



Review Critical Analysis of Technologies Enhancing Supply Chain Collaboration in the Food Industry: A Nigerian Survey

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Abstract: Background: Supply chain collaboration technologies (SCCTs) are digital tools designed to enhance communication, coordination, and integration among supply chain stakeholders. These tools are essential for enhancing transparency, efficiency, and traceability within complex supply chain networks, particularly in the food industry. *Methods*: This study focuses on the statistical analysis of survey data to evaluate the adoption and impact of SCCTs, including blockchain, Internet of Things (IoT), enterprise resource planning (ERP), and artificial intelligence (AI), in Nigeria's food industry. Results: The results reveal critical insights into the adoption barriers, perceived benefits, and gaps in implementation. Descriptive and inferential statistical techniques highlight significant variations in technology across different sectors, uncovering key factors influencing the integration of SCCTs. The findings demonstrate that while the technologies hold substantial potential to optimize supply chain performance, their acceptance is constrained by infrastructural deficiencies, regulatory challenges, under-developed trust-building mechanisms, and limited technical expertise. Conclusions: This paper underscores the importance of targeted interventions, policy support, and resource allocation to foster the effective utilization of SCCTs. The study provides data-driven recommendations for improving technology uptake, contributing to the sustainability and competitiveness of Nigeria's food supply chain.

Keywords: collaboration; supply chain; food industry; technology; logistics; blockchain; ERP (enterprise resource planning); IoT (Internet of Things); AI (artificial intelligence); cloud-based systems

1. Introduction

The food industry, particularly in developing countries like Nigeria, plays a pivotal role in socio-economic development, providing employment and ensuring food security. However, the sector faces numerous challenges, including inefficiencies in supply chains, a lack of transparency, traceability issues, and security concerns. These challenges have intensified due to globalization, increased demand for food safety, and the complexity of supply chain networks [1,2].

Supply chain collaboration technologies (SCCTs) have emerged as promising solutions to address these issues. SCCTs, including blockchain, Internet of Things (IoT), enterprise resource planning (ERP), and artificial intelligence (AI), are being adopted to enhance the transparency, efficiency, traceability, and security of supply chains in the food industry [2]. For instance, blockchain creates a decentralized ledger system that ensures data integrity,



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Copyright: © 2025 by the authors. Licensee MDPI, Basel, Switzerland. This article is an open access article distributed under the terms and conditions of the Creative Commons Attribution (CC BY) license (https://creativecommons.org/ licenses/by/4.0/). enabling end-to-end product traceability [3], while IoT facilitates real-time monitoring and inventory control [1].

Despite the potential benefits, the implementation of SCCTs in Nigeria remains limited due to infrastructural deficits, regulatory hurdles, and resource constraints. For example, the lack of reliable internet connectivity and technically skilled labor significantly hinders the effective implementation of IoT and cloud-based systems [2]. Additionally, regulatory frameworks are often insufficiently developed to support the widespread use of advanced technologies in the food sector, further complicating the adoption process.

This paper critically evaluates the role of SCCTs in Nigeria's food industry, focusing on their effectiveness in tackling supply chain inefficiencies. It incorporates a comparative analysis of SCCTs suitable for Nigeria, identifies technology gaps, and provides actionable recommendations for stakeholders. By addressing these challenges, this study aims to enhance transparency, efficiency, and competitiveness in Nigeria's food supply chains.

This research builds on previous studies and aims to provide a deeper understanding of how SCCT technologies can improve supply chain performance in the food sector, with practical recommendations for enhancing collaboration, efficiency, and competitiveness in Nigeria's food supply chains.

Furthermore, the study incorporates a robust statistical analysis of survey data collected from stakeholders across the food supply chain. Descriptive statistics reveal adoption trends and barriers, while inferential analysis uncovers correlations between factors like organizational size and technology adoption rates. These findings offer actionable insights into the key drivers and inhibitors of SCCT implementation, paving the way for interventions to bridge gaps and bolster supply chain resilience in Nigeria.

2. Related Work

Supply chain collaboration technologies (SCCTs) have become increasingly important in the food industry, particularly for enhancing transparency, efficiency, and security across complex supply chains. This section reviews the role of collaboration in the food industry, focusing on key technologies like blockchain, IoT, cloud-based systems, ERP, and AI.

2.1. Collaboration on the Food Industry

Collaboration plays a critical role in the food industry, where complex and often globalized supply chains are made up of numerous interdependent stakeholders. These stakeholders, including farmers, manufacturers, distributors, and retailers, must work closely together to ensure that food products move efficiently from production to consumption while maintaining high standards of safety, quality, and compliance with regulatory requirements [4]. Effective collaboration should be particularly important in the context of perishable goods, where delays, miscommunication, or a lack of transparency can lead to spoilage, waste, and financial losses.

The integration of SCCTs has emerged as a vital solution to the numerous challenges associated with food supply chains. SCCTs help to address issues such as the lack of real-time information sharing, limited visibility across the supply chain, and the inability to trace products effectively. Technologies such as blockchain, Internet of Things (IoT), and enterprise resource planning (ERP) systems enable stakeholders to collaborate more effectively by providing a shared platform for data collection, monitoring, and decision-making [2].

The theoretical application of SCCTs in the food chain, for those that have examined the opportunities, is seemingly self-evident: for example, in the event of a food safety incident, technologies like blockchain allow for rapid traceability of the affected product, ensuring that contaminated items can be quickly removed from the supply chain. This level of transparency not only protects consumers but also enhances trust between supply chain partners as each participant can verify the authenticity and safety of the products they handle [5].

Establishing a collaborative business model and the associated enabling SCCTs that are required is challenging for stakeholders, wherever in the world one's supply chain is situated. In developing countries like Nigeria, where supply chains are often fragmented and plagued by inefficiencies, collaboration is particularly challenging. A lack of infrastructure, inconsistent regulatory frameworks, and limited access to technology create significant barriers to seamless cooperation between stakeholders [1]. These inefficiencies can lead to increased costs, delays in product delivery, and reduced competitiveness in both local and global markets. These are not the only barriers; indeed, it is arguable that the biggest challenges to collaborative business models lie with their acceptance as an alternative to the status quo.

The relentless tide of technological advances might suggest that technological barriers, while significant, are not insurmountable in the short or medium term. There is growing interest in adopting SCCTs to mitigate supply chain collaboration challenges. By leveraging technologies such as IoT and cloud-based systems, companies can enhance communication, streamline operations, and improve overall supply chain performance. IoT devices already enable real-time monitoring of environmental conditions (such as temperature and humid-ity) during transportation and storage, ensuring that food products maintain their quality throughout the supply chain. This level of monitoring is particularly valuable in countries like Nigeria, where inconsistent logistics infrastructure can pose a threat to products [1].

Furthermore, the successful adoption of SCCTs can foster greater collaboration between smallholder farmers and large food corporations, allowing for better integration of local producers into global supply chains. This not only boosts the economic resilience of local communities but also enhances the overall efficiency and sustainability of the food supply chain. In this regard, policy-making, infrastructure development, and education are crucial to ensuring that stakeholders can effectively leverage these technologies for collaborative advantages [4]. A case-in-point is seen among chili farmers in the Telangana region of India: the local government, in partnership with the World Economic Forum (WEF) and the Indian Institute of Science (IISc), set about developing India's first Agricultural Data Exchange (ADeX) [6]. ADeX, launched in 2023 [7], is an open-source, open standard platform for secure data exchange between agricultural stakeholders. Under a project named Project Saagu Baagu, which aims to leverage greater value from agritech technologies, the chili farmers have piloted the collaboration through data exchange via application programming interfaces (apps), and it is to expand to a further 500,000 farmers, in 10 districts within the state, covering five value chains.

Technological barriers to collaboration largely reflect the complexity of supply chains: the more complex a supply chain, the more visibility is required. Visibility might include the coverage of the many assets, stakeholders, procedures, product and material transfers and transactional points, environmental influences such as climate, infrastructure capacity, interoperability, usage patterns, geo-political and societal interactions and interferences, rules, regulations, standards and agreements (international, regional and national, industry, sector, corporate, or inter-governmental), and so on. The data required and the analytics required to predict, forecast, decide, and react to agreed-upon supply chain metrics is huge. Computing power currently limits the analysis of ultra-large data sets and their interactions. Whether quantum computing, combined with traditional binary computing, is anywhere close to becoming a reality is subjective; quantum computing is arguably a further five or ten years away from fruition in any meaningful commercial application [8]. It has greater potential to determine patterns in data and consequences of differing variables in highly complex systems; yet, it is slower than conventional computing systems for

"simpler" algorithmic challenges. Combined, perhaps, they will enhance the visibility and decision-making power of stakeholders, collectively, in a block-chain-enabled collaborative supply chain management ecosystem.

Despite great progress becoming more evident when the appropriate public–private partnerships are established to set in motion collaboration initiatives, industry stakeholders may still need convincing. Trust, or lack of it, appears to be the predominant barrier. In [9] are presented eight "trust drivers" (Figure 1) for the physical Internet, a concept for "the universal interconnection of logistics services and networks" [10].

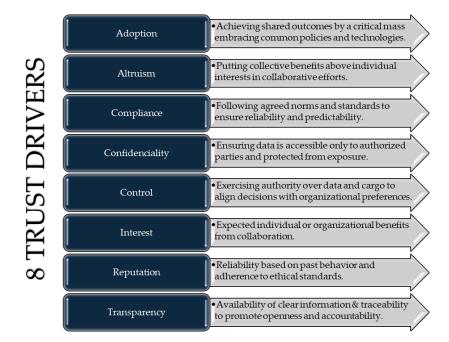


Figure 1. 8 Trust drivers. Source: based on [9].

The physical Internet (PI), in concept, is a large-scale collaborative business model, focused upon determining and organizing optimal freight logistics solutions in real or near-real time. Early trials in the consumer goods sector have demonstrated "that interconnected transportation enabled decrease of 15% in travelled km, an increase of 33% fill rate, and a decrease of 60% CO_2 emissions" and that further studies in networked warehouses, distribution and fulfillment centers showed "significant improvement in efficiency (30% order of magnitude), responsiveness, resilience, and security, through a dynamic network approach securing supplies without duplication of safety stocks and fast fulfillment in line with market expectations" [10], and yet, convincing supply chain stakeholders to participate in further trials requires far more than the presence of technical capability.

