in the case of accidents involving dangerous goods in port environments, the data from this paper show that it is the first, determining stage that is perceived by the experts consulted to be the key one. According to the statistics of the European Maritime Safety Agency report', regarding the causes of accident events for ships with hazardous material from 2014 to 2021, 'environment (44.3%)' is the main factor, followed by 'human behavior (27.5%)', 'rule, procedure, and training (16.1%)', and 'tools and equipment (12.1%)'. Thus, the port and ship authorities should regularly collect and analyze environmental information (e.g., typhoons approaching) and adopt effective response strategies. Improving response strategies and avoiding accidents of dangerous goods requires a complex decision analysis. Such a research problem with multi-criteria decision-making methods has seldom been investigated in the past, especially in Taiwan. In order to fill this research gap, this paper adopts Taiwan as a case study to illustrate key criteria (sub-criteria) via an expert questionnaire survey, the results of which are transferable to other contexts.

Port operations themselves are subject to many risks due to the complex environment and the existence of uncertain factors. In order to identify the potential risks of dangerous goods and quickly recover port operations when disaster happens, a critical safety assessment model with key criteria for resource allocation on dangerous goods operations in the port area is important. Such a model would both complement and build upon the findings and recommendations of existing research. For example, in previous research, Birk [3] conducted the fire testing of pressure vessels in dangerous goods transportation in Canada, finding that small-scale testing often fails to replicate the reality of what happens to dangerous goods; as revealed by the large-scale testing of goods in their natural transportation contexts. Chen et al. [1] conducted a factor diagnosis of dangerous goods accidents in China's ports to identify three key areas to focus on when handling, storing, and transporting dangerous goods: warehousing management, facilities equipment, and goods registration. Jia and Fagerholt [2] studied step-wise stowage planning in roll-on roll-off ships transporting dangerous goods with a view to identifying the optimum processes for the safe and economically efficient transport and storage of dangerous goods using roll-on roll-off shipping. Further, in terms of port issues, Hervás-Peralta et al. [4] conducted the layout design of terminals with dangerous goods in Spain. In Norway, Eski and Tavacioglu [7] evaluated port operators' general awareness of dangerous goods transport in Turkey. In addition, Eski and Tavacioglu [7] investigated key factors relating to chemical spills in the port area during maritime dangerous cargo transport.

Nevertheless, and despite referring to the official guidelines for the classification of dangerous goods, research to date has not yet developed models or guidelines for actually detecting, recovering, rescuing, and resisting dangerous goods in ports, particularly if an accident occurs. Drawing on a fuzzy analytic hierarchy process (FAHP) based on an initial literature review and a subsequent data collection stage through questionnaires administered to 25 experts, this paper does this. It thereby complements the existing research in the field, with the ultimate aim of increasing the safety capacity of ports for a range of stakeholders (cf. [8]), including both policymakers and those individuals working in ports, and also for the environment and ecology of the immediate and surrounding port area. It does this in the specific context of the island of Taiwan, yet also with a view to providing findings that are theoretically transferable for comparison in other contexts (cf. Flyvbjerg [9]), and, importantly, in the context of a key shipping hub and global

transportation center. Notably, only relatively few studies have considered the issue of the handling of dangerous goods in ports, although much research has focused on how dangerous goods are transported. For example, from a qualitative perspective, Floden and Woxenius [8] used interviews to collect stakeholders' concerns regarding the land transport of dangerous goods and presented a three-level framework of the transport infrastructure, transport network, and freight flow. Guo et al. [9] used an analytic hierarchy process and N-K model to identify key factors affecting road transportation accidents of hazardous materials in complicated maritime environments. These key factors included the driver, vehicle, hazmat, meteorological environment, road environment, and management.

In one study focused on the handling of dangerous goods in a shipping context, Ma [10] identified 20 risk factors in maritime transport accidents of dangerous good. These were poor quality in packing dangerous goods, concealed and false declaration of dangerous goods, a lack of familiarity with the physical and chemical properties of dangerous goods, improper operations on board, crew fatigue, working with naked fire illegally, live-line work illegally, improper loading and unloading operations of dangerous goods, improper operations in tank cleaning and degassing, improper maintenance of ship equipment, failure of critical equipment on board, poor communication between ship and shore, inadequate safety checks on board and ashore, low visibility, rough sea, insufficient emergency resources in port, inadequate emergency drills between ship and shore, inadequate effectiveness of crew training, and defects in the safety management system on board and ashore. Ma's [10] results were based on a decision-making trial and evaluation laboratory (DEMATEL) analysis.

In an oil exploration context, Daneshfar and Ardjmand [11] evaluated the optimal site selection of landfills for drilling cuttings from petroleum and gas fields and identified 15 criteria of distance from city centers, distance from roads, distance from rivers, distance from the airport, land covering, industrial building, distance from gas lines, oil storage, elevation, distance from industrial areas, fault line, slope, vegetation, distance from oil lines, and geology. Daneshfar and Ardjmand's [11] results were based on a fuzzy DEMATEL analysis. Elsewhere, based on five sets of expert data, Vojinovic et al. [12] identified nine criteria of dangerous goods classified and permitted under the agreement concerning the International Carriage of Dangerous Goods by Road, all the necessary information available being made available by the consignor, documents in the transport unit, visual inspection of the transport unit, the testing time of tanks being controlled, vehicle load being controlled, making and labeling the transport unit, equipment in the transport unit, and documentation retention for the evaluation of companies for the transport of dangerous goods in Serbia. Vojinovic et al.'s [12] results were based on fuzzy-rough multi-criteria decision-making (MCDM).

