

## Supplementary File S2

<b>Article title:</b>	Healthcare Quality from the Perspective of Patients in Gulf Cooperation Council Countries: A Systematic Literature Review
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<b>Caption:</b>	This file includes the search strategy and searches terms used in the database

The exact search terms used in databases are the following: ("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality" OR "safe" OR "safety" OR "effective" OR "effectiveness" OR "timely" OR "timeliness" OR "efficient" OR "efficiency" OR "equitable" OR "equitability") AND ("person-centered" OR "person-centred" OR "patient-centered" OR "patient-centred" OR "patient-centeredness" OR "patient-centredness" OR "family-centered" OR "family-centred" OR "people-centered" OR "people-centred" OR "relationship-centered" OR "relationship-centred" OR "client-centered" OR "client-centred" OR "person-directed" OR "person directed" OR "individualized care" OR "individualised care") AND ("Saudi Arabia" OR "Kuwait" OR "United Arab Emirates" OR "Qatar" OR "Bahrain" OR "Oman" OR "GCC countries" OR "Gulf cooperation council").

## Search strategy 1

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality") AND Saudi Arabia

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality") AND Kuwait

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality") AND United Arab Emirates

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality") AND Qatar

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality") AND Bahrain

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality") AND Oman

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality") AND GCC countries



### Search strategy 3

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality" OR "safe" OR "safety" OR "effective" OR "effectiveness" OR "timely" OR "timeliness" OR "efficient" OR "efficiency" OR "equitable" OR "equitability") AND ("person-centered" OR "person-centred" OR "patient-centered" OR "patient-centred" OR "patient-centeredness" OR "patient-centredness" OR "family-centered" OR "family-centred" OR "people-centered" OR "people-centred" OR "relationship-centered" OR "relationship-centred" OR "client-centered" OR "client-centred" OR "person-directed" OR "person directed" OR "individualized care" OR "individualised care") AND ("Saudi Arabia" OR "Kuwait" OR "United Arab Emirates" OR "Qatar" OR "Bahrain" OR "Oman")

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality" OR "safe" OR "safety" OR "effective" OR "effectiveness" OR "timely" OR "timeliness" OR "efficient" OR "efficiency" OR "equitable" OR "equitability") AND ("person-centered" OR "person-centred" OR "patient-centered" OR "patient-centred" OR "patient-centeredness" OR "patient-centredness" OR "family-centered" OR "family-centred" OR "people-centered" OR "people-centred" OR "relationship-centered" OR "relationship-centred" OR "client-centered" OR "client-centred" OR "person-directed" OR "person directed" OR "individualized care" OR "individualised care") AND ("Saudi Arabia")

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality" OR "safe" OR "safety" OR "effective" OR "effectiveness" OR "timely" OR "timeliness" OR "efficient" OR "efficiency" OR "equitable" OR "equitability") AND ("person-centered" OR "person-centred" OR "patient-centered" OR "patient-centred" OR "patient-centeredness" OR "patient-centredness" OR "family-centered" OR "family-centred" OR "people-centered" OR "people-centred" OR "relationship-centered" OR "relationship-centred" OR "client-centered" OR "client-centred" OR "person-directed" OR "person directed" OR "individualized care" OR "individualised care") AND ("Kuwait")

(“quality of care” OR “quality of healthcare” OR “quality of health care” OR “quality of health services” OR “quality of healthcare services” OR “healthcare quality” OR “health care quality” OR “Health service quality” OR “healthcare service quality” OR “safe” OR “safety” OR “effective” OR “effectiveness” OR “timely” OR “timeliness” OR “efficient” OR “efficiency” OR “equitable” OR “equitability”) AND (“person-centered” OR “person-centred” OR “patient-centered” OR “patient-centred” OR “patient-centeredness” OR “patient-centredness” OR “family-centered” OR “family-centred” OR “people-centered” OR “people-centred” OR “relationship-centered” OR “relationship-centred” OR “client-centered” OR “client-centred” OR “person-directed” OR “person directed” OR “individualized care” OR “individualised care”) AND (“United Arab Emirates”)

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality" OR "safe" OR "safety" OR "effective" OR "effectiveness" OR "timely" OR "timeliness" OR "efficient" OR "efficiency" OR "equitable" OR "equitability") AND ("person-centered" OR "person-centred" OR "patient-centered" OR "patient-centred" OR "patient-centeredness" OR "patient-centredness" OR "family-centered" OR "family-centred" OR "people-centered" OR "people-centred" OR "relationship-centered" OR

"relationship-centred" OR "client-centered" OR "client-centred" OR "person-directed" OR "person directed" OR "individualized care" OR "individualised care") AND ("Qatar")

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality" OR "safe" OR "safety" OR "effective" OR "effectiveness" OR "timely" OR "timeliness" OR "efficient" OR "efficiency" OR "equitable" OR "equitability") AND ("person-centered" OR "person-centred" OR "patient-centered" OR "patient-centred" OR "patient-centeredness" OR "patient-centredness" OR "family-centered" OR "family-centred" OR "people-centered" OR "people-centred" OR "relationship-centered" OR "relationship-centred" OR "client-centered" OR "client-centred" OR "person-directed" OR "person directed" OR "individualized care" OR "individualised care") AND ("Bahrain")

("quality of care" OR "quality of healthcare" OR "quality of health care" OR "quality of health services" OR "quality of healthcare services" OR "healthcare quality" OR "health care quality" OR "Health service quality" OR "healthcare service quality" OR "safe" OR "safety" OR "effective" OR "effectiveness" OR "timely" OR "timeliness" OR "efficient" OR "efficiency" OR "equitable" OR "equitability") AND ("person-centered" OR "person-centred" OR "patient-centered" OR "patient-centred" OR "patient-centeredness" OR "patient-centredness" OR "family-centered" OR "family-centred" OR "people-centered" OR "people-centred" OR "relationship-centered" OR "relationship-centred" OR "client-centered" OR "client-centred" OR "person-directed" OR "person directed" OR "individualized care" OR "individualised care") AND ("Oman")