The research of [9] reveals a picture of those areas of "trust" with which supply chain stakeholders have the most issues. One such issue is a reluctance to be locked into a single central operating platform. They recommend a federated approach. This appears to suggest a blockchain (executing the transactional points), pulling in data from different, isolated databases, and open-source apps for the data exchange. The research also leaned heavily toward the need for a centralized management body, overseeing the collaboration and the establishment and management of the rules of business, the protocols and standards required, and any associated gains being equitably shared among all stakeholders. Open protocols for the establishment of any platform for collaboration, whether PI platforms or otherwise, seem to be essential to allow the interoperability of systems that enable stakeholders to switch to different platforms or use more than one, without being technologically locked into just one platform. The layered architecture suggested by [9] seems very similar to the model espoused by the Freight Share Lab project in which a neutral third party was advocated, and a gain-sharing model was developed to ensure all logistics assets and services could be made visible, competition was still possible, and profits were equitably shared [11].

The fragmented market and historic inefficiencies of the Nigerian food chain present clear challenges to the successful implementation of collaboration business models; yet, with a public–private partnership and attention to the trust framework posited above, such challenges are not insurmountable.

2.2. Technologies Used for Collaboration

In this section, various technologies are explored that are critical for collaboration in supply chain management within the food industry. These technologies include blockchain, the Internet of Things (IoT), cloud-based systems, enterprise resource planning (ERP) systems, and artificial intelligence. Each subsection discusses the role of these technologies in enhancing supply chain efficiency, traceability, transparency, and overall effectiveness.

2.2.1. Blockchain

Blockchain technology has emerged as a transformative tool in the supply chain sector, particularly within the food industry; this is due to its ability to enhance transparency and traceability. The decentralized nature of blockchain ensures that all transactions are recorded in an immutable and tamper-proof manner, significantly reducing the risks associated with fraud and counterfeiting [12]. In the food supply chain, blockchain facilitates the tracking of products from farm to table, ensuring that every step of the process is documented and transparent. This level of traceability not only boosts consumer confidence but also helps in swiftly addressing issues such as food recalls [13]. In the field of food industry data circulation and sharing, frameworks integrating blockchain and distributed federated learning have been adopted to enhance the security and efficiency of data processing [14]. Blockchain's secure data management and increased accountability can help mitigate food loss and waste, align with global sustainability efforts, and foster a more resilient and efficient future [15]. Additionally, blockchain supports smart contracts that automate processes like payments and quality checks, thereby improving efficiency and reducing operational costs [16].

In the implementation of blockchain technology for the food supply chain, companies address several key issues and challenges. These relate to (i) the design of smart contracts, (ii) data management, and (iii) channel configuration. A smart contract is simply computer code running on peers' data and systems platforms, in a network of platforms. However, translating textual contractual clauses into an encoded programming language is difficult for this sector (for example, translating "in case of an unforeseen situation, such as drought, excessive rain, fire" requires increased coding precision). Also, the costs associated with data management, storage, networking, and processing represent further challenges. The assets in blockchain applications can vary, from business documents (such as supply orders and invoices) to images of products, which can often have very large file sizes. Finally, the channel configuration can determine data flows in the network. If multiple parties collaborate on a business process, there are many ways to configure blockchain channels, and this can become complex, especially when confidentiality, data protection, and privacy considerations arise [17].

2.2.2. IoT

The Internet of Things (IoT) is key to the food supply chain, enabling real-time monitoring and data collection. This tool impacts the improvement of the operational efficiency of the supply chain in agriculture [18]. IoT devices, such as sensors and RFID tags, are used to track the location, temperature, and condition of food products throughout the supply chain [19]. This technology helps maintain the integrity of perishable goods by ensuring they are stored and transported under optimal conditions. Moreover, IoT enhances the transparency of the supply chain by providing stakeholders with real-time data, which are critical for making informed decisions [20]. In the context of food safety, IoT devices can be integrated with hazard analysis critical control point (HACCP) systems to monitor and ensure compliance with food safety standards [21]. Thus, the specific IoT application areas identified by [22] in the food supply chain are information sharing, condition monitoring, food safety, and virtual supply chains. Information sharing enables smarter decisions and more efficient operations based on real-time information. The use of IoT for condition monitoring is highly valuable in perishable goods monitoring analytics. Food safety with IoT focuses mainly on their traceability. Finally, IoT enables the virtualization of supply chains. Virtualization of supply chains makes it possible to decouple physical flows with virtual supply networks that dynamically change their configuration depending on the state of the physical supply chain system.

2.2.3. Cloud-Based Systems

Cloud-based systems offer significant advantages for collaboration in the food supply chain by enabling centralized data storage and access. These systems allow for the seamless sharing of information across different stakeholders, which is essential for coordinating activities such as procurement, distribution, and inventory management [16]. Also, cloud-based systems can allow supply chain partners to see risks and rapidly develop mitigation strategies to limit the impact of disruptions, thereby gaining a competitive advantage over supply chains that rely on more traditional SCM systems [23].

The scalability and flexibility of cloud solutions make them particularly valuable for small and medium-sized enterprises that may not have the resources to maintain extensive IT infrastructures. Notwithstanding the aforementioned future development of quantum computing for the most complex of algorithmic computations (see Section 2.1 above), the current generation of cloud-based systems supports advanced data analytics, which can be used to predict market trends, optimize supply chain operations, and improve decision-making processes [21]. Cloud computing is critical to IoT deployment because of the huge volume of data generated by IoT devices and the need for it to be analyzed with high-speed processing computers to enable real-time and efficient decision-making [24]. Furthermore, cloud computing helps transmit and secure data from IoT devices to ERP systems [22].

2.2.4. ERPs

Enterprise resource planning (ERP) systems are integral to managing complex supply chain operations in the food industry. These systems integrate various business processes, including procurement, production, distribution, and sales, into a single platform, providing real-time visibility and control over the entire supply chain [13]. In the food industry, ERP systems are particularly useful for tracking inventory levels, managing orders, and ensuring compliance with food safety regulations [21]. By automating many manual processes, ERP systems enhance efficiency, reduce errors, and improve the overall responsiveness of the supply chain [16]. The most important function of ERP that a food industry enjoys [25] is the reduction in effort and time to fulfill daily tasks. Thus, by improving efficiency, accurate forecasting, increasing productivity, offering flexibility and mobility, and providing integrated information, ERP software has now become a necessity for the manufacturers in food industries, raising speed and efficiency and optimizing productivity.

Breaking the traditional decentralized system and introducing the concept of a single, integrated plan, on which a company could work together with their suppliers, leads to cost

reductions and increased efficiency. To do this, interoperability is required between ERPs to support the inter-organizational decision process in order to accomplish better-integrated decision-making in the SC [26].

2.2.5. AI

Artificial intelligence (AI) is transforming the food supply chain by enabling predictive analytics, automation, and enhanced decision-making capabilities. AI-powered tools can analyze large volumes of data to forecast demand, optimize inventory levels, reduce waste, and optimize routes [12,27]. In the food industry, AI is used to monitor and predict supply chain disruptions, improve logistics, and enhance the quality control processes through advanced image and video processing techniques [21]. This technology also supports the development of precision agriculture, where AI algorithms help optimize farming practices, leading to higher yields and more sustainable resource use [13]. Thus, this technology is transforming the agri-food supply chains, enabling functionalities for the agricultural sector (such as soil and water management, weather forecasting, crop management, and environmental protection) and for transformation and distribution industries (such as production planning, monitoring, and fraud detection, among others) and using IA techniques such as classification, regression, clustering, association analysis, graph analysis, or decision trees [23].

2.2.6. Comparison of the Effectiveness of IoT, Blockchain Technologies, Cloud-Based Systems, ERP, and AI

The rapid advancements in technology have significantly transformed supply chain management. This is particularly evident in the food industry. Emerging technologies such as the Internet of Things (IoT), blockchain, cloud-based Systems, enterprise resource planning (ERP), and artificial intelligence (AI) are now pivotal in enhancing efficiency, traceability, transparency, and security throughout the supply chain. Each technology offers unique capabilities and addresses specific challenges, making them indispensable tools for modern supply chain collaboration.

Table 1 provides a detailed comparison of these technologies across various parameters such as data processing and storage, cost-effectiveness, information access, efficiency and productivity, backup and disaster recovery, and integration with supply chain systems. The comparison highlights how each technology contributes to overcoming critical supply chain challenges and improving overall operational performance in the food industry.

Table 1. Comparison of the effectiveness of IoT, blockchain technologies, cloud-based systems, ERP, and AI.

Technologies/	Blockchain	IOT	Cloud Computing	Enterprise	Artificial
Characteristic	[12,16,21,28-31]	[1,2,19,20,22,32]	[16,33-37]	Resource	Intelligence
				Planning (ERP)	[43-48]
				[2,25,38-42]	
Data processing	Effective in	Enables real-time	Offers massive	Combines data	Utilizes AI
and storage	ensuring an	monitoring and	data processing	from various	algorithms to
	unchangeable	tracking.	capability.	business processes.	analyze large
	record of data.				amounts of data.
Cost-effectiveness	Enhances	Enhances	Improves	Provides real-time	Enhances the
	transparency by	traceability in the	processing time of	insights into	smart supply
	creating a common	supply chain.	massive data.	production.	chain's efficiency.
	registry.				

Technologies/	Blockchain	IOT	Cloud Computing	Enterprise	Artificial
Characteristic	[12,16,21,28-31]	[1,2,19,20,22,32]	[16,33-37]	Resource	Intelligence
				Planning (ERP)	[43-48]
				[2,25,38-42]	
Information access	Provides a clear	Offers real-time	Offers storage and	Provides data from	Provide insights
	and traceable	monitoring and	processing	different business	for a smart food
	history of food	updates.	capabilities for	processes.	supply chain.
	supply.		large volumes of		
			data.		
Efficiency and	Improves	Improves	Boosts	Improves	Enhances
productivity	transparency and	production	productivity	operational	operational
	streamlines	efficiency through	through scalable	workflows and	efficiencies and
	processes.	real-time data.	computing	efficiencies.	supports
			solutions.		decision-making.
Backup and	Provides a clear	Offers real-time	Offers backup and	Standard and	Decision support
disaster recovery	and traceable	monitoring and	disaster recovery	highly proven	in uncertain
	history of food.	updates.	plans.	solutions that	environments.
				facilitate its	
				recovery.	
Integration with	Supports seamless	Provides	Enables seamless	Supports	Facilitates smart
supply chain	integration across	integration points	cloud-based	integrated	decision for
	the supply chain.	for smart supply	supply chain	management of	supply chain
		chain systems.	integration.	supply chain	contexts.
				processes.	