Taiwan is an island that is highly reliant on shipping trade. Ports are a fundamental infrastructure for Taiwan's economic development. Dangerous goods accidents in ports, therefore, constitute both a risk and a threat to the logistics and supply chain operations, and can create a bottleneck in international trade and transportation routes. In addition to their immediate impact, they could also arguably have a medium- to longer-term impact on Taiwan's reputation and safety image, and potentially lead to major logistics suppliers choosing alternative routes.

Three major container shipping companies (Evergreen, Yang Ming, and Wang Hai) in Taiwan were ranked sixth, ninth, and eleventh in 2023, respectively, in the world based on Alphaliner statistics⁷. In order to complement the existing research, this study adopted Taiwan as a case study to conduct an empirical survey based on fuzzy analytic hierarchy process (FAHP). The research findings can help port stakeholders (e.g., terminal operators and stowage co-ordinators) who take charge of dangerous goods in the port or ship enhance the safety evaluation mechanism and reduce potential property losses and human casualties. In addition, based on the FAHP findings shown below, the correct priority of resource allocation can be established when dangerous goods accidents happen. The structure of the remainder of this paper is as follows: In the subsequent literature review

section, the study and findings in relation to dangerous goods in port operation and past related studies are considered. Next, the methodology illustrates the FAHP, outlining its value and noting its limitations. Section 4 then analyzes and summarizes the results of the FAHP from the data obtained through questionnaires based on the literature review and administered to 25 experts. A sensitivity analysis is also conducted to verify the reliability and validity of the findings. Finally, Section 5 discusses the research findings and concludes this paper. Ultimately, based on the data from the experts consulted, the paper illustrates the paramount importance of the initial stage of determining dangerous goods in order to help prevent accidents from happening. In the discussion and conclusion, suggestions are made for how to most effectively succeed in ensuring this determining process functions effectively.

2. Literature Review

2.1. Dangerous Goods: Their Identification and Transportation Operations in the Port

It is argued that most dangerous goods exist in a flammable or explosive state, or possess toxic characteristics or hazardous properties [1], and these goods should be appropriately separated from others at a safe distance (Figure 1). In Taiwan, dangerous containers are a popular and common type of cargo in ports. These cargoes may cause immediate harm to human life and the port environment. It is noted that the handling, storage, and transport of dangerous goods should be regulated to prevent the occurrence of accidents, since these can bring huge port economic losses, casualties (e.g., human injuries and death), and environmental pollution, especially in large ports with significant levels of maritime traffic volume. When a dangerous goods container is allocated in a ship's hold, its location (e.g., bay, row, and tier in the ship) should be well-allocated (cf. Jia and Fagerholt [2]). Fundamentally, the movement of dangerous goods in the port environment is risky and transportation operations should obey related procedures and laws. The stakeholders (e.g., shippers, shipping companies, port operators, etc.) of the dangerous goods need to comprehensively and thoroughly understand the contents of the IMDG Code[®] and regularly update themselves in relation to the newest operation rules. The relevant operators must candidly and frankly complete the Material Safety Data Sheet based on the IMDG Code. Moreover, qualified staff with a sufficient level of competence should have sufficient professional knowledge to deal with dangerous substances (including transport, handling, storage, etc.) (cf. Chen et al. [1]). Nevertheless, and despite the official categorizations of dangerous goods that both identify and determine how to store them, research to date has not yet focused on the categorization of dangerous goods by how most effectively to identify them, according to how to react and approach them in the instance of accident prevention or occurrence.



Figure 1. Dangerous containers in the terminal of Keelung Port, Taiwan. Source: authors.