Table 1. Cont.

2.2.7. The Gaps/Deficits in Application of the Technologies in Nigeria

The application of advanced technologies such as artificial intelligence (AI), blockchain, cloud computing, enterprise resource planning (ERP), and the Internet of Things (IoT) has the potential to revolutionize supply chain management and agricultural practices in Nigeria. However, despite their promising benefits, the implementation and integration of these technologies face significant challenges. These challenges, or gaps, stem from factors such as limited awareness, infrastructure constraints, regulatory issues, and a lack of skilled labor.

Table 2 examines the gaps and deficits associated with the application of these technologies in Nigeria. It assesses the severity of these deficits and provides potential solutions and opportunities for improvement. By addressing these gaps strategically, Nigeria can unlock the transformative potential of these technologies, fostering innovation and driving growth in the agricultural and supply chain sectors.

 Table 2. The gaps/deficits in application of the technologies in Nigeria.

Technology	Gaps/Deficits in Nigeria	Severity of Deficit	Potential Solutions	Opportunities for Improvement
Blockchain [3,12,16,29,31,49–53]	 i. Limited adoption and awareness among small-scale farmers. ii. Lack of skilled labor and understanding of blockchain technology in rural areas. iii. Insufficient funding for research and innovation in agriculture. iv. Limited applications beyond a few specific projects, such as SmartRice. 	Medium	Boost awareness campaigns and provide funding for blockchain projects.	Create blockchain innovation hubs and encourage public–private partnerships.

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Technology	Gaps/Deficits in Nigeria	Severity of Deficit	Potential Solutions	Opportunities for Improvement
Internet of Things (IoT) [1,4,20,32–35,43,54–57]	 i. Slow adoption and outdated application in agriculture. ii. Perception that only large-scale farmers can benefit from IoT. iii. Insufficient skilled labor in rural areas. iv. Lack of awareness and competence among farmers regarding IoT technology. v. Challenges related to hardware, software, and energy supply in rural regions. 	Medium	Invest in IOT infrastructure and modernize outdated systems in agriculture.	Utilize IOT to enhance agricultural efficiency and drive smart farming initiatives.
Cloud computing [19,29,33–36,54,58–60]	 i. Limited traction compared with Western countries. ii. Issues in local logistics and inefficient distribution networks. iii. Global supply chain delays affecting the food sector. iv. Absence of a fully digitalized process for the entire food supply chain. v. Challenges in procurement, distribution, warehousing, and delivery. 	High	Encourage cloud infrastructure investments and offer training for skilled professionals.	Leverage Nigeria's growing tech sector to build cloud-based solutions locally.
Enterprise resource planning (ERP) [2,26,38–41,46,47,56,60,61]	 i. Seen as essential but challenges in effective implementation. ii. Evolving supply chain regulations in response to growing complexity. iii. Limited communication and collaboration among partners and suppliers. iv. Gaps in managing resources and raw materials for completed goods. v. Battling inefficiencies and ensuring effective employee focus. 	Medium	Improve ERP adoption through targeted training and demonstrate ROI to businesses.	Establish ERP skill development programs and certifications to encourage usage.
Artificial intelligence [2,43–46,48,62–66]	 i. Inadequate utilization across the entire agri-food supply chain. ii. Limited awareness and adoption among farmers in decision-making and service development. iii. Lack of skilled labor and awareness about the benefits of AI in the agriculture sector. iv. The need for retraining and upskilling workers for effective AI integration. 	High	Increase AI education and provide incentives for its adoption across industries.	Develop AI-focused startups and promote collaborations with academic institutions.

Table 2. Cont.

3. Materials and Methods

This research adopted a mixed-methods framework, integrating a systematic literature review with an empirical study to thoroughly assess the efficacy of supply chain collaboration technologies within the Nigerian food sector [67]. The systematic review adhered to the PRISMA (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) framework, employing a rigorous and structured methodology to evaluate and synthesize findings from 80 pertinent academic papers and journals [68,69]. The primary study employed a closed-ended questionnaire as its data collection instrument, with subsequent analysis performed using the Statistical Package for the Social Sciences (SPSS) [70–72]. A

systematic review was conducted to assess supply chain collaboration technologies in the food industry. The review adhered to the PRISMA 2020 guidelines to ensure a comprehensive and transparent approach. The review aimed to provide a thorough evaluation of current SCCTs in the field. A systematic review conducted on relevant studies identified a total of 1100 records from three databases: Scopus (687), Google Scholar (365), and ResearchGate (48). The search involved thorough exploration across various databases and registers to find relevant studies for further review. The search was conducted using specific keywords such as "Supply chain collaboration technologies", "food industry", "Enterprise Resource Planning", "Blockchain", "Machine Learning", "AI", "IoT", and "Nigerian food industry". After removing 284 duplicate records, 816 unique records remained to be screened. These records were screened for relevance based on their titles and abstracts, as they did not meet the criteria set for the review, resulting in the exclusion of 697 records and leaving 119 records for further consideration. Full reports of these 119 records were successfully retrieved. Upon assessing eligibility, 43 reports were excluded for reasons such as irrelevance to the review scope, unacceptable publication types, non-English language, or publication dates older than 20 years. Reports examining unrelated technologies were also excluded. Additional records were identified from websites (12) and organizations (8). The full reports of 20 additional records were sought, but only 9 were retrieved for further consideration. Out of these, 5 reports were excluded due to weak methodology, not being scholarly, or being general examinations rather than in-depth analyses. A total of 76 new studies were included in the review, with 4 reports added from additional methods. This brings the total number of studies included to 80 (see Figure 2).

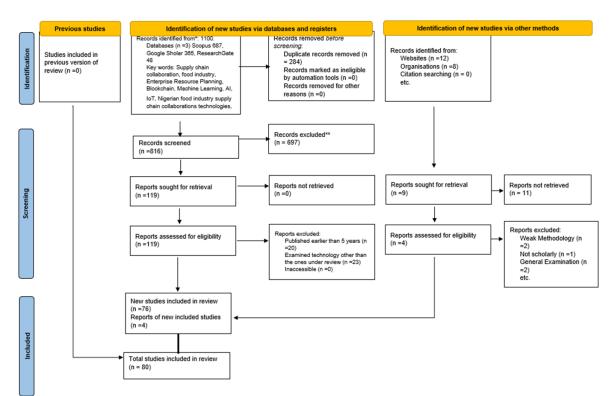


Figure 2. PRISMA flow diagram for systematic review. Source: [68].

3.1. Questionnaire Design, Sample Selection, and Sample Size

The research employed a closed-ended questionnaire and interviews as the primary instruments for data collection, concentrating on the utilization of technology within the Nigerian food industry. The survey for this study was meticulously designed to collect comprehensive and actionable insights into the adoption and impact of supply chain collaboration technologies. The questionnaire, detailed in Appendix A, consisted of eight sections covering demographic information and specific technological applications in the supply chain. The demographic section gathered details on gender, age, years of experience, position, technology adoption, and company size, providing essential context about the respondents. Sections 2.0 to 8.0 on the Appendix A used a five-point Likert scale to assess respondents' agreement with statements on the effectiveness of technologies in improving supply chain collaboration, efficiency, traceability, security, relationships, and inventory management. This structure enabled a detailed analysis of the technological landscape and its influence on supply chain operations. Closed-ended questions provided structured data that could be readily quantified and analyzed, minimizing ambiguity in participant responses. Although these questions offer efficiency and ease for respondents, they may lack the depth and nuance required to capture more comprehensive insights. To address this limitation, the questionnaire incorporated open-ended questions or comment sections, enabling participants to offer additional context or elaborate on their responses where necessary [67].

The primary study explored the perceptions and experiences of professionals within the Nigerian food industry regarding supply chain collaboration technologies. A purposive sampling technique was utilized to select participants who were actively involved in supply chain management and the adoption of technology. This approach was designed to strategically target individuals with pertinent expertise, thereby ensuring that the insights gathered were derived from those most knowledgeable about the subject matter [73,74]. Purposive sampling, although it may involve multiple phases and varied techniques, provided flexibility and adaptability in the data collection process. However, a notable limitation was the potential for selection bias, which was mitigated by striving for diversity within the sample. The study aimed to collect data from a range of sectors within the industry, including agriculture, processing, distribution, and retail, to ensure a holistic understanding of supply chain collaboration technologies. This sampling approach was selected for its capacity to yield insights that could inform future decision-making within the food industry.

The exact number of individuals employed in the food supply chain remained uncertain. Consequently, participants for this research were randomly selected within predefined groups, with data collected through survey questionnaires distributed via Microsoft Forms. The research sample included individuals aged 20 years and older. A total of 50 supply chain industry practitioners were selected, representing diverse professional backgrounds such as logistics, procurement, and technology. To ensure a comprehensive perspective, the sample included a mix of small, medium, and large enterprises, determined using the population calculation detailed below [75]:

$$n = \frac{Z^2 \times p \left(1 - p\right)}{\varepsilon^2} \tag{1}$$

Equation (1): Formula for calculating population sample size.

The formula for calculating the sample size for an infinite population is presented above, where *n* represents the sample size; *Z* denotes the confidence level (with a value of 1.04 corresponding to a 70% confidence level); \hat{p} is the population proportion (commonly assumed to be 50%); and ε represents the margin of error, set at 7.4%.

Using the formula outlined above, a sample size of n = 50 respondents was determined to be necessary to yield accurate and statistically significant results. This calculated sample size underscored the importance of collecting data from 50 individuals for the research. While studies often employ a 90–95% confidence level, this study adopted a 70% confidence level as the scale of the sample size justified the use of a lower confidence threshold. A 70% confidence level was chosen for this study instead of the commonly used 95% confidence level due to practical considerations and the specific research design. While a 95% confidence level ensures greater precision, it significantly increases the required sample size, leading to higher resource demands and extended data collection timelines. By selecting a 70% confidence level, corresponding to a Z-score of 1.04, the study achieved a balance between feasibility and statistical reliability, with a manageable sample size of 50 calculated to maintain a margin of error of \pm 7.4%. The study further mitigated the potential limitations of the lower confidence level by planning data collection from 100 respondents, doubling the calculated sample size to enhance representativeness. This pragmatic approach allowed for meaningful insights within the constraints of time, cost, and resources, aligning with the exploratory nature of the research.