2.2. Safe Assessment Framework

Based on the Beirut Port and Tianjin Port cases, the safety assessment for dangerous goods in ports can be separated into four criteria [7]. The assessment mode of this paper includes the four criteria of detection capability, resistance capability, rescue capability, and recovery capability. In the study being related here in this paper, the detection capability is understood to be the ability to be aware of and to monitor any potential risk from dangerous goods in the port. This relates to the process of operations management in the handling of dangerous goods within the port. For example, when applying dangerous goods logistics operations, qualified operators should have the ability to accurately identify nine types of dangerous goods and conduct the appropriate cargo packing, labeling, making of shipping orders, stowage, segregation, and making of the notice for the stakeholders (e.g., forwarder, shipping companies, and port authorities) [7,13–16]. Regarding the resistance capability, this means the authorities and shipping/logistics operators should provide effective/proper facilities, and conduct emergency procedures to avoid any serious accidents or disasters resulting from the existence of dangerous goods [16,17]. In terms of the resistance capability, this is understood to represent how the authorities and relevant persons are able to adopt rapid dissemination of evacuation information and provide medical resources (e.g., vulnerable medical centers, emergency medical service (EMS) vehicles, etc.) to reduce any potential damage to vulnerable people who may need EMS or facilities [17]. Finally, the recovery capability is understood to mean the extent to which the authorities could provide sufficient resources (e.g., financial and human) to conduct reinforcement works through effective inter-ministerial co-operation and regulations implementation. The authorities and staff have a duty to recover the normal operation situation of the port as soon as possible. Thus, the morale of all staff during the post-disaster reconstruction stage is important since it can help build concentration power to carry out disaster recovery works (e.g., port infrastructure reconstruction, humanitarian aid and logistics services, etc.) [17]. Inevitably, this recovery requires a sufficient budget in order to collect the materials from the suppliers (e.g., military, policies, local and relevant government authorities, transportation service operators, etc.) and conduct collaborative resource allocations [18]. Moreover, any inappropriate regulations for dangerous goods should be revised and a standard operation process should be formulated to build a safer port environment [19]. According to past studies, and under the umbrellas of these categories above, a total of 15 sub-criteria were categorized, as shown in Table 1.

Regarding the detection capability, the relevant people should receive safety training and have safety awareness in order to understand the methods and procedures for accident avoidance (e.g., the proper use of package-handling equipment and appropriate methods of stowage of dangerous goods) [5,13–16]. For example, drums containing dangerous goods must always be stowed in an upright position unless authorized to be stored differently by the competent authority. In addition, liquid dangerous goods should be loaded below dry dangerous goods whenever possible. The shipper must provide the necessary and detailed information about the dangerous goods, and then the port operators can identify the goods' characteristics from the package and adopt safe operation procedures. For example, using a Safety Data Sheet', the shipper must provide a dangerous goods declaration when applying for transporting it. Packages containing dangerous goods and unpackaged dangerous articles shall be secured by suitable means capable of restraining the goods. Port practitioners should have a thorough knowledge of any available emergency response information and how to use it—for example, using personal protective clothing and equipment to prevent exposure to hazardous materials. The port authorities must adopt monitoring facilities and systems (e.g., VTS) to identify abnormal situations or high-risk operation activities, such as transporting goods with hazardous materials [19–22]. Using the Tianjin port explosion as a case, Liu et al. [19] also emphasized the importance of Human Resource Management for handling and storing hazardous goods in the port logistics. Based on the above studies, the detection capability criteria include "terminal operators' safety awareness/familiarization

training", "shipping crew's safety awareness", "shippers' safety awareness", and "reliable and safe monitoring facilities".

In terms of resistance capability, when an accident involving dangerous goods happens (e.g., fire, spillage, pollution, or potential dangers), stakeholders (e.g., shipowners, ship operators, and other parties) should adopt the correct emergency response procedures and report systems in relation to whether the goods are stowed on or under deck¹⁰. With the Beirut Port explosion case, it is argued that there was no official governmental action to help the Lebanese people make sense of what had happened when the explosion suddenly occurred. In this case, government leadership should have played an important role in arranging the emergency operation procedures [14]. Thus, the port authorities should adopt immediate response procedures to control the accident risk and the potential severity of its impact [14-16]. From the shipping company's perspective, the ship should obey SOLAS (International Convention for the Safety of Life at Sea) rules and introduce a risk-based ship design concept to provide a high-standard ship structure for the carriage of dangerous goods [15,16,22]. For example, dangerous goods must be clear of living quarters, including accommodation, air intakes, machinery spaces, and other enclosed work areas, at a minimum distance of at least 3 m apart. The port authorities should provide proper isolation measures around the port [17,23]. Moreover, the proper shipping name for the dangerous goods shall be displayed in characters not less than 65 mm high and in contrasting colors with the background. Based on the above studies, the resistance capability criteria include the "emergency procedure and report system", "effective ship structure and explosion prevention strategies in port", and "proper isolation measures around the port" sub-criteria.

For the rescue capability, Mady and El-Kohury [6] argued that one of the important causes that brought serious damage to the Beirut Port explosion was the failure of official communication channels and the lack of meaningful action. Based on this, people's participation and interpersonal communal communicative initiatives can help reduce economic costs and casualties when a dangerous goods explosion happens. In addition, the ship crews or port staff should have sufficient ability to repair critical equipment regarding dangerous goods incidents. In addition, sufficient medical and human resources (e.g., qualified doctors and nurses) should be established to carry out an emergency rescue in terms of port casualties [16,17,23]. Based on the above studies, the rescue capability criteria include the "stability of communication systems in various departments at the port", "rush repair capability of critical equipment", "emergency evacuation and rescue operation", and "port's medical resources" sub-criteria.