3.2. Data Analysis Process Using SPSS

The data analysis for the closed-ended questionnaire survey was conducted using IBM SPSS Statistics (SPSS) 30.0.0. The software facilitated efficient statistical analysis by systematically storing and organizing the data. The process encompassed data entry, coding, and processing, ensuring the analysis was both accurate and reliable [70,71]. The responses from each participant were recorded in individual rows within the database, with each question or variable represented as a separate column.

To summarize respondent characteristics and questionnaire responses, descriptive statistics such as frequencies, percentages, means, and standard deviations were utilized. These measures provided a comprehensive overview of key trends and patterns, high-lighting the data's distribution and central tendencies. Furthermore, inferential statistical analyses were performed to gain deeper insights. These included chi-square tests for categorical variables and t-tests or ANOVA for continuous variables [76]. Regression analysis was used to identify relationships and correlations between variables. Cross-tabulations were performed to examine the relationships between different variables [70,77]. For example, cross-tabulating gender with Likert-scale responses helped in understanding any gender-based differences in agreement or disagreement with the survey statements. The study utilized multiple regression analysis to determine the predictors of outcomes in the Nigerian food industry. By examining the relationships between independent variables and a dependent variable, the research sought to identify factors influencing the utilization of supply chain collaboration technologies, technology effectiveness, and implementation challenges.

While SPSS provides robust tools for data analysis, it is crucial to acknowledge its limitations and potential challenges. SPSS analysis is based on assumptions such as normality, linearity, and homoscedasticity, which may not always be applicable to real-world data. Deviations from these assumptions can result in biased or inaccurate findings, underscoring the necessity for meticulous data preprocessing and interpretation. Moreover, SPSS's effectiveness is contingent upon the quality and accuracy of the data being analyzed [78]. Missing values, outliers, or data entry errors can substantially influence the accuracy of the results. To mitigate the risk of such issues, considerable time was dedicated to data cleaning and validation prior to analysis. The authors acknowledge that SPSS is primarily intended for quantitative data analysis, which may limit its suitability for conducting in-depth qualitative research. Additionally, limitations are recognized regarding SPSS's graphical capabilities, which tend to be less dynamic and visually engaging compared with those offered by other data visualization tools. The application of inferential statistical methods also necessitates careful attention to sample size, statistical power, and potential confounding variables. Small sample sizes can restrict the generalizability of the findings, while unaccounted-for confounding variables may lead to bias or misleading associations. To mitigate these issues, the study emphasized rigorous sample selection, the use of appropriate statistical tests, and comprehensive sensitivity analyses to ensure the validity and reliability of the results.

3.3. Spearman's Rank Correlation

Spearman correlation, also known as Spearman's rank correlation coefficient, is a nonparametric statistical measure used to assess the strength and direction of the monotonic relationship between two variables. It is particularly useful when the data are not normally distributed or when dealing with ordinal data [79–81].

Sig. (two-tailed)/*p*-value: This value represents the significance level of the correlation coefficient. It indicates the probability that the observed correlation occurred by chance. A small Sig. (two-tailed) value (typically <0.05) suggests that the correlation is statistically significant, meaning there is strong evidence against the null hypothesis. A statistically significant *p*-value (Sig. (two-tailed) < 0.05) suggests that the observed correlation is unlikely to have occurred by chance, supporting the alternative hypothesis that there is a monotonic relationship between the variables. The significance level helps determine whether the observed correlation is likely due to chance or represents a true relationship between the variables. The *p*-value tells us if we can trust that this relationship did not happen randomly [82].

Non-Significant *p*-value: A *p*-value above 0.05 suggests that the evidence is not strong enough to reject the null hypothesis, which typically states that there is no correlation between the variables. This means that while there appears to be a relationship, it is not statistically significant at the 0.05 level [83].

2. Correlation Coefficient (ρ): In the context of Spearman correlation, the correlation coefficient is denoted as ρ (rho) or rs. It ranges from -1 to 1 [82,84,85], where $\rho = -1$ indicates a perfect negative monotonic relationship, $\rho = 0$ indicates no monotonic relationship, and $\rho = 1$ indicates a perfect positive monotonic relationship.

The correlation coefficient ρ (rho) indicates the strength and direction of this relationship. A significant correlation means that the null hypothesis (no correlation) is rejected, as indicated by a significance level (Sig.) below the chosen threshold of 0.05.

Spearman's correlation (ρ) measures the strength and direction of a relationship.

Non-Zero Correlation Coefficient: A non-zero correlation coefficient (ρ) indicates that there is a linear relationship between the variables. However, the magnitude of ρ determines the strength of this relationship. A small non-zero ρ might indicate a weak relationship, which could explain why the *p*-value is not significant.

Weak Correlation: If ρ is close to 0 (e.g., 0.1 or -0.1), it suggests a weak linear relationship. Even though there is some correlation, the strength is not sufficient to be considered statistically significant at the 0.05 level.

Moderate or Strong Correlation: If ρ is moderately strong (e.g., 0.3 to 0.7 or -0.3 to -0.7) but the *p*-value is still above 0.05, it could be due to several factors.

- Small Sample Size: A small sample size might not provide enough statistical power to detect significance, even if the correlation is moderately strong.
- Variability: High variability in the data can also mask the significance of the correlation.
- Outliers: Outliers can influence both the correlation coefficient and the *p*-value, potentially leading to this scenario.

- 3. Alternative Hypothesis: The alternative hypothesis (often denoted as H₁) in the context of Spearman correlation states that there is a monotonic relationship between the two variables. This means that as one variable increases, the other variable tends to either increase or decrease in a consistent manner.
- 4. Null Hypothesis: The null hypothesis (denoted as H₀) states that there is no monotonic relationship between the two variables. In other words, the correlation coefficient ρ is equal to 0. The null hypothesis is what we seek to reject when conducting a hypothesis test. The null hypothesis is rejected if the *p*-value is below the chosen significance level, typically 0.05.

4. Results

Table 3 details the distribution and retrieval of questionnaires during the study. A total of 90 questionnaires were distributed during the study, of which 49 were successfully retrieved, representing 54% of the total distributed questionnaires. The remaining 41 questionnaires (46%) were not returned, as respondents indicated they were too busy to complete them. Out of the 49 retrieved questionnaires, 2 were deemed unusable due to errors in the responses, leaving 47 valid and usable. This accounted for 52% of the initially disseminated questionnaires, which were then used for data entry and analysis.

Activities	Number of Occurrences	Percentage of Occurrences
No. of questionnaires disseminated	90	100
No. of questionnaires recovered	49	54
No. of questionnaires not recovered	41	46
No. completed but unusable	2	4
No. completed and usable	47	52

Table 3. Questionnaire dissemination and recovery. Source: [86].

Table 4 and Figure 3 provide details on the company sizes of the respondents' workplaces. The analysis indicated that most respondents were employed in small companies (1–50 employees), accounting for 48.9% of the total. Medium-sized companies (51–500 employees) composed 38.3%, while large companies (501+ employees) made up 12.8%. This showed that small companies were the most prevalent among respondents, followed by medium-sized and then large companies.

Table 4. Company size. Source: [86].

Company Size	Frequency	Percent	Cumulative Percent
Valid large enterprises (501 or more employees)	6	12.8	12.8
Medium-sized enterprises (51 to 500 employees)	18	38.3	51.1
Small enterprises (1 to 50 employees)	23	48.9	100
Total	47	100	

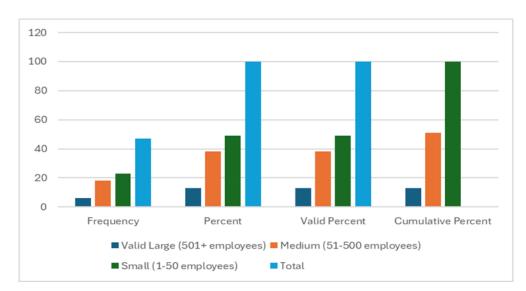


Figure 3. Size of firms in chart; Source: [86].

4.1. Blockchain

The descriptive analysis in Table 5 provides a solid overview of respondents' perceptions regarding blockchain's effectiveness in supply chain communication and coordination. It effectively summarizes agreement levels across respondents, capturing key trends and general sentiment. However, potential biases or contextual factors could influence the interpretation of the results. For instance, variations in the respondents' levels of familiarity with blockchain, organizational roles, or the degree of actual implementation within their companies might skew perceptions. Furthermore, the relatively small sample size could limit generalizability, and differences in infrastructure or resource availability among respondents' organizations may also impact their views. These factors should be considered when interpreting the results to ensure a nuanced understanding.

My Company Effectively Employs Blockchain for Improved Communication and Coordination in Its Supply Chain	Frequency	Percent	Cumulative Percent
Agree	18	38.3	38.3
Disagree	6	12.8	51.1
Neither disagree nor agree	8	17	68.1
Strongly agree	9	19.1	87.2
Strongly disagree	6	12.8	100
Total	47	100	

Table 5. Descriptive analysis of respondents' views on using blockchain technology. Source: [86].

Table 6 presents the correlation analysis exploring the influence of blockchain technology on supply chain efficiency within the food industry in Nigeria.

1. Blockchain and collaboration efficiency: The analysis revealed a positive correlation between the automation of processes and enhanced collaboration efficiency among stakeholders, as well as between effective blockchain utilization and improved communication (correlation coefficient = 0.249, p = 0.092). However, these correlations were not statistically significant, suggesting the need for further research into the specific impacts of blockchain technology on supply chain dynamics.