Finally, regarding the recovery capability, using the Beirut Port explosion as a case study, Mady and El-Kohury [6] indicated that official government and non-governmental organizations must take action to implement disaster reconstruction works and provide effective resources (e.g., budget) based on the equity and care principle. Therefore, government authorities should fulfill their responsibilities of restructuring disaster recovery work, such as budget provisions, laws, and regulations revisions [24,25]. Moreover, the command channels between government authorities must be co-operative and provide an appropriate communication platform for information exchange, and form an inter-organization team. Lam and Lassa [21] suggested that port authorities should continuously identify and conduct risk management measures (e.g., emergency preparedness, crisis management, and contingency planning) at the seaport and beyond. Based on the above studies, the recovery capability criteria include the "morale of all staff at the shipping-related companies/ports for post-disaster reconstruction", "budget of maintenance and reinforcement work", "inter-ministerial co-operation", and "updating applicable regulations" sub-criteria.

Criteria	Sub-Criteria	Description	Sources	
Detection capability (A)	Terminal operators' safety awareness/familiarization training (A1)	Terminal operators' (e.g., container handling operators) safety situational awareness (e.g., facilities inspection).	Liu et al. [19]; Singh et al. [12]; Huang et al. [13]	
	Shipping crew's safety awareness (A2)	Captain's and crew's safety situational awareness (e.g., emergency response abilities).	Singh et al. [12]; Huang et al. [13], Jia and Fagerholt [2]	
	Shippers' safety awareness (A3)	Shippers' safety situational awareness for dangerous goods (e.g., identification, classification, marking, labeling, packing, and documentation).	Singh et al. [12]; Huang et al. [13], Jia and Fagerholt [2]	
	Reliable and safe monitoring facilities (A4)	Adopting an effective monitoring system (e.g., vessel traffic service (VTS) with radar, monitor, and video) to identify potential risk and issues.	Chen and Li [18]; Huang et al. [13]	
Resistance capability (B)	Emergency procedure and report system (B1)	Adopting effective dangerous material spill prevention/exposure and response procedures.	Khan et al. [22]; Singh et al. [12]; Huang et al. [13]	
	Effective ship structure and explosion prevention strategies in port (B2)	High-standard ship structure and port facilities for dangerous goods transportation and warehouse.	Singh et al. [12]; Huang et al. [13]	
	Proper isolation measures around the port (B3)	Clear stowage and segregation policy.	Huang et al. [13]	
Rescue capability (C)	Stability of communication systems in various departments at the port (C1)	All dangerous goods incident messages can be tracked and clearly delivered.	Yang et al. [15]; Huang et al. [13]	
	Rush repair capability of critical equipment (C2)	Effective repair of damaged equipment when an accident occurs.	Ma et al. [16]; Qiao et al. [17]	
	Emergency evacuation and rescue operation (C3)	Adopting effective evacuation and rescue policies to reduce potential damages.	Yang et al. [15]; Wallace and Webber [14]; Huang et al. [13]; Panahi et al. [24]	
	Port's medical resources (C4)	Sufficient medical resources (e.g., doctor, nurse, firefighting man, policeman, etc.) to avoid human casualties and property damage.	Zhou et al. [23]; Huang et al. [13]	
Recovery Capability (D)	Morale of all staff at the shipping-related companies/ports for post-disaster reconstruction (D1)	Staff can actively learn and strengthen their safety awareness from the accident experience.	Yang et al. [15]; Zhou et al. [23]; Huang et al. [13]	
	Budget of maintenance and reinforcement work (D2)	Providing a sufficient budget to help reinforce work.	Yang et al. [15]; Chen and Li [18]; Huang et al. [13]	
	Inter-ministerial co-operation (D3)	Establishment of a recovery command center to co-ordinate the allocation of people, materials, and resources.	Yang et al. [15]; Wallace and Webber [14]; Huang et al. [13]	
	Updatinng applicable regulations (D4)	Revising and developing appropriate regulations, guidelines, and standards related to dangerous goods.	Zhang et al. [25]	

Table 1. Assessment criteria and sub-criteria.

3. Methodology

This paper adopted a fuzzy analytic hierarchy process (FAHP) to prioritize the key dimensions and indicators of the safety management of dangerous goods in the port. FAHP is an extended form of AHP in a fuzzy environment, with the extension having the aim to reflect the subjective judgments of ambiguity [26,27]. In the AHP, a 1~9 ratio scale is used to compare two criteria for identifying the strength of their relative preference. Since the criteria and sub-criteria might be vaguely defined, the measurement criteria and sub-criteria are conducted in an intrinsically imprecise manner. The extension of the AHP into the FAHP holds a number of benefits over the standard AHP process by

its ability to also account for ambiguities and subtleties, or 'fuzziness', that the standard AHP lacks. In this context, Zadeh [26] argued that a fuzzy set is a class of objects with a continuum of grades of membership ranging between zero and one. Thus, a fuzzy number with a ratio value provided by the experts can be used to reflect the fuzziness of the survey assessment. This paper adopted a column geometric mean method to calculate the weights [27,28]. For example, when the ratio value given is 5 (which is "strongly more important"), the fuzzy assessment represents a triangular fuzzy number $(3, 5, and 7)^{11}$. Therefore, the fuzzy weights can be used so that they are normalized and aggregated to obtain an overall priority value for the criteria and sub-criteria. Such a multi-criteria decision-making method can help decision-makers develop effective resource priorities in dealing with high-risk dangerous goods issues. The expert elicitation with a questionnaire survey is used to synthesize the weight analysis and handle uncertain problems. Here, in this paper, expert elicitation is defined to collect senior experts' opinions, and they must have qualified abilities to provide professional replies for our questionnaire. The potential questionnaire participants must have 10 years (at least) of relevant work experience and possess dangerous goods transportation knowledge. We do not score for each questionnaire from the experts although their experiences (e.g., education degree, job title, etc.) might be different. The importance of each expert questionnaire is the same. Whilst it could be argued that each expert's experience and knowledge could be weighted according to, for example, their educational qualifications (with higher points for one with a Ph.D. than with a Master's), we considered the key criteria to be for them to have the 10 years of minimum experience and, if they had this, we considered them experts for our purposes.

As shown in Figure 2, a triangular fuzzy number with a membership function is defined by the triplet (l, m, and u) as in Equation (1) [28,29].

$$U(x) = \begin{cases} \frac{(x-l)}{(m-l)}, \ l \le x \le m\\ \frac{(u-x)}{(u-m)}, \ m \le x \le u\\ 0, \ others \end{cases}$$
(1)

where m is the most possible value of the fuzzy number U(x), and l and u are the lower and upper bounds, respectively.



Figure 2. The triangular fuzzy number.

The analysis process of the FAHP included the construction of the assessment model, questionnaire design, construction of the pairwise comparison matrix, fuzzy number calculation, the fuzzy positive reciprocal matrix construction, fuzzy weights calculation, defuzzification, normalization, and synthetic analysis. An FAHP with a nine-point rating scale was designed to measure the respondents' perceptions of what was relatively important. Since dangerous goods accidents might quickly result in serious casualties,

there is a need to immediately provide emergency rescue works in order to construct port resilience. Thus, how to reduce accident probabilities and the consequences of accidents, and the time needed to recover from accidents is an important decision work for maintaining the safe operation of a port. Based on Bruneau et al. [10], a hierarchical assessment model with four dimensions (including detection capability, resistance capability, rescue capability, and recovery capability) and fifteen criteria were summarized. The pairwise comparison processes with fuzzy ratios are used to evaluate the weights. To validate the measurement scale, six experts (including two port operators, two port officials, and two academics) who are familiar with this topic were invited to pre-test the content of the questionnaire. The consistency index (CI) and consistency ratio (CR) were checked for each questionnaire's suitability.

The research method framework of this paper is shown in Figure 3. After confirming the research purpose, the safety assessment and the relevant literature reviews were conducted in order to establish the research criteria and sub-criteria. Then, the potential questionnaire experts' backgrounds were reviewed and their intention to participate in the study was confirmed. The questionnaires were sent to qualified experts, with whom we conducted the surveys and collection works. Before the data analysis, the questionnaire consistency was tested to ensure its validity. The valid questionnaires were analyzed by fuzzy AHP methods and weights analysis based on sensitivity analysis. Finally, the managerial implications and conclusions are provided based on the research findings.



Figure 3. Research method framework. Source: Authors.

4. Results

A total of 25 valid questionnaires were drawn upon for this study out of the total of 30 questionnaires from potentially qualified experts (e.g., sufficient work experience and good knowledge about this research topic) who were contacted by one of the authors, and the raw data were later transferred for analysis through the use of fuzzy equations in Excel. This number is sufficient for such an analysis and is, indeed, higher than the number of experts consulted in other AHP analyses (e.g., 10 in Chen et al. [1]). We note that, here, we complement previous work by outlining and identifying the key criteria of what constituted an 'expert' in the context of this paper (see Table 2 below) with regard to their qualifications, positions, and experience. This is not something often done in previous research (e.g., Chen et al. [1]) but is arguably key in illustrating the validity of the data (Baker et al. [30]). After confirming their participation intention, a total of 30 questionnaires were delivered by mail by one of the authors with postage-paid return envelopes on 2 June 2023. By the cut-off date (16 June 2023), 28 questionnaires had been received. The results indicated that three questionnaires with CI > 0.1 and CR > 0.1 were highly inconsistent [28] and were consequently discarded. The overall response rate was 83.3% (=25/30) and their profiles are shown in Table 2. The majority of the respondents were male (92%) and their ages were between 51–60 (48%). Regarding their education level, the Ph.D. was the main degree (36%), followed by the Bachelor's degree (32%) and the Master's degree. (24%). Regarding their job type, most were governmental officials (28%), followed by employees of shipping companies (24%), port operators (24%), and academic scholars (24%). The majority of the experts served as managers (40%), followed by division directors (20%), captains (12%), and assistant general managers (8%). The majority of the experts (52%) had 21 years of related experience, enhancing the study's reliability.

Respondents' Profiles	Types	Number	Percentage (%)
Cardan	Male	23	8
Gender	Female	2	92
	31–40	4	16
Age (vears)	41–50	8	32
rige (years)	51–60	12	48
	61 and older	1	4
	Bachelor's	9	36
Education	Master's	8	32
	Ph.D.	8	32
	Shipping company employee	6	24
Job type	Port operator ¹²	6	24
	Governmental official ¹³	7	28
	Academic scholar	6	24
	Manager	10	40
	Captain	3	12
Position	Division director	5	20
	Assistant general manager	1	4
	Professor	6	24
Experience in the	5–10	2	8
dangerous goods field	11–20	10	40
5 0	21 and over	13	52

Table 2. Profiles of the respondents.