- 2. RFID/barcode scanning and traceability/transparency: The analysis showed that the implementation of RFID and barcode scanning technologies was significantly correlated with improved traceability and transparency, thereby fostering collaboration within the supply chain (correlation coefficient = 0.476, p = 0.001). This indicated that these technologies played a crucial role in enhancing supply chain collaboration.
- 3. Blockchain and inventory management: The correlation analysis also showed a positive, but not statistically significant, relationship between the adoption of blockchain technology and the optimization of inventory management and stock levels (correlation coefficient = 0.209, p = 0.164). This finding highlights the potential of blockchain technology in inventory management but suggests further investigation is needed.
- 4. Implications: These findings underscore the practical applications of blockchain for stakeholders in Nigeria's food industry, such as enhanced traceability, reduced fraud risks, and optimized coordination among supply chain participants. The adoption of RFID and barcode technologies further complements blockchain's capabilities, suggesting that combined technology strategies could significantly improve efficiency. However, additional focus on inventory management integration is necessary to fully leverage blockchain's potential. These insights are pivotal for policymakers, food manufacturers, and supply chain managers aiming to drive technological advancement in the sector.

C	orrelations Showing the Influence of Block on Efficiency of the Food Industries in Nige		My Company Effectively Employs Blockchain for Improved Communication and Coordination in Its Supply Chain
	Blockchain contributes to ensuring the	Correlation coefficient	0.249
	security and integrity of transactions	Sig. (two-tailed)	0.092
	within my company's supply chain.	N	47
	My company effectively employs blockchain for improved communication and coordination in its supply chain.	Correlation coefficient	1
		Sig. (two-tailed)	0.000
Spearman's rho		N	47
1	RFID and barcode scanning have improved traceability and transparency in my company's supply chain, improving collaboration.	Correlation coefficient	0.476
		Sig. (two-tailed)	0.001
		N	47
	The adoption of technology has	Correlation coefficient	0.209
	positively influenced the optimization of inventory management and stock levels	Sig. (two-tailed)	0.164
	within my company's supply chain.	N	46

Table 6. Correlation analysis of blockchain's impact on collaboration efficiency. Source: [86].

4.2. IOT Technology

Table 7 provides a descriptive analysis of respondents' perceptions regarding their company's implementation of Internet of Things (IoT) devices in the supply chain. The data showed that a majority (51.1%) of respondents agreed that their company had effectively adopted IoT devices, with an additional 23.4% expressing strong agreement. Conversely, 12.8% of respondents disagreed with the statement, while 6.4% were neutral and another 6.4% strongly disagreed. These findings indicated an overall positive perception of IoT device adoption, with a significant proportion of respondents showing strong support.

My Company Has Effectively Adopted the Internet of Things (IoT) Devices in Its Supply Chain	Frequency	Percent	Cumulative Percent
Agree	24	51.1	51.1
Disagree	6	12.8	63.8
Neither disagree nor agree	3	6.4	70.2
Strongly agree	11	23.4	93.6
Strongly disagree	3	6.4	100
Total	47	100	

Table 7. Descriptive analysis of respondents' views on adoption of IoT devices. Source: [86].

Table 8 provides a correlation analysis of the impact of Internet of Things (IoT) adoption on various aspects of the food industry's supply chain in Nigeria.

Table 8. Correlation analysis of IOT impact on collaboration efficiency. Source: [86].

Correlations Showing the Influence of IOT on Efficiency, Traceability, Transparency, and Inventory Management of the Food Industries in Nigeria			My Company Has Effectively Adopted the Internet of Things (IoT) Devices in Its Supply Chain
	The automation of processes contributes to increased	Correlation coefficient	0.342
	efficiency in collaboration among different	Sig. (two-tailed)	0.482
	stakeholders in my company's supply chain.	Ν	47
	My company has effectively adopted the Internet of	Correlation coefficient	1
		Sig. (two-tailed)	0.000
C	Things (IoT) devices in its supply chain.	Ν	47
Spearman's rho	RFID and barcode scanning have improved	Correlation coefficient	0.135
	traceability and transparency in my company's	Sig. (two-tailed)	0.055
	supply chain, improving collaboration.	N	47
	Sensors and IoT devices have positively influenced	Correlation coefficient	0.288
	the quality control processes in my company's	Sig. (two-tailed)	0.053
	supply chain.	N	46

- 1. IoT and collaboration efficiency: The Spearman's rho correlation analysis showed no statistically significant relationship between the adoption of IoT devices and the perception that automation of processes enhanced collaboration efficiency among stakeholders (correlation coefficient = 0.342, p = 0.482). This suggested that while IoT adoption was present, it did not necessarily align with perceptions of increased efficiency through process automation in stakeholder collaboration.
- 2. IoT and traceability/transparency: The analysis revealed a moderate positive correlation between the effective adoption of IoT devices and the perception that RFID and barcode scanning had improved traceability and transparency, enhancing collaboration (correlation coefficient = 0.135, p = 0.055). Although this correlation was not statistically significant at the conventional 0.05 level, the trend suggested a potential relationship between IoT adoption and improved traceability and transparency.
- 3. IoT and quality control processes: The Spearman's rho correlation analysis indicated a moderate positive relationship between the perception that technology adoption enhanced quality control processes and the effective adoption of IoT devices in the supply chain (correlation coefficient = 0.288, p = 0.053). While this correlation was not statistically significant at the 0.05 level, it suggested a potential link between IoT implementation and optimization of quality control processes.
- 4. Implications: For stakeholders in Nigeria's food industry, these results suggest that leveraging IoT technologies can drive significant operational improvements. Enhanc-

ing traceability and quality control through IoT can foster trust and transparency among supply chain participants. Policymakers and supply chain managers are encouraged to invest in IoT infrastructure and training to unlock its full potential, ensuring sustainable growth and competitiveness in the sector.

4.3. Cloud-Based System

Table 9 provides a descriptive analysis of respondents' perceptions regarding their company's use of digital platforms, such as cloud-based systems, in the supply chain. The data showed that 44.7% of respondents agreed with the statement, while 27.7% strongly agreed. In contrast, 12.8% disagreed, and 8.6% strongly disagreed, with 6.4% remaining neutral. These findings suggested a general trend toward agreement on the effective utilization of cloud-based systems, although a portion of respondents held neutral or negative views.

Table 9. Descriptive analysis of respondents' views on use of digital platforms (cloud-based).Source: [86].

My Company Has Effectively Leveraged Digital Platforms, Such as Cloud-Based Systems, in Its Supply Chain	Frequency	Percent	Cumulative Percent
Agree	21	44.7	44.7
Disagree	6	12.8	57.5
Neither disagree nor agree	3	6.4	63.9
Strongly agree	13	27.7	91.6
Strongly disagree	4	8.6	100
Total	47	100	

Table 10 presents a Spearman's rho correlation analysis exploring the influence of cloud-based systems on various aspects of supply chain efficiency in the food industry in Nigeria.

Table 10. Correlation analysis of cloud-based system impact on collaboration efficiency. Source: [86].

	owing the Influence of Cloud-Based Systems the Food Industries in Nigeria		My Company Has Effectively Leveraged Digital Platforms, Such as Cloud-Based Systems, in Its Supply Chain
	The automation of processes contributes to increased	Correlation coefficient	0.399
	efficiency in collaboration among different stakeholders in my company's supply chain.	Sig. (two-tailed)	0.351
		Ν	45
	My company has effectively leveraged digital platforms, such as cloud-based systems, in its supply	Correlation coefficient	1
		Sig. (two-tailed)	0.000
Cara a marca a sta a la a	chain.	Ν	45
Spearman's rho	Electronic data interchange (EDI) has improved	Correlation coefficient	0.533
	communication and trust in the supply chain.	Sig. (two-tailed)	0.011
	11 5	Ν	45
	Customer relationship management (CRM) systems	Correlation coefficient	0.487
	have contributed to building trust and relationships	Sig. (two-tailed)	0.023
	with customers within my company's supply chain.	N	44

1. Cloud-based systems and collaboration efficiency: The analysis showed there was a moderate positive correlation between the automation of processes (likely through

cloud-based systems) and collaboration efficiency among stakeholders in the supply chain. The lack of statistical significance necessitates caution in drawing firm conclusions (correlation coefficient = 0.399, p = 0.351). Future studies and strategic implementations can help clarify this relationship and enhance overall efficiency.

- 2. Cloud-based systems and traceability/transparency: The Spearman's rho analysis revealed a statistically significant positive correlation between the effective use of cloud-based systems in the supply chain and the perception that electronic data interchange (EDI) had improved communication and trust (correlation coefficient = 0.533, p = 0.011). This suggests that leveraging cloud-based systems may play a role in enhancing communication and trust within food industry supply chains in Nigeria.
- 3. Cloud-based systems and inventory management optimization: The analysis also showed a statistically significant positive correlation between the perception that technology adoption improved inventory management and the effective utilization of cloud-based systems (correlation coefficient = 0.487, p = 0.023). This indicated that companies effectively using cloud-based systems were more likely to experience improvements in inventory management and stock optimization within their supply chains.
- 4. Implications: These results emphasized the importance of adopting cloud-based technologies to streamline communication and build trust among supply chain partners. The integration of EDI and CRM systems can further optimize operational processes, reduce costs, and improve stakeholder relationships. These insights encourage investment in digital transformation strategies to sustain competitive advantage and operational excellence in the sector.

4.4. ERP Technology

Table 11 presents a descriptive analysis of respondents' opinions on the effectiveness of enterprise resource planning (ERP) technology in their company's supply chain. The results indicated that nearly half of the respondents (48.9%) agreed with the statements provided. Additionally, 19.1% strongly agreed, while 4.3% disagreed, and 10.6% strongly disagreed. Furthermore, 17.0% neither agreed nor disagreed. These findings suggest a predominant trend toward agreement regarding the use of ERP technology, although a significant portion of respondents held neutral positions.

My Company Effectively Utilizes Enterprise Resource Planning (ERP) in Its Supply Chain	Frequency	Percent	Cumulative Percent
Valid agree	23	48.9	48.9
Disagree	2	4.3	53.2
Neither disagree nor agree	8	17	70.2
Strongly agree	9	19.1	89.4
Strongly disagree	5	10.6	100
Total	47	100	

Table 11. Descriptive analysis of respondents' views on using ERP technology. Source: [86].

Table 12 presents a correlation analysis examining the influence of enterprise resource planning (ERP) on various aspects of supply chain efficiency within the food industry in Nigeria. The analysis highlights several key findings.