As shown in Table 3, the results indicate that the detection capability is the most important criterion (0.296), followed by the rescue capability (0.244), the recovery capability (0.239), and the resistance capability (0.221). It is argued that most experts thought the practitioner's detection capability should be emphasized, since effective monitoring works can help avoid potential operational risk. Moreover, "terminal operators' safety awareness/familiarization training", "proper isolation measures around the port", "emergency evacuation and rescue operation", and "updating applicable regulations" were perceived to be the most important sub-criteria with respect to each criterion in relation to the detection capability, resistance capability, rescue capability, and recovery capability, respectively. Further, the global weights were synthesized from the second level drawn by multiplying the local weights and the corresponding criteria in the level above. The results revealed that the top three important sub-criteria were proper isolation measures around the port (0.0810), terminal operators' safety awareness/familiarization training (0.0778), and shippers' safety awareness (0.0748), respectively.

In the context of enhancing the reliability and validity of data analysis in the context of the FAHP, sensitivity analysis is a key tool. The sensitivity analysis is used to identify the weight change situation under a variety of scenarios. Then, the decision-maker can understand the scenario changes and subsequently adopt effective resource allocations when changing certain criteria's weight value. Figure 4 shows the results of the sensitivity analysis through 12 scenarios for four criteria. Scenario 1~3 means the detection capability's weight is 0.3, 0.2, and 0.1, respectively. Scenario 4~6 means the resistance capability's weight is 0.3, 0.2, and 0.1, respectively. Scenario 7~9 means the rescue capability's weight is 0.3, 0.2, and 0.1, respectively. Scenario 10~12 means the recovery capability's weight is 0.3, 0.2, and 0.1, respectively. The results show that the rescue capability criteria show higher weight values in most scenarios, especially in the scenario where the other three criteria's weight values are set as 0.1 (see S6, S9, and S12). This phenomenon means most experts think the authorities should provide sufficient resources to develop detection capabilities. When the resources for detection capabilities are insufficient (e.g., weight values are 0.2 or 0.1), the authorities should provide nearly the same resource for the other three criteria (resistance capabilities, rescue capabilities, and recovery capabilities).

Table 3. Results of the Fuzzy Analytic Hierarchy Process.

Criteria	Local Weights	Sub-Criteria	Local Weights	Global Weights
Detection capability (A)	0.296	Terminal operators' safety awareness/familiarization training (A1)	0.263	0.0778
		Shipping crew's safety awareness (A2)	0.235	0.0697
		Shippers' safety awareness (A3)	0.252	0.0748
		Reliable and safe monitoring facilities (A4)	0.250	0.0740
Resistance capability (B)	0.221	Emergency procedure and report system (B1)	0.339	0.0747
		Good ship structure and explosion prevention strategies in port (B2)	0.294	0.0648
		Proper isolation measures around the port (B3)	0.367	0.0810
Rescue capability (C)	0.244	Stability of communication systems in various departments at the port (C1)	0.241	0.0588
		Rush repair capability of critical equipment (C2)	0.254	0.0618
		Emergency evacuation and rescue operation (C3)	0.305	0.0744
		Port's medical resources (C4)	0.200	0.0488
Recovery capability (D)	0.239	Morale of all staff at the shipping-related companies/ports for post-disaster reconstruction (D1)	0.260	0.0622
		Budget of maintenance and reinforcement work (D2)	0.248	0.0593
		Inter-ministerial co-operation (D3)	0.213	0.0509
		Updating applicable regulations (D4)	0.280	0.0670



Figure 4. Sensitivity analysis with 12 scenarios. Source: Authors.

5. Discussion

Based on the analysis results, the detection capability is the most important criterion, and this means the practitioner's professional abilities should be improved in advance.

This would avoid a domino effect of an initial mistake leading to further and potentially more disastrous ones and is something that can also be explained by the Swiss Cheese theory [31]. In other words, if a practitioner's unsafe acts (e.g., mistaken cargo segregation or inappropriate dangerous goods declaration, etc.) can be effectively avoided, this can, then, consequently reduce the possibility of a future accident [25]. However, in reality, for practical and short-term financial reasons [cf. 8], shippers might not frankly state their cargo content due to possible reasons such as reducing maritime freight, or reducing custom tax or the possibility of time delays through a sampling check by customs, or even due to a lack of professional knowledge on dangerous goods. The ranks of rescue capability, recovery capability, and resistance capability are second, third, and fourth, respectively. Their weight scores are close when compared to the detection capability. This means they are perceived to be relatively unimportant according to the experts' opinions. However, these criteria still should be carefully considered and further developed when creating any sequence of organized work processes to prevent and reduce potential casualties and losses.

Although we can only state so hypothetically, it is possible that shipping operators or port operators, for similar reasons as to those outlined immediately above, might not strictly obey the IMDG Code to conduct the carriage of dangerous goods. Indeed, many incidents in transportation operations are attributed to the poor packaging of cargo transport units (for example, the inadequate securing of cargo within the cargo transport units, incorrect declaration of contents, incorrect cargo loading/discharge, and overloading [2,4]). Thus, and according to many of the questionnaire experts concerned, the terminal operators' safety awareness/familiarization training and shippers' safety awareness were ranked high priorities within all sub-criteria. Thus, sufficient safety education and the necessary dangerous goods certificates should be regularly reviewed for shipping and port operators in order to reduce the probability of a hazardous accident occurrence and the severity of the consequences. In the Tianjin port accident case, the Ruihai Company did not observe port safety laws and regulations and lacked emergency response plans (Zhang et al. [25]). In addition, various accident cases and training materials should be regularly updated to enhance practitioners' risk awareness [22].

Thus, although the above results show the paramount role of the detection capability i.e., the determining of, in relation to dangerous goods-the other stages of rescue, recovery, and resistance are also key. However, in relation to the idea of a domino effect, the paramount importance of the 'detection capability' means that, if the failure occurs at this stage, then this 'domino' may fall and then impact the others. Of course, analogously, the others may fall later of their own accord, which is why they are also key, but it is the first one that is perceived to be of paramount importance by the 25 experts interviewed here. What, then, of the reasons why shippers might not frankly state the nature of their goods-the fact that dangerous goods require more room and space, may require more tax to be paid, cause time delays through customs checks, or remain undetected due to a lack of knowledge or training? Each one of these possible reasons relates to the fundamental aspect of resources or profit, but, here, there is a trade-off in the focus on short-term profit at the expense of a possible medium- or long-term severe loss. In other words, it is true that, in the short term, if a freight company is able to transport 'dangerous' goods as standard goods, it will be able to transport more of them, and they will require less time to be checked in, and they may be subject to reduced tax and to few customs checks. It will also cost a shipping company significantly less to employ staff who do not have qualifications in such areas. However, should an accident occur, the medium- and long-term costs are severe, easily outweighing any short-term savings that had been gained. Arguably, a key question here is who should pay to help with the detection and determining of dangerous goods. This, itself, is a question for future research, but, at an IMO level, one key procedure is undoubtedly to stipulate regulations for the determining of dangerous goods. At the same time, it is arguable that such regulations require global legal acceptance and enforcement, and, further, that they require support in terms of resources in order to ensure that they are followed. Such resources would be able to ensure that time, space, tax, and so on were not

issues for shipping companies, and would also ensure staff could be properly qualified in the detection and identification of dangerous goods.

This, in turn, leads to a subsequent question of where the money should come from. Should it be the case that the IMO adopts a funding model for dangerous goods similar to the European Union funding model, for example, where larger countries (by economic size) contribute more to a pool of resources, which is then distributed according to those who need it the most? Such questions are not ones that are within the scope of this paper and are arguably ones that are suitable for future research. Nevertheless, we argue that they do, in many ways, constitute an 'elephant in the room', in that they constitute the key issue in relation to all aspects of the way dangerous goods are handled and approached in a port context, in that, without resources dedicated to the handling and transport of dangerous goods, the danger will always exist of another Beirut or another Tianjin. This, we note, is in addition to the many other, less severe accidents that occur as a result of dangerous goods in port contexts.

Having said all this, were such funding to exist, and we know that ports do have resources to fund projects, then the model we develop here (represented in Figures 3 and 4) we argue can serve as a guide for how to handle and transport dangerous goods. Such a model can be used alongside and as a complement to the other procedures and recommendations developed in other research (e.g., [1,2,4]). The results can help decision-makers adopt strategic planning to carry out resource allocation in the preparation and recovery activities for taking precautions and avoiding dangerous goods accidents, especially in resource constraint scenarios.

As shown in the model in Figure 3, and based on our findings, it is expected that the port authorities and relevant stakeholders would adopt damage loss strategies to reduce the economic losses, casualties, and external costs when dangerous goods accidents occur. This means that, when a dangerous goods accident occurs, this model attempts to reduce the minimum performance loss (assuming one million US dollars, the distance between point A and point B) in one year (see Figure 5), and then achieve point F eventually. By promising resource allocation and constructing thorough port resilience capabilities, as shown in the revised model in Figure 6, the detection time of finding dangerous goods accidents (the distance between point C and point D) will be effectively shortened, possibly to the extent of avoiding accidents occurring at the beginning stage. If, unfortunately, dangerous goods accidents, the distance between point D and point F) and reduce the performance loss (assuming 0.5 million US dollars, the distance between A and point B) through developing effective resistance capabilities and rescue capabilities, and make the curve quickly achieve point A (original operation performance stage) even more effectively (see Figure 6).



Figure 5. Model of the four stages of port resilience when dangerous goods accidents occur. Source: Authors.



Figure 6. A revised model of the four stages of port resilience when dangerous goods accidents occur. Source: Authors.