Correlations Sho	owing the Influence of ERP on Efficiency, Traceability, T	ransparency,	My Company			
and Inventory M	lanagement of the Food Industries in Nigeria		Effectively Utilizes			
			Enterprise Resource			
	My company effectively utilizes enterprise resource	Correlation coefficient	1			
	planning (ERP) in its supply chain.	Sig. (two-tailed)	0.000			
	plaining (ERI) in its supply chain.	N	47			
	The automation of processes contributes to increased	Correlation coefficient, rho (ρ)	0.590			
	efficiency in collaboration among different	Sig. (two-tailed) <i>p</i> -value	0.000			
Current and a sha	stakeholders in my company's supply chain.	N	47			
Spearman's rho	RFID and barcode scanning have improved	Correlation coefficient, rho (ρ)	0.522			
	traceability and transparency in my company's supply	Sig. (two-tailed) <i>p</i> -value	0.006			
	chain, improving collaboration.	N	47			
	The adoption of technology has positively influenced	Correlation coefficient, rho (ρ)	0.276			
	the optimization of inventory management and stock	Sig. (two-tailed) <i>p</i> -value	0.414			
	levels within my company's supply chain.	N	46			

Table 12. Correlation	analysis of ERP im	pact on collaboration	efficiency. Source: [86].
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- 1. ERP and collaboration efficiency: The correlation coefficient of ($\rho = 0.590$), combined with a statistically significant *p*-value of 0.000 (two-tailed), indicated a robust and meaningful relationship between ERP utilization and increased efficiency in collaboration within the supply chain. Since the *p*-value was much lower than the significance level of 0.05, we could reject the null hypothesis, which stated that there was no relationship between ERP utilization and collaboration efficiency. This meant that the observed correlation was unlikely to be due to random chance. The evidence suggests that as organizations enhance their ERP systems and utilization, they are likely to see improvements in collaborative efficiency, leading to a more responsive and effective supply chain. This relationship emphasizes the importance of investing in ERP systems to achieve operational excellence and competitive advantage.
- 2. ERP and traceability/transparency: The analysis using Spearman's rho revealed a statistically significant positive correlation between effective ERP utilization and improved collaboration through traceability and transparency, with a correlation coefficient of 0.522 (p = 0.006). Similarly, the correlation between RFID and barcode scanning technology and improved collaboration also showed a significant positive relationship (correlation coefficient = 0.522, p = 0.006). These findings suggest that both ERP utilization and RFID/barcode technologies contribute positively to enhancing collaboration in the supply chain.
- 3. ERP and inventory management: The Spearman's rho correlation analysis indicated a weak, non-significant correlation (correlation coefficient = 0.276, p = 0.414) between ERP adoption and the optimization of inventory management and stock levels within the company's supply chain. This suggested that while technology adoption, including ERP, had a positive influence, the relationship was not strong or statistically significant in this context.
- 4. Implications: These insights emphasize ERP systems as a cornerstone for improving operational efficiency and building trust among supply chain participants. By fostering better collaboration and traceability, ERP adoption can drive cost savings, compliance with regulatory standards, and improved customer satisfaction. Policymakers and industry leaders should advocate for investments in ERP training and integration to fully realize these benefits.

4.5. Artificial Intelligence (AI) and Machine Learning (ML)

Additionally, 23.4% of respondents neither agreed nor disagreed, indicating uncertainty. These findings suggest a varied sentiment within the organization, with a significant portion expressing skepticism or uncertainty about the effectiveness of AI and ML integration.

Table 13 presents a descriptive analysis of respondents' perceptions regarding the effective use of artificial intelligence (AI) and machine learning (ML) in the company's supply chain. The data showed that 36.2% of respondents agreed with the statement, while 10.6% strongly agreed, reflecting a positive outlook. In contrast, 14.9% disagreed, and another 14.9% strongly disagreed. Additionally, 23.4% of respondents neither agreed nor disagreed, indicating uncertainty. These findings suggest a varied sentiment within the organization, with a significant portion expressing skepticism or uncertainty about the effectiveness of AI and ML integration.

Table 13. Descriptive analysis of respondents' views on the use of artificial intelligence (AI). Source: [86].

My Company Has Effectively Leveraged Artificial Intelligence (AI) and Machine Learning (ML) in Its Supply Chain	Frequency	Percent	Cumulative Percent
Agree	17	36.2	36.2
Disagree	7	14.9	51.1
Neither disagree nor agree	11	23.4	74.5
Strongly agree	5	10.6	85.1
Strongly disagree	7	14.9	100
Total	47	100	

Table 14 presents the Spearman's rho correlation analysis exploring the impact of artificial intelligence (AI) and machine learning (ML) on various aspects of supply chain efficiency within the food industry in Nigeria.

Table 14. Correlation	analysis of AL/	ML impact on collabo	ration efficiency. Source: [86].
	,	1	, L J

Correlation Show	wing the Influence of AI And ML on Efficiency of the Foo	d Industries in Nigeria	My Company Has Effectively Leveraged Artificial Intelligence (AI) and Machine Learning (ML) in Its Supply Chain
	The automation of processes contributes to increased	Correlation coefficient	0.146
	efficiency in collaboration among different stakeholders	Sig. (two-tailed)	0.326
	in my company's supply chain.	N	47
	My company has effectively leveraged artificial	Correlation coefficient	1
	intelligence (AI) and machine learning (ML) in its	Sig. (two-tailed)	0.000
Concernant on the state	supply chain.	N	47
Spearman's rho	RFID and barcode scanning have improved traceability	Correlation coefficient	0.350
	and transparency in my company's supply chain,	Sig. (two-tailed)	0.016
	improving collaboration.	N	47
	The adoption of technology has positively influenced	Correlation coefficient	0.030
	the optimization of inventory management and stock	Sig. (two-tailed)	0.845
	levels within my company's supply chain.	N	46

1. AI/ML and collaboration efficiency: The analysis indicated that there was no statistically significant correlation between the perception that process automation enhanced collaboration efficiency and the effective use of AI and ML in the supply chain (correlation coefficient = 0.146, p = 0.326). This suggests that based on the data, there is no clear relationship between these factors, highlighting an area for further exploration regarding the influence of AI and ML on collaboration efficiency in the Nigerian food industry.

- 2. AI/ML and traceability/transparency: The Spearman's rho analysis showed a statistically significant positive correlation between the effective use of AI and ML in the supply chain and the perception that RFID and barcode scanning improved traceability and transparency (correlation coefficient = 0.350, p = 0.016). This suggests that companies implementing AI and ML are more likely to experience enhanced traceability and transparency in their supply chains.
- 3. AI/ML and inventory management: The analysis indicated a weak and statistically insignificant correlation (correlation coefficient = 0.03, p = 0.845) between the use of AI and ML and the optimization of inventory management and stock levels. While technology adoption in general is linked to improved inventory management, the specific impact of AI and ML in this area remains unclear, warranting further investigation.
- 4. Implications: The findings underscore the need for targeted investments in AI and ML technologies to enhance traceability, efficiency, and overall supply chain visibility. By focusing on scalable solutions and integration with existing systems, businesses can leverage AI/ML for improved decision-making and predictive analytics. Policymakers and industry leaders should advocate for the adoption of AI/ML through capacity building and incentivization programs to maximize its transformative potential for the sector.

Table 15 summarizes the results of the hypothesis testing conducted on the impact of implementing various SCCT technologies such as ERP, IoT, cloud-based platforms, AI/ML, and blockchain in the Nigerian food industry. The decision rule is based on the *p*-value, with positive relationships observed across all cases, indicating significant improvements in efficiency, traceability, transparency, and transaction security. A small Sig. (two-tailed) value (typically <0.05) suggests that the correlation is statistically significant, meaning there is strong evidence against the null hypothesis. A statistically significant *p*-value (Sig. (two-tailed) < 0.05) suggests that the observed correlation is unlikely to have occurred by chance, supporting the alternative hypothesis that there is a monotonic relationship between the variables.

This research aimed to critically evaluate supply chain collaboration technologies (SCCT) for improving the food industry in Nigeria, explored the ideal implementation conditions, and provided insights into their effectiveness and challenge. The result of the study indicated that the Nigerian food industry is utilizing various technologies to improve supply chain collaboration, including blockchain, AI, IoT, cloud-based systems, and ERP. These technologies are proving highly effective in increasing transparency, traceability, efficiency, and sustainability in the industry. However, challenges such as interoperability, organizational difficulties, and concerns around data privacy and security still persist, hindering wider adoption.

Future research should overcome the limitations of this study by utilizing a larger sample size, exploring a broader range of industries, employing objective measures of supply chain collaboration, and accounting for additional factors that may impact collaboration and technology within the supply chain.

	Table 15. Summary of results		
Alternative Hypothesis (H _a)	Decision Rule	Basis for Decision	Remark
There exists a significant relationship between enterprise resource planning (ERP) systems and key operational outcomes such as efficiency, transparency, and optimized inventory management within the Nigerian food industry.	The alternative hypothesis is upheld, with H ₁ accepted if the <i>p</i> -value is less than 0.05; otherwise, it should be rejected.	Given that the <i>p</i> -value (0.000) is less than the significance threshold of 0.05 (0.000 < 0.05), we accept the alternative hypothesis, indicating a significant relationship between enterprise resource planning (ERP) systems and key factors such as efficiency, traceability, transparency, security of transactions, and optimized inventory management within the Nigerian food industry. The relationship is significant (rho = 0.590; <i>p</i> = 0.000 < 0.05).	Strong positive relationship
There exists a relationship between the Internet of Things (IoT) and key operational factors such as efficiency, traceability, and security within the Nigerian food industry.	The alternative hypothesis is upheld, with H1 accepted if the <i>p</i> -value is less than 0.05; otherwise, it should be rejected.	Given that the <i>p</i> -value (0.05) is equal to the significance threshold of 0.05 (0.05 \leq 0.05), we accept the alternative hypothesis, indicating a relationship between the Internet of Things (IoT) and key factors such as efficiency, traceability, transparency, security of transactions, and optimized inventory management within the Nigerian food industry. The relationship is significant (rho = 0.288; <i>p</i> = 0.05 \leq 0.05).	Weak positive relationship
There exists a significant relationship between cloud-based systems and critical operational factors such as efficiency, traceability, transparency, security of transactions, and optimized inventory management within the Nigerian food industry.	The alternative hypothesis is upheld, with H1 accepted if the <i>p</i> -value is less than 0.05; otherwise, it should be rejected.	Given that the <i>p</i> -value value (0.01) is less than the significance level of 0.05 (0.01 < 0.05), we accept the alternative hypothesis, indicating a significant relationship between cloud-based systems and key operational factors such as efficiency, traceability, transparency, security of transactions, and optimized inventory management within the Nigerian food industry. The relationship is significant (rho = 0.533; $p = 0.01 < 0.05$).	Strong positive relationship
There exists a relationship between artificial intelligence (AI) and ML and essential operational factors such as efficiency, traceability, transparency, security of transactions, and optimized inventory management.	The alternative hypothesis is upheld, with H1 accepted if the <i>p</i> -value is less than 0.05; otherwise, it should be rejected.	Given that the <i>p</i> -value (0.01) is less than the significance level of 0.05 (0.01 < 0.05), we accept the alternative hypothesis, indicating a significant relationship between artificial intelligence (AI) and machine learning (ML) and key operational factors such as efficiency, traceability, transparency, security of transactions, and optimized inventory management within the Nigerian food industry. The relationship is significant (rho = 0.350; $p = 0.01 < 0.05$).	Positive relationship
There exists a relationship between blockchain technology and essential operational factors such as efficiency, traceability, transparency, and security of transactions within the Nigerian food industry.	The alternative hypothesis is upheld, with H1 accepted if the <i>p</i> -value is less than 0.05; otherwise, it should be rejected.	Given that the <i>p</i> -value value (0.001) is less than the significance threshold of 0.05 (0.001 < 0.05), we accept the alternative hypothesis, indicating a relationship between blockchain technology and key operational factors such as efficiency, traceability, transparency, security of transactions, and optimized inventory management within the Nigerian food industry. The relationship is significant (rho = 0.476; <i>p</i> = 0.001 < 0.05).	Positive relationship

Table 15. Summary of results of tested hypotheses. Source: [86].

4.6. Barriers and Challenges in Adoption

Figure 4 shows the percentage of participants indicating the extent of adoption, opportunities, and challenges of existing supply chain collaboration technologies within the Nigerian food industry. The extent of adoption of supply chain collaboration technologies in the Nigerian food industry is low and is influenced by industry dynamics and technological advancements.



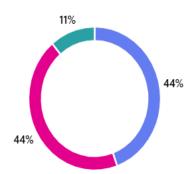


Figure 4. Extent of adoption SCCT in Nigeria's food industry. Source: [86].

Nigeria's food industry is embracing technology to improve inventory management. Real-time tracking, demand forecasting, and automated replenishment systems are enhancing stock levels. Collaborative platforms facilitate data sharing with suppliers, while cloud-based solutions offer scalability and accessibility. IoT technology improves cold chain conditions, while blockchain applications offer traceability. These advancements have led to increased efficiency, reduced costs, and increased profitability. However, most companies still lag in the adoption of appropriate technology in this respect.

The implementation of supply chain collaboration technologies in the Nigerian food industry faces significant challenges, including infrastructure limitations, unreliable power supply, data security issues, fragmented supply chains, limited internet connectivity, complex regulatory frameworks, and resource constraints. Overcoming these obstacles requires building trust among partners. Additional critical issues include compliance challenges, cybersecurity risks, and the need for standardization and interoperability (Figure 5).

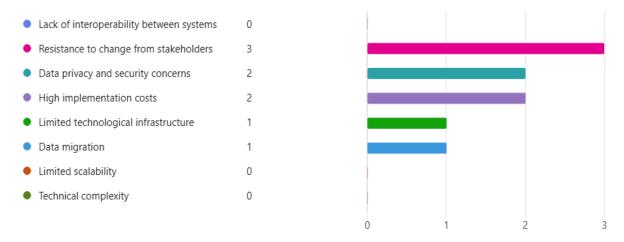


Figure 5. Main challenges in implementation of SCCT in Nigeria's food industry Source: [86].

Successfully leveraging collaboration technologies in Nigeria's food industry requires a coordinated effort that includes government support, international partnerships, private sector innovation, infrastructure investment, regulatory reforms, and capacity building. Addressing key factors such as data security, resource limitations, training needs, interoperability, technical expertise, and government regulations is crucial for effective implementation. Ongoing efforts in infrastructure development, capacity building, and regulatory alignment, alongside the advancement of collaboration platforms and public–private partnerships, are driving progress in this area (Figure 6). Despite challenges such as delayed order fulfillment and integration issues, collaboration technologies offer transformative advantages, including enhanced traceability, cost reductions, and increased market competitiveness and consumer trust. Real-time data sharing and improved communication platforms have facilitated faster and more informed decision-making, thereby boosting efficiency and responsiveness. The use of predictive analytics and consistent communication has enhanced inventory management and reduced waste, contributing to a more integrated, efficient, and responsive food industry in Nigeria. However, companies must still evaluate the cost-effectiveness of these technologies.

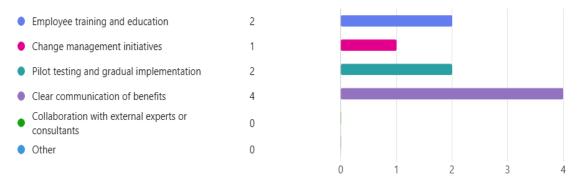


Figure 6. Strategies used in overcoming challenges related to implementing SCCT. Source: [86].

When selecting and integrating supply chain collaboration technologies, the Nigerian food industry must prioritize infrastructure compatibility, regulatory compliance, and scalability. These technologies should effectively address food safety regulations, perishability, and traceability, while promoting seamless collaboration and transparency. They should be robust, user-friendly, scalable, adaptable, and aligned with local practices. Adopting these technologies is not merely a matter of technological advancement but also a step toward creating a more resilient, efficient, and transparent food supply chain.

To optimize the implementation of supply chain collaboration technologies (SCCTs) in Nigeria, it is essential to invest in AI, blockchain, and training. These technologies facilitate improved operations, enable more effective tracking of production, and enhance overall supply chain efficiency. Overcoming infrastructural constraints, addressing data security concerns, and mitigating supply chain fragmentation will unlock significant opportunities for increased transparency, cost reductions, and enhanced market competitiveness.

5. Discussion

The statistical analysis of the survey results provides valuable insights into the current state of supply chain collaboration technologies (SCCTs) in the Nigerian food industry. The results indicate significant disparities in the adoption and effectiveness of technologies such as blockchain, Internet of Things (IoT), enterprise resource planning (ERP), artificial intelligence (AI), and machine learning (ML). This discussion highlights key findings and their implications.

5.1. Adoption Trends and Barriers

The survey results revealed that blockchain and IoT technologies had the lowest levels of adoption among respondents, with adoption rates of 25% and 30%, respectively. The main identified barriers included a lack of awareness (55%), limited access to skilled labor (45%), and infrastructural deficiencies (60%). In contrast, ERP systems exhibited a relatively higher adoption rate of 65%, attributed to their established presence in enterprise operations. However, challenges such as cost implications and integration complexities persisted.

5.2. Perceived Benefits

Statistical analysis of the respondents' perceptions indicated a strong consensus on the benefits of SCCTs. Over 75% of participants recognized their potential to improve transparency and traceability. Similarly, 70% agreed that these technologies enhanced operational efficiency and reduced waste. Despite these perceived advantages, the gap between the recognition of benefits and actual implementation suggests the need for targeted educational campaigns and support for stakeholders.

5.3. Sector-Specific Insights

The results highlight sector-specific differences in SCCT adoption. For example, largescale agricultural enterprises were more likely to implement AI and IoT solutions (45%) compared with smallholder farmers (15%), reflecting disparities in resource availability and technical capacity. This divide underscores the need for policies that promote equitable access to technology, particularly for small-scale operators who form a significant part of Nigeria's agricultural sector.

5.4. Statistical Correlations

Inferential statistics revealed a significant positive correlation (r = 0.68, p < 0.01) between the organizational size and the likelihood of adopting SCCTs. Larger organizations tended to have the financial and technical resources required for implementation. Conversely, a moderate negative correlation (r = -0.45, p < 0.05) was observed between infrastructural challenges and technology adoption, emphasizing the critical role of improving infrastructure to facilitate widespread integration.

5.5. Gaps in Implementation

Although the survey indicated a general willingness to adopt SCCTs, gaps in implementation remained. Notably, 65% of respondents cited insufficient training and lack of technical expertise as major hindrances. Furthermore, the qualitative responses highlight skepticism about the return on investment, particularly for emerging technologies such as blockchain and ML, where tangible benefits are perceived as uncertain or long-term.

5.6. Recommendations for Improvement

To address these challenges, targeted interventions are necessary. Policymakers should focus on enhancing infrastructure, such as internet connectivity and energy reliability, which directly affect SCCT adoption. Additionally, stakeholders must prioritize capacitybuilding initiatives, including training programs and awareness campaigns. Public–private partnerships can play a pivotal role in mitigating resource constraints and fostering innovation hubs tailored to the food industry.

5.7. Broader Implications and Recommendations

The findings of this study provide critical insights into the role of SCCTs in addressing supply chain inefficiencies, with implications extending beyond Nigeria. Many challenges identified, such as infrastructural deficits, resource constraints, and skill gaps, are characteristic of developing economies. Addressing these barriers requires collaborative strategies that can be adapted globally while considering local contexts.

Recommendations for stakeholders are as follows.

- (a) Government:
 - Infrastructure development: Invest in improving internet connectivity, energy reliability, and rural logistics infrastructure to create an enabling environment for SCCT adoption.

- Policy frameworks: Develop and implement regulatory guidelines to standardize the use of blockchain, IoT, and AI in food supply chains, ensuring scalability and integration.
- Incentives and funding: Provide tax breaks, grants, or subsidies to encourage small and medium-sized enterprises (SMEs) to adopt SCCTs.
- (b) Industry players:
 - Capacity building: Establish in-house training programs to bridge the skill gap in emerging technologies like blockchain and IoT.
 - Collaborative initiatives: Partner with public institutions and other enterprises to share resources, including technology platforms and expertise.
 - Technology pilots: Focus on phased implementation of SCCTs, starting with scalable solutions like ERP before advancing to blockchain and AI.
- (c) Academic and research institutions:
 - Research and development: Promote the study of SCCT applications in agriculture and food supply chains, prioritizing innovations tailored to resourceconstrained environments.
 - Knowledge dissemination: Collaborate with government and industry stakeholders to organize workshops, seminars, and awareness campaigns highlighting the benefits and feasibility of SCCTs.
- (d) Smallholder farmers and SMEs:
 - Equitable access: Advocate for technology-sharing platforms that make SCCTs accessible to small-scale operators, who often lack the resources to independently invest in advanced solutions.