6. Conclusions

This paper used an FAHP analysis to prioritize the key criteria and sub-criteria of dangerous goods in port operations based on questionnaires with 25 experts that were created after an initial literature review. The ranked criteria were detection capability, rescue capability, recovery capability, and resistance capability. Sensitivity analysis was used to identify the weight value change under 12 scenarios. The research findings can help improve decision-making policies and resource allocations for dangerous goods safety management regarding shipping operators, port operators, and other stakeholders by prioritizing this detection capability stage. For port authorities, it is suggested that they should effectively monitor high-risk transport companies or shippers by introducing an increasing penalty for unsafe behavior (e.g., stowage or segregation mistakes). Consequently, this could help provide potential preventative measures to avert dangerous goods accidents and reduce any dangers to humans and the environment based on our assessment model. Regarding shipping operators, port operators, and relevant stakeholders who take charge of dangerous goods (e.g., import and export companies), the staff should be well-trained and pass the dangerous-goods-related certificates in order to ensure each person has the ability to take charge of dangerous goods works. These results were represented in the above-suggested model (Figures 4 and 5) for approaching the handling of dangerous goods in the port. It is hoped such a model can be practically used alongside and as a complement to existing research and suggestions for the handling of dangerous goods in ports to ensure a lower possibility of any accidents occurring. Our research limitation is that the research area of the expert questionnaire survey is Taiwan. Another similar study involving a field expert in a non-Taiwan area can be further investigated in the future.

Finally, future researchers could adopt various methodologies to investigate similar topics based on these research findings. One area of potential research, as discussed above, is that of the aspect of resourcing the handling and transport of dangerous goods. Here, qualitative approaches could help gain the views of key stakeholders regarding their perspectives as to how best to approach any funding models and, indeed, what funding models and legal models could be adopted. In addition, quantitative work could study how to ascertain what costs are involved, and, importantly, attempt to quantify the short-term gains made by not frankly declaring dangerous goods compared to the medium- and longer-term losses incurred by accidents resulting from fires, explosions, and other accidents in

relation to dangerous goods. In addition, in the area of dangerous goods themselves, the above study suggests a number of areas for future research. For example, quantitatively, the research could adopt the Technique for Order Preferences by Similarity to an Ideal Solution (TOPSIS) to conduct the criteria and alternative evaluations. From a qualitative perspective, it could adopt expert interviews based on grounded theory to explore the dangerous goods detail issues, for example in relation to stowage, segregation, package, loading/unloading, temperature control, intermodal transport, fire-fighting, insurance, law and regulation revisions, supply chain operator co-operation, and other factors.

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Notes

- ¹ These goods might exist as explosive, compressed gases, flammable solids, oxidizing agents, organic peroxides, poisonous and infectious substances, radioactive materials, corrosives, and miscellaneous dangerous substances.
- ² https://www.imo.org/en/OurWork/Safety/Pages/DangerousGoods-default.aspx (accessed on 24 August 2023).
- ³ International Maritime Dangerous Goods (IMDG) Code classifies dangerous goods into nine classes according to International Maritime Organization and it includes 17 subclasses, including class 1.1, class 1.2, class 1.3, class 1.4, class 1.5, class 1.6, class 2.1, class 2.2, class 2.3, class 3, class 4.1, class 4.2, class 4.3, class 5.1, class 5.2, class 6.1, class 6.2, class 7. Every dangerous goods has established detailed rules for separating pairs of containers holding incompatible goods. For example, (1) away from, (2) separated from, (3) separated by a complete compartment from, and (4) separated longitudinally by an intervening complete compartment or hold from.
- ⁴ The damage estimated brought estimate the direct and indirect material damage to be around \$10-\$15 billion. https://www.aa. com.tr/en/middle-east/cost-of-beirut-port-explosion-up-to-5b-governor/1932308 (accessed on 24 August 2023).
- ⁵ European Maritime Safety Agency. https://www.emsa.europa.eu/ (accessed on 24 August 2023).
- ⁶ To the best of the authors' knowledge, ship accident statistics with Dangerous Goods events do not exist in the literature. Thus, we cited ship accidents with hazardous material statistics in our paper since there is a close correlation between the terms hazardous materials and Dangerous Goods.
- ⁷ https://alphaliner.axsmarine.com/PublicTop100/ (accessed on 24 August 2023).
- ⁸ https://www.imo.org/en/publications/Pages/IMDG%20Code.aspx (accessed on 24 August 2023).
- ⁹ https://www.imo-ag.biz/gx2/images/infobox/R_Komponente_A_e.pdf (accessed on 24 August 2023).
- ¹⁰ https://www.imo.org/en/OurWork/Safety/Pages/EmS-Guide.aspx (accessed on 24 August 2023).
- ¹¹ The trapezoidal fuzzy numbers also can be used to solve uncertain decision-making problems. Its advantage is using more fuzzy numbers (compared to the triangular fuzzy number) to capture the vagueness of experts' assessments. Since the triangular fuzzy number (Zadeh, 1965) has been widely applied in past studies, this paper follows this approach. There is no absolute answer that which one is better. It depends on the analyst's preference.
- ¹² Taiwan International Ports Corporation, Taiwan.
- ¹³ Maritime Port Bureau, Taiwan.

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