6. Conclusions

This study investigated the adoption and impact of supply chain collaboration technologies (SCCTs), including blockchain, Internet of Things (IoT), enterprise resource planning (ERP), and artificial intelligence (AI), within the Nigerian food industry. Through statistical analysis of survey data, critical insights have been drawn regarding the opportunities, challenges, and gaps associated with SCCT implementation.

The findings highlight significant disparities in adoption rates, with technologies like blockchain and IoT being underutilized compared with more established systems such as ERP. Key barriers include infrastructural deficiencies, limited technical expertise, and financial constraints, which disproportionately affect small-scale enterprises. The study acknowledges the need to evaluate the economic feasibility of SCCT adoption. While the benefits of SCCTs, including improved throughput, transparency, and operational efficiency, are evident, the costs of implementation, such as technology acquisition, training, and maintenance, must also be considered. Larger enterprises are more equipped to navigate this trade-off due to greater resource availability, while small-scale operators require targeted support to balance cost and benefit. Policymakers and stakeholders must prioritize cost-effectiveness in their strategies, fostering public–private partnerships and incentives to enhance the economic viability of SCCT adoption.

Statistical correlations further support the aforementioned sentiment that organizational size and resource availability play pivotal roles in determining the likelihood of SCCT adoption. Larger enterprises are more equipped to overcome implementation barriers, while small-scale operators require targeted support. The study underscores the importance of strategic interventions, including infrastructure development, capacity-building programs, and policy frameworks that promote equitable access to these technologies. This research contributes to the understanding of SCCT adoption in developing contexts, emphasizing the need for collaborative efforts among stakeholders, including policymakers, businesses, and academic institutions, to address the identified gaps. Future research should focus on the following directions:

- 1. Scalable SCCT Models: Develop and test scalable models for integrating SCCTs in resource-constrained environments, ensuring accessibility for small-scale operators.
- 2. Cost-Benefit Analysis: Conduct comprehensive studies on the trade-offs between economic feasibility and operational gains to support data-driven decision-making for technology adoption.
- 3. Sectoral Comparisons: Expand the scope of investigation beyond the food industry to other critical sectors such as healthcare, logistics, and manufacturing in Nigeria and other comparable economies.
- Longitudinal Studies: Conduct longitudinal studies to assess the long-term impact of SCCT implementation, particularly the tangible benefits of emerging technologies like blockchain and AI.
- 5. Policy Impact Evaluation: Explore the effectiveness of various policy interventions on SCCT adoption, such as subsidies, incentives, and public–private partnerships.
- 6. Technology Adoption Frameworks: Develop frameworks tailored to the unique challenges of developing economies, addressing infrastructural deficits and skill gaps.
- 7. Larger Samples and Cross-Sector Comparisons: Conduct research with larger samples and cross-sector comparisons to provide deeper insights into these dynamics.

By addressing these barriers and pursuing these research directions, Nigeria's food supply chain can leverage SCCTs to enhance sustainability, competitiveness, and resilience in an increasingly complex global market. These efforts can serve as a blueprint for other developing economies facing similar challenges.

Additionally, the closed-ended questionnaire design employed in this study effectively aligns with the research objectives, focusing on SCCT adoption, barriers, and perceived benefits. The use of SPSS for both descriptive and inferential analysis provided robust insights into adoption trends and predictors. While the methodological approach was adequate for the scope of this research, future studies could benefit from incorporating qualitative approaches or mixed-methods designs. These approaches could offer richer, more nuanced insights and enhance the generalizability of findings across diverse contexts.

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Data Availability Statement: The raw data supporting the conclusions of this article will be made available by the authors on request.

Conflicts of Interest: The authors declare no conflicts of interest.

1.0 Demographic Inform	ation				
1.1 Gender	Male []	Female []	Other []		
1.2 Age	18–25 []	26–35 []	36–45 []	46–55 []	56+[]
1.3 Years of experience	Less than 5 years []	5–10 years []	11–20 years []	More than 20 years []	
1.4 Position	Executive management	Supply chain manager	IT manager	Operations manager	Logistics manager
1.5 Company's adoption of technology	Early adopter	Average adopter	Late adopter		
1.6 Company size	Small (1–50 employees)	Medium (51–500 employees)	Large (501+ employees)		

Appendix A. Survey Questionnaire

2.0 The Current Landscape of Supply Chain Collaboration Technologies	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
2.1 My company effectively utilizes enterprise resource planning (ERP) in its supply chain.	1	2	3	4	5
2.2 My company has effectively adopted the Internet of Things (IoT) devices in its supply chain.	1	2	3	4	5
2.3 My company has effectively leveraged digital platforms, such as cloud-based systems, in its supply chain.	1	2	3	4	5
2.4 My company has effectively leveraged artificial intelligence (AI) and machine learning (ML) in its supply chain.	1	2	3	4	5
2.5 My company effectively employs blockchain for improved communication and coordination in its supply chain.	1	2	3	4	5

3.0 Technology-Driven Efficiency	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
3.1 The automation of processes contributes to increased efficiency in collaboration among different stakeholders in my company's supply chain.	1	2	3	4	5
3.2 GPS and route optimization has minimized delays and disruptions thereby optimizing collaboration in my company's supply chain.	1	2	3	4	5
3.3 Technology-driven data analytics have improved decision-making among stakeholders for supply chain processes in my company.	1	2	3	4	5
3.4 Automated inventory management systems have improved productivity and collaboration in my company's supply chain.	1	2	3	4	5
3.5 I have observed a reduction in lead times throughout my company's supply chain owing to the automated order processing systems.	1	2	3	4	5
3.6 The adoption of electronic data interchange (EDI) has reduced operational costs and resource wastage in supply chain activities.	1	2	3	4	5

4.0 Technology-Driven Traceability/Transparency	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
4.1 RFID and barcode scanning have improved traceability and transparency in my company's supply chain, improving collaboration.	1	2	3	4	5
4.2 Blockchain has contributed to ensuring traceability and transparency in sourcing and production processes within my company's supply chain.	1	2	3	4	5
4.3 Real-time location systems (RTLSs) have provided real-time visibility and transparency in the movement of goods through my company's supply chain.	1	2	3	4	5
4.4 Sensors and IoT devices have positively influenced the quality control processes in my company's supply chain.	1	2	3	4	5
4.5 Supply chain management (SCM) software for end-to-end visibility and transparency has improved collaboration in the supply chain.	1	2	3	4	5
4.6 Cloud-based platforms have enhanced collaboration and transparency in information sharing among different stakeholders in my company's supply chain.	1	2	3	4	5

5.0 Technology-Driven Security of Transactions	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
5.1 Secure payment gateways and encryption technologies					
have improved the security of financial transactions within	1	2	3	4	5
my company's supply chain.					
5.2 Cybersecurity measures have enhanced the security of	1	0	2	4	-
transactions in my company's supply chain.	1	2	3	4	5
5.3 Blockchain contributes to ensuring the security and	1	•	2	4	-
integrity of transactions within my company's supply chain.	1	2	3	4	5
5.4 Secure socket layer (SSL) certificates ensure the security of		•	•		_
online transactions within my company's supply chain.	1	2	3	4	5
5.5 Two-factor authentication has enhanced the security of					
transactions and data access within my company's	1	2	3	4	5
supply chain.			-		-

6.0 Technology-Driven Relationships/Trust	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
6.1 Customer relationship management (CRM) systems					
have contributed to building trust and relationships with	1	2	3	4	5
customers within my company's supply chain.					
6.2 Supplier relationship management (SRM) systems foster					
trust and collaboration with suppliers in my company's	1	2	3	4	5
supply chain.					
6.3 Collaborative online platforms enhance communication					
and trust among different stakeholders within my	1	2	3	4	5
company's supply chain.					

6.0 Technology-Driven Relationships/Trust	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
6.4 Enterprise social networking (ESN) platforms have					
helped in fostering open communication and trust within	1	2	3	4	5
my company's supply chain.					
6.5 Electronic data interchange (EDI) has improved	1	2	3	4	5
communication and trust in the supply chain.					

7.0 Technology-Driven Optimized Inventory Management System	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
7.1 Radio frequency identification (RFID) in inventory					
management has positively impacted collaboration with	1	2	3	4	5
suppliers in my company's supply chain (IoT Device).					
7.2 Autonomous inventory management systems have					
contributed to optimized inventory levels and collaboration	1	2	3	4	5
within my company's supply chain (IoT device).					
7.3 Demand forecasting software has enhanced					
collaboration by ensuring optimal stock levels in my	1	2	3	4	5
company's food supply chain (ERP systems).					
7.4 Cloud-based inventory systems have positively					
impacted collaboration and real-time information sharing		2	3	4	5
within my company's supply chain (cloud-based	1				
platforms).					
7.5 RFID has aided in tracking inventory movement and					
enhanced collaboration with distributors and retailers in my	1	2	3	4	5
company's supply chain (IoT device).					
7.6 Advanced planning and scheduling (APS) systems have					
ensured timely and efficient inventory management	1	2	3	4	5
collaboration within my company's supply chain.					

8.0 Supply Chain Collaboration	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
8.1 My company's current supply chain collaboration					
technologies contribute to seamless communication and	1	2	3	4	5
information sharing among different stakeholders.					
8.2 The existing supply chain collaboration technologies in					
my company foster trust and collaboration among the	1	2	3	4	5
stakeholders.					
8.3 The implemented technologies in my company ensure					
real-time visibility and transparency throughout the entire	1	2	3	4	5
supply chain processes.					
8.4 The current supply chain collaboration technologies					
streamline decision-making processes within my company's	1	2	3	4	5
supply chain.					
8.5 The adoption of technology has positively influenced					
the optimization of inventory management and stock levels	1	2	3	4	5
within my company's supply chain.					